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FORM APPROVED

RI Department of Health

FACILITIES REGULATION

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ALR01466	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED C 08/21/2023
NAME OF PROVIDER OR SUPPLIER ATRIA HARBORHILL		STREET ADDRESS, CITY, STATE, ZIP CODE 159 DIVISION STREET EAST GREENWICH, RI 02818			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
S 003	Initial Comments An unannounced complaint/incident investigation survey, ACTS reference number 91527, was conducted at this residence on 8/21/2023. Deficiencies were identified.	S 003	Preparation, execution, and submission of this Plan of Correction does not constitute an admission of fault or liability on the part of Atria Harborhill nor agreement by Atria Harborhill as to the truth of the facts alleged or conclusions drawn in the Statement of Deficiencies or any specific statement of non-compliance. Atria Harborhill prepares and submits this Plan of Correction to comply with state laws and regulatory provisions.		
S 155	Organization And Management 2.4.12.C(1-3) Administrative Management 2.4.12 Administrative Management (C)(1-3) C. Pursuant to R.I. Gen. Laws § 23-17.4-15.1.1, each assisted living residence shall have an administrator who is certified by the Department in accordance with regulations established pursuant to R.I. Gen. Laws § 23-17.4-21.1, in charge of the maintenance and operation of the residence and the services to the residents. The name and contact information for the current administrator shall be displayed in a conspicuous public area of the residence. The administrator is responsible for the safe and proper operation of the residence at all times by competent and appropriate employee(s) and shall be responsible for no less than the following: 1. The management and operation of the residence and services to the residents; 2. Compliance with federal, state, and local laws and rules and regulations pertaining to, but not limited to: the management and operation of assisted living residences, fire, safety, zoning, building codes, sanitation, food service, communicable and reportable diseases, Americans with Disabilities Act, employee health and safety, other relevant health and safety requirements, and these regulations.	S 155	ID Tag S 155 Organization And Management 2.4.12 C(1-3) Administrative Management 2.4.12 Administrative Management (C)(1-3) C. Pursuant to R.I. Gen. Laws § 23-17.4-15.1.1, each assisted living residence shall have an administrator who is certified by the Department in accordance with Regulations established pursuant to R.I. Gen. Laws § 23-17.4-21.1, in charge of the maintenance and operation of the residence and the services to the residents. The name and contact information for the current administrator shall be displayed in a conspicuous public area of the residence. The administrator is responsible for the safe and proper operation of the at all times by competent and appropriate employee(s) and shall be responsible for no less than the following: 1. The management and operation of the residence and services to the residents; 2. Compliance with Federal, State, and local laws and Rules and Regulations pertaining to, but not limited to: the management and operation of assisted living residences, fire, safety, zoning, building codes, sanitation, food service, communicable and reportable diseases, Americans with Disabilities Act, employee health and safety, other relevant health and safety requirements, and these Regulations. 3. Staffing the residence with adequate and qualified personnel to attend to the food preparation, general housekeeping, assistance with personal care, medication administration, if applicable, and other such services; As set fourth on 2.4.12 Administration Management (c)(1-3) The community will obtain up to date Vaccination records from current residents and new residents with pets (Dog, Cat or Ferret) in compliance with General Laws 4-13-31 The Community will obtain annually an up to date record of a license from current and new residents for their pets (Dog's) in compliance with General Laws 4-13-4 The Community will maintain written policies and protocols to be in compliance with CDC publication "Animals in Health-Care Facilities Guidelines for Environmental Infection Control in Health Care Facilities (2003)"	9/5/2023 9/30/2023 9/5/2023	

Facilities Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

6KR011

If continuation sheet 1 of 4

RI Department of Health

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S 155	Continued From page 1 3. Staffing the residence with adequate and qualified personnel to attend to the food preparation, general housekeeping, assistance with personal care, medication administration, if applicable, and other such services; This Requirement is not met as evidenced by: Based on record review and staff interview, it has been determined the residence failed to operate in accordance with regulations established pursuant to R.I. Gen. Laws § 23-17.4-21.1, regarding the maintenance and operation of the residence, services to the residents, and compliance with state and local laws and rules and regulations pertaining to the health and safety requirements for two of four residents with pets reviewed, Resident ID #s 1 and 2. Findings are as follows: According to R.I. Gen. Laws § 4-13-31 Animals and Animal Husbandry which states in part, "...the owner or keeper of a dog, cat, or ferret shall have the animal vaccinated not earlier than three (3) months of age nor later than four (4) months of age and at regular intervals as prescribed by board regulations, but at no time to exceed recommendations made by the most current compendium of animal rabies control...For dogs, cats, and ferrets, there shall be a record kept which lists the number of the rabies tag issued in conjunction with the rabies vaccination certificate...A person who fails to have or refuses to have each dog, cat, and/or ferret owned or kept by the person vaccinated against rabies violates the provisions of this chapter." According to RI General Law § 4-13-4 which states in part, "...Every owner or keeper of a dog	S 155	Response to Residents ID#1 and ID#2. All up to date vaccination records have been recieved for both Resident ID#1 dog and Resident ID#2 dog. The Community will obtain an up to date record of a license from residents ID#1 and ID#2 for thier pets (Dog's) in compliance with General Laws 4-13-4 The Community has written policies and protocols. in compliance with CDC publication "Animals in Health-Care Facilities Guidelines for Environmental Infection Control in Health Care Facilities (2003)". For both Resident ID#1 and Resident ID#2 dogs. The Community will do a record review of all residents with pets to ensure that all resident pets are up to date with thier vaccinations. By the Community Business Director. The Community will do a record review of all residents with dogs to ensure that all resident dogs are up to date with thier license. By The Community Business Director. All Management staff will be in-serviced on 2.4.12 C(1-3) Administrative Management, General Laws 4.13.31, General Laws 4-13-4 and CDC publication "Animals in Health-Care Facilities Guidelines for Environmental Infection Control in Health Care Facilities (2003)". by the Executive Director, All Residents records with pets will be reviewed quarterly at the Quality Assurance Meeting by the Executive Director and Quality Assurance attendees. To ensure that the community is in compliance with 2.4.12 C(1-3) Administrative Management, General Laws 4.13.31, General Laws 4-13-4 and CDC publication "Animals in Health-Care Facilities Guidelines for Environmental Infection Control in Health Care Facilities (2003)"	9/5/2023 9/30/2023 9/5/2023 9/5/2023 9/30/2023 9/15/2023 9/30/2023	

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S 155	Continued From page 2 shall annually, in April, obtain a license effective May 1 through the office of the city or town clerk of the city or town in which the owner or keeper resides...No city or town shall issue any license under this section unless the dog has been inoculated against rabies for the period of time which the license would be valid. All licenses issued under the provisions of this chapter shall be valid in every city or town during the then-current year. Any person who becomes the owner or keeper of a dog shall obtain a license within thirty (30) days after he or she becomes the owner or keeper..." According to the Centers for Disease Control (CDC) publication titled, "Animals in Health-Care Facilities Guidelines for Environmental Infection Control in Health-Care Facilities (2003)" care facilities should have policies and protocols related to animals in the facility including: a. whether the animals will come into direct contact with patients and/or be allowed to roam freely in the facility b. how the staff will provide care for the animals; c. the management of patients' or residents' allergies, asthma, and phobias; d. precautionary measures to prevent bites and scratches; and e. measures to properly manage the disposal of animal feces and urine, thereby preventing environmental contamination by zoonotic microorganisms During a surveyor observation of the memory care unit on 8/21/2023 at 11:45 AM, Resident ID #1's dog was in his/her room. Additionally, this surveyor observed Resident ID #2's dog being walked through the unit.	S 155			

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NAME OF PROVIDER OR SUPPLIER

ATRIA HARBORHILL

STREET ADDRESS, CITY, STATE, ZIP CODE

159 DIVISION STREET

EAST GREENWICH, RI 02818

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S 155	Continued From page 3 During a surveyor interview with the Director of Wellness at 2:30 PM, she revealed the residence did not have a policy on pets. Additionally, she could not provide evidence of a record of vaccinations for Resident ID #1's dog nor could she provide up to date vaccinations for Resident #2's dog.	S 155		