



STATE OF TENNESSEE
DEPARTMENT OF HEALTH
ANDREW JOHNSON TOWER, 5TH FLOOR
710 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243

LISA PIERCEY, MD, MBA, FAAP
COMMISSIONER

BILL LEE
GOVERNOR

January 15, 2020

Steve Vogel, Administrator
The Terrace At Mountain Creek
1005 Mountain Creek
Chattanooga, TN 37405

Dear Mr. Vogel:

On August 5, 2019 through August 12, 2019, surveyor(s) for the Department of Health conducted a revisit and complaint survey at your Assisted Living Facility T.C.A. § 68-11-210. Upon exiting the facility on August 12, 2019 the surveyor(s) notified you or your representative of the possibility of the issuance of a Suspension of Admissions, due to deficient practices and condition in facility which were, or were likely to be, detrimental to the health, safety, or welfare of the residents. T.C.A. § 68-11-252. As Commissioner of the Tennessee Department of Health, I therefore suspended the admission of new residents to the facility pursuant to T.C.A. § 68-11-252(a) due to the deficient practices cited by the surveyors, effective August 12, 2019.

On January 15, 2020, surveyor(s) for the Department of Health conducted a follow-up survey at your facility pursuant to T.C.A. § 68-11-210 to determine if the deficient practices which were, or were likely to be, detrimental to the health, safety, and welfare of the residents had been corrected, as stated in the facility's approved plan of correction. Upon exiting the facility on January 15, 2020, the surveyor(s) determined that those deficient practices have been corrected and the facility has returned to substantial compliance for state licensing purposes.

Therefore, I find, based upon the follow-up survey report that the deficient practices detrimental to the health, safety, or welfare of the residents were corrected and the facility has returned to substantial compliance. On January 15, 2020, I ordered the lifting of the Suspension of Admission of new residents to the facility pursuant to T.C.A. § 68-11-252 and ordered the release of the special monitor who was appointed pursuant to T.C.A. § 68-11-221 to observe the operation of the facility.

You will be subsequently notified under separate letter of the costs of the monitor for which the facility is liable. No part of such monitoring costs for which the facility is liable is recoverable by the facility, either directly or indirectly, from the medical assistance program administered pursuant to T.C.A. Title 71, Chapter 5, Part 1.

Sincerely,


Lisa Piercey, MD, MBA, FAAP
Commissioner

LP/

xc: Secretary of State – Administrative Procedures Division
Health Care Facilities Central Office
Health Care Facilities East Regional Office