



STATE OF TENNESSEE
DEPARTMENT OF HEALTH

JOHN J. DREYZEHNER, MD, MPH
COMMISSIONER

BILL HASLAM
GOVERNOR

July 17, 2018

CORRECTION

NIKKI ZAVERI, ADMINISTRATOR
PRESTIGE ASSISTED LIVING OF LOUDON CO
110 RIVER ROAD WEST
LOUDON, TN 37774

Dear Nikki Zaveri:

On June 12, 2018 through June 20, 2018, surveyor(s) for the Department of Health conducted a complaint survey at your Assisted Living Facility pursuant to T.C.A. § 68-11-210. Upon exiting the facility on June 20, 2018, the surveyor(s) notified you or your representative of the possibility of the issuance of a Suspension of Admissions, due to deficient practices and conditions in the facility which were, or were likely to be, detrimental to the health, safety, or welfare of the residents. T.C.A. § 68-11-812. As Commissioner of the Tennessee Department of Health, I therefore suspended the admission of new residents to the facility pursuant to T.C.A. §§ 68-11-276(a) due to those investigative findings cited above, effective July 14, 2018.

As Commissioner of the Tennessee Department of Health, I find, based upon the investigation and survey report that the conditions at **PRESTIGE ASSISTED LIVING OF LOUDON CORP.** are, or are likely to be, detrimental to the health, safety, or welfare of the residents due to violations of the following standards: Administration [Performance Improvement]; Administration [Policies and Procedures]; Administration [Infection Control]; Services Provided [Resident Medication]; Services Provided [Medication Disposal]; Services Provided [Safety in ACLF]; Admissions, Discharges and Transfers [Aggressive Residents]; Admissions, Discharges and Transfers [Hospice Certification]; Life Safety; Resident Records [Medical Record]; and Resident Records [Plan of Care].

For the specific findings, please refer to the facility's statement of deficiencies. Therefore, I am suspending the admission of new residents to the facility as provided by T.C.A. § 68-11-276(a).

The Suspension of Admissions shall be effective at 5:00 p.m., this July 14, 2018. This facility is hereby ordered to post a copy of this letter where it may be plainly seen by those entering the facility and to make a copy of this letter available for anyone requesting a copy.

Attached is a statement of your rights in this matter.

Sincerely,



John J. Dreyzehner, MD, MPH, FACOEM
Commissioner

JD/kf

xc: Secretary of State – Administrative Procedures Division
Division of Health Licensure and Regulation
Health Care Facilities Central Office
Health Care Facilities East TN Regional Office