



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

DIANE THOMPSON
SAIGE COTTAGE
116 C ST SW
QUINCY, WA 98848

RE: SAIGE COTTAGE License # 22402

Dear Provider:

This letter addresses Compliance Determination(s) 70966 (Completion Date 01/05/2026) and 68640 (Completion Date 12/11/2025).

The Department completed a follow-up inspection of your Adult Family Home on 01/05/2026 and found that you have corrected the violations listed in the Full report dated 12/11/2025. Your home is back in compliance as of 12/10/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10130-3, WAC 388-76-10415-1, WAC 388-76-10230-3

The Department staff who did the off-site verification:
Melanie Hopkins, NHI-AFH Licenser

If you have any questions, please contact me at (509)572-7394.

Sincerely,

Michelle Ann Yarbrough

Michelle Yarbrough, Adult Family Home Field Manager
Region 1, Unit C
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License # 22402	Compliance Determination #68640
Plan of Correction	SAIGE COTTAGE	Completion Date
Page 1 of 5	Licensee: DIANE THOMPSON	12/11/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 11/12/2025 of:

SAIGE COTTAGE
116 C ST SW
QUINCY, WA 98848

The following sample was selected for review during the unannounced on-site visit: 4 of 4 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Melanie Hopkins, NHI-AFH Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit C
1200 Alder Street
Union Gap, WA 98903

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Michelle Ann Garbrough
Residential Care Services

12/12/2025

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Diane Thompson
Provider (or Representative)

12/22/25
Date

WAC 388-76-10130 Qualifications Provider, entity representative, and resident manager. The adult family home must ensure that the provider, entity representative on behalf of an entity provider, and resident manager have the following minimum qualifications:

(3) Completion of the training requirements that were in effect on the date they were hired or became licensed providers, including the requirements described in chapter 388-112A WAC;

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure that Washington State Department of Health (DOH) credentials were kept current for 1 of 2 staff (Staff A). This failure placed residents at risk of being cared for by unqualified staff.

Findings included . . .

Record review on 11/12/2025 showed Staff A, Provider, had a lapse of their DOH Certified Nursing Assistant (CNA) certification from 09/10/2025 to 10/14/2025, 34 days overdue.

In an interview on 11/12/2025 at 1:20 PM, Staff A stated that the lapse was due to not having received a mailed renewal notification.

This document was prepared by Residential Care Services for the Locator website.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SAIGE COTTAGE is or will be in compliance with this law and / or regulation on (Date) 10-14-2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Diane Thompson
Provider (or Representative)

12/20/25
Date

WAC 388-76-10415 Food services. The adult family home must:

(1) Ensure that the safe food handling training requirements of chapter 388-112A WAC are met; and

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure that food safety training was kept current for 2 of 2 staff (Staff A & B). This failure placed residents at risk from foodborne illness and improperly handled food.

Findings included . . .

Record review on 11/12/2025 showed Staff A, Provider, had lapsed on their food handler card from 09/05/2025 to 10/07/2025, 32 days overdue.

Record review showed Staff B, Caregiver, had lapsed on their food handler card from 08/31/2025 to 10/07/2025, 37 days overdue.

In an interview on 11/12/2025 at 1:20 PM, Staff A stated the expiration of the food handler cards had been overlooked.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SAIGE COTTAGE is or will be in compliance with this law and / or regulation on (Date) 10-7-2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Diane Thompson
Provider (or Representative)

10/27/25
Date

WAC 388-76-10230 Pets. The adult family home must ensure any animal visiting or living on the premises:

(3) Has proof of up-to-date rabies vaccinations.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure 3 of 5 pets (Luke, Poppy & Ozzy) maintained up-to-date rabies vaccinations. This failed practice placed the residents at risk of potential exposure to infection.

Findings included...

During the 11/12/2025 inspection of the AFH, one cat, Luke, was seen in the home between 11:30 AM and 4:25 PM.

Review of pet vaccination records showed Luke's rabies vaccination had expired on 10/10/2025, 33 days prior to the inspection on 11/12/2025. Poppy & Ozzy, two dogs that had records reviewed at a prior inspection on 04/29/2024, had rabies vaccinations that had expired on 04/25/2025, 240 days overdue.

On 11/12/2025 at 1:30 PM, Staff B, Caregiver, stated they did not realize that the vaccinations were overdue and confirmed that Poppy & Ozzy spent time at the AFH.

Statement of Deficiencies

License #: 22402

Compliance Determination #68640

Plan of Correction

SAIGE COTTAGE

Completion Date

Page 5 of 5

Licensee: DIANE THOMPSON

12/11/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SAIGE COTTAGE is or will be in compliance with this law and / or regulation on (Date) 12-10-2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Diane Thompson
Provider (or Representative)

12/22/25
Date

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