

**BEFORE THE TENNESSEE BOARD
FOR LICENSING HEALTH CARE FACILITIES**

IN THE MATTER OF:

**Manorhouse Assisted Living
8501 S. Northshore Drive
Knoxville, TN 37922**

ACLF License #00000163

CASE # 201804153

CONSENT ORDER

This matter came to be heard before the Tennessee Board for Licensing Health Care Facilities (hereinafter "the Board") on the 3rd day of October, 2018, pursuant to the request of the Tennessee Department of Health, by and through the Office of General Counsel, and **Manorhouse Assisted Living** (hereinafter "Respondent") that the Board adopt this Consent Order, the terms of which have been agreed upon by the parties, as signified by their signatures below.

Respondent, by signature to this Consent Order, waives the right to a contested case hearing and any and all rights to judicial review of this matter.

Respondent agrees that presentation to and consideration of this Consent Order by the Board for ratification and all matters divulged during that process shall not constitute unfair disclosure such that the Board or any of its members shall be prejudiced to the extent that requires their disqualification from hearing this matter should the Consent Order not be ratified. Likewise, all matters, admissions, and statements disclosed or exchanged during the attempted ratification process shall not be used against Respondent in any subsequent proceeding unless independently entered into evidence or introduced as admissions.

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JURISDICTION

The Board has the power to license and regulate hospitals, recuperation centers, nursing homes, homes for the aged, residential HIV supportive living facilities, assisted-care living facilities, home care organizations, residential hospices, birthing centers, prescribed child care centers, renal dialysis clinics, ambulatory surgical treatment centers, outpatient diagnostic centers, adult care homes, and traumatic brain injury residential homes. Tenn. Code Ann. § 68-11-202. Further, TENN. CODE ANN. § 68-11-202(b)(1)(A) gives the Department of Health (“Department”) the authority to conduct reviews of assisted-care living facilities to determine compliance with fire and life safety code regulations promulgated by the Board.

Tenn. Code Ann. § 68-11-210 provides that the Department shall conduct on-site inspections and investigations as may be necessary to safeguard and ensure at all times, the public's health, safety, and welfare. The Board has the authority to suspend or revoke the license of any facility licensed under Tenn. Code Ann. § 68-11-201 *et. seq.* The Board may also place a facility on probation. Tenn. Code Ann. § 68-11-207(f)(2). If the Board determines during or at the end of the probation that the facility is not taking steps to correct non-compliance or otherwise not responding in good faith pursuant to the plan of correction, the board may take any additional action as authorized by law. Tenn. Code Ann. 68-11-207(f)(8).

The Board is also authorized to establish a system for assessing civil monetary penalties for assisted-care living facilities, adult care homes and traumatic brain injury residential homes that are in serious violation of state laws and regulations, resulting in endangerment to the health, safety and welfare of residents. Tenn. Code Ann. § 68-11-213(i)(2) and Tenn. Comp. R. & Reg. 1200-08-25-.05(4),(5).

Upon a finding by the Board that an assisted-care living facility has violated any provision of the Health Facilities and Resources Act, Part 2 – Regulation of Health and Related Facilities or the rules promulgated pursuant thereto, action may be taken, upon proper notice to the licensee, to impose a civil penalty, deny, suspend, or revoke its license. Tenn. Comp. R. & Reg. 1200-08-25-.05(4). The Board has established by rule a schedule designating the minimum and maximum civil penalties which may be assessed. Tenn. Code Ann. § 68-11-213(i)(2) and Tenn. Comp. R. & Reg. 1200-08-25-.05(4),(5)

Proceedings for disciplinary action against a facility are conducted in accordance with the Tennessee Administrative Procedures Act, Title 4, Chapter 5, of Tenn. Code Ann. Tenn. Comp. R. & Regs. 1200-08-25-.05(7). A Respondent in a disciplinary action is entitled to be represented by legal counsel, to personally appear before the Board, to present witnesses, to have subpoenas issued and to receive thirty (30) days' notice of the charges before being required to appear for a hearing. A Respondent who cannot afford legal counsel may be eligible for free or low-cost counsel. Tenn. Code Ann. § 4-5-101, *et seq.*

STIPULATIONS OF FACT

1. At all times pertinent hereto, Manorhouse Assisted Living, 8501 S. Northshore Drive, Knoxville, TN 37922 has been licensed as an Assisted-Care Living Facility by the Board, having been issued license number 00000163 on May 4, 2000. Respondent has an active license with an expiration date of November 3, 2018.
2. On or about August 22, 2018, surveyors conducted a licensure and complaint survey on the Respondent facility. During this survey, the surveyors observed violations of state laws and regulations resulting in endangerment to the health, safety and welfare of

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residents.

3. Resident #9 was admitted to the facility in February 2018 with diagnoses of Alzheimer's disease, dementia, and major depressive disorder. Resident #10 was admitted to the facility in November 2010. Resident #10's diagnoses included dementia, alcohol dependence, high blood pressure, and major depressive disorder.
4. On or about March 23, 2018, Resident #9 was observed "kissing and petting" Resident #10.
5. Resident #9's was also observed following male residents and attempted to seek out their attention.
6. After this incident, facility documentation revealed that Resident #10 had been staying in his room to avoid any further encounters with Resident #9.
7. Resident #9 was also observed following another male resident because Resident #10 was in his room.
8. On April 4, 2018, documentation revealed that the Administrator told Resident #9's husband that he may wish to consider moving Resident #9 to a facility with an all-female unit in the future.
9. Interview with staff confirmed that Resident #10 stayed in his room and became less involved in Memory Care activities during this period.
10. Resident #9 was discharged to the care of her husband in April 9, 2018.
11. The facility failed to provide protective care for Resident #10 and other male residents from the advances of Resident #9.

GROUNDS FOR DISCIPLINE

The facts stated in the Stipulations of Fact section, *supra*, are sufficient to establish that grounds for the discipline of Respondent's Assisted-Care Living Facility license exist. Specifically, Respondent has violated the following statutes and/or rules, for which disciplinary action by the Board is authorized.

12. The facts stated in paragraphs three (3) through nine (9) are sufficient to establish that Respondent has violated the provisions of Rule 1200-08-25-.07(7)(a)(1)[Services Provided], the relevant portion of which reads as follows:

(7) An ACLF shall provide personal services as follows:

(a) Each ACLF shall provide each resident with at least the following personal services:

(1) Protective care.

ORDER

NOW THEREFORE, Respondent, for the purpose of avoiding further administrative action with respect to this cause, agrees to the following:

7. The assessment of one (1) civil monetary penalty in the amount of five hundred dollars (\$500.00).

Payment shall be submitted to the following address within thirty (30) days of the effective date of this Order:

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Tennessee Department of Health
Division of Health Care Facilities
Attn: Eddie J. Stewart
665 Mainstream Drive, Second Floor
Nashville, Tennessee 37243

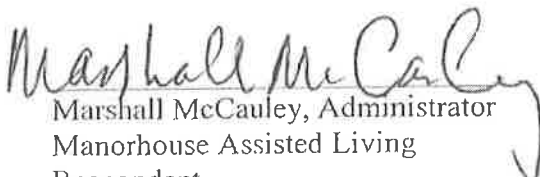
8. Upon ratification by the Board, the listing of the public discipline, including deficiencies and civil penalties on the Disciplinary Action Report pursuant to T.C.A. § 68-1-114.

Upon the agreement of the parties, this **CONSENT ORDER** is approved as a **FINAL ORDER** by a majority of a quorum of the Tennessee Board for Licensing Health Care Facilities at a public meeting of the Board and signed this 3 day of October, 2018.

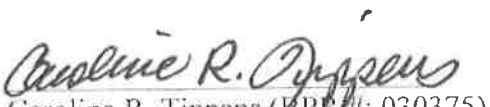
ACCORDINGLY, IT IS ORDERED that the agreement of the parties does hereby become the Final Order of the Board.


Chairperson
Board for Licensing Health Care Facilities

AGREED TO:


Marshall McCauley, Administrator
Manorhouse Assisted Living
Respondent

9/26/18
Date


Caroline R. Tippens (BPR #: 030375)
Assistant General Counsel
Department of Health
665 Main Stream Dr., 2nd Floor
Nashville, Tennessee 37243
(615) 741-1611

10/3/18
Date

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CERTIFICATE OF SERVICE

A true and exact copy of this Consent Order is being served upon Respondent, Manorhouse Assisted 8501, S. Northshore Drive, Knoxville, TN 37922 and also Manorhouse Management, Inc., 706 Old Stream Road, Manakin Sabot, VA 23103 by delivering same in the United States mail, first class, with sufficient postage thereon to reach its destination and via United States Certified Mail, Return Receipt #s 7017 3380 0000 9972 and 7017 3380 0000 9972 5023 5030

This 4th day of October, 2018

Caroline R. Tippens
Caroline Tippens
Assistant General Counsel

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