



**STATE OF TENNESSEE
HEALTH FACILITIES COMMISSION**

665 Mainstream Drive, Second Floor
Nashville, Tennessee 37243
Telephone: (615) 741-7221

Logan Grant
Executive Director

Caroline Tippens
Director, Licensure and Regulation

November 13, 2025

The Rivers at Maryland Farms
Administrator Alexandra Shuell
103 Arcaro Place
Brentwood, Tennessee 37027

Via Electronic Service: Alexandra.Shuell@bickfordseniorliving.com

Dear Administrator Shuell:

From September 18, 2025, through September 19, 2025, surveyor(s) for the Health Facilities Commission conducted a revisit survey at your assisted care living facility pursuant to T.C.A. § 68-11-210. Upon exiting the facility on September 19, 2025, the surveyor(s) notified you or your representative of the possibility of the issuance of a Suspension of Admissions and assessment of Civil Monetary Penalties, due to deficient practices in your facility which were, or were likely to be, detrimental to the health, safety, or welfare of the residents. T.C.A. § 68-11-252. Under the Tennessee Health Facilities Commission, the Executive Director suspended the admission of new residents to the facility pursuant to T.C.A. §§ 68-11-252 due to the deficient practices cited above, effective October 11, 2025.

On October 20, 2025, surveyor(s) for the Health Facilities Commission conducted a follow-up survey at your facility to determine if the deficient practices which were, or were likely to be, detrimental to the health, safety, and welfare of the residents had been sufficiently corrected, as stated in the facility's approved Plan of Correction.

Therefore, it is found, based upon the follow-up survey report that the deficient practices cited in the Suspension of Admissions issued on October 11, 2025, as detrimental to the health, safety, or welfare of the residents were sufficiently corrected to warrant the lifting of the Suspension of Admissions. **On November 13, 2025, the lifting of the Suspension of Admission** of new residents to the facility is ordered pursuant to T.C.A. § 68-11-252(i) as is the release of the special monitor who was appointed pursuant to T.C.A. § 68-11-221 to observe the operation of the facility.

The survey conducted on October 20, 2025, did cite additional deficiencies that will require the facility to ensure it comes back into **substantial compliance** with state laws, rules, and regulations.

You will be subsequently notified under separate letter of the costs of the monitor for which the facility is liable. No part of such monitoring costs for which the facility is liable is recoverable by the facility, either directly or indirectly, from the medical assistance program administered pursuant to T.C.A. Title 71, Chapter 5, Part 1.

Sincerely,

A handwritten signature in black ink that reads "Logan Grant" followed by a stylized monogram "JG".

Logan Grant
Executive Director
Health Facilities Commission

xc: Caroline R. Tippens, Director of Licensure & Regulation
 Ann R. Reed, Deputy Director of Licensure & Regulation
 Courtney Lilly, Disciplinary Coordinator
 Health Facilities Commission, West Tennessee Regional Office
 Health Facilities Commission, Office of Legal Services