

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 12/23/2024	
NAME OF PROVIDER OR SUPPLIER HERITAGE SPRINGS ASSISTED LIVING & MEMORY CARE				STREET ADDRESS, CITY, STATE, ZIP CODE 8720 W FLAMINGO RD, LAS VEGAS, NEVADA ,89147			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE		
0000	Initial Comments Inspector Comments: This Statement of Deficiencies was generated as a result of a complaint investigation completed in your facility on 12/23/24, in accordance with Nevada Administrative Code (NAC), Chapter 449, Residential Facility for Groups. The census at the time of the survey was 82. The sample size was five. Five resident files and five employee files were reviewed. The facility received a grade of A. There was one complaint investigated. Unsubstantiated 1. Complaint # NV00072590 could not be substantiated. No regulatory deficiencies could be identified. The investigation of the complaint included: Observations of grooming and physical appearance of residents, cleanliness of the facility, sufficient staff in the facility, interactions between staff and residents, the kitchen and kitchen staff, and the meal service. Interviews were conducted with residents, caregiver staff, kitchen staff, the Food Service Manager, and the Administrator. Clinical Record Review of five records. Document review included facility policies, facility self-reports, staffing schedules, staff training documentation, and job descriptions. The findings and conclusions of any investigation by the Division of Public and Behavioral Health shall not be construed as prohibiting any criminal or civil investigation, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.	0000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER Name:
REPRESENTATIVE'S SIGNATURE

Title:

Date:

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.