

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

April 2, 2026

[REDACTED]  
LAURA B SEGERS AND JOEL W SEGERS  
[REDACTED]  
[REDACTED]

RE: LA CASA PERSONAL CARE HOME  
1502 E. WASHINGTON STREET  
NEW CASTLE, PA, 16101  
LICENSE/COC#: 40211

[REDACTED],  
  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/03/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

Name: LA CASA PERSONAL CARE HOME

License #: 40211

License Expiration: 04/02/2026

Address: 1502 E. WASHINGTON STREET, NEW CASTLE, PA 16101

County: LAWRENCE

Region: WESTERN

## Administrator

Name:

Phone:

Email:

## Legal Entity

Name: LAURA B SEGERS AND JOEL W SEGERS

Address:

Phone:

Email:

## Certificate(s) of Occupancy

Type: C-2 LP

Date: 10/04/1996

Issued By: L&amp;I

## Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 12

Waking Staff: 9

## Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint

Exit Conference Date: 02/03/2026

## Inspection Dates and Department Representative

02/03/2026 - On-Site:

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: 13

Residents Served: 12

## Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

## Hospice

Current Residents: 0

## Number of Residents Who:

Receive Supplemental Security Income: 11

Are 60 Years of Age or Older: 3

Diagnosed with Mental Illness: 11

Diagnosed with Intellectual Disability: 3

Have Mobility Need: 0

Have Physical Disability: 1

## Inspections / Reviews

02/03/2026 Partial

Lead Inspector:

Follow-Up Type: POC Submission

Follow-Up Date: 03/09/2026

03/16/2026 - POC Submission

Submitted By:

Date Submitted: 03/26/2026

Reviewer:

Follow-Up Type: Document Submission Follow-Up Date: 03/23/2026

Inspections / Reviews *(continued)*

04/02/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/26/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

**100b - Removal Snow/Obstructions****1. Requirements**

2600.

100.b. The home shall ensure that ice, snow and obstructions are removed from outside walkways, ramps, steps, recreational areas and exterior fire escapes.

**Description of Violation**

On [REDACTED] at 11:10 AM, there was 6 inches of snow on the fire escape in the back of the building and on the steps to the office. It was not actively snowing.

**Plan of Correction****Accept [REDACTED] 03/16/2026)**

*The Administrator and staff removed all the snow and ice from walkways, ramps, etc. within one hour after the inspector left. Staff was re-trained 2/03/26 on the importance of ensuring that ice, snow and other obstructions are removed from outside walkways, ramps, steps, recreational areas and exterior fire escapes as soon as possible after a snowfall. A snow shovel, broom and container of salt was placed at each exterior door to enable quick response. The Administrator will check the areas carefully each day and will assist in snow and ice removal.*

**Licensee's Proposed Overall Completion Date: 03/04/2026**

**Implemented [REDACTED] - 04/02/2026)**