STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

PARADISE VILLA AFH & HOSPICE LLC
PARADISE VILLA AFH
15322 SE 256th St
Covington, WA 98042

RE: PARADISE VILLA AFH License # 332402

Dear Provider:

This letter addresses Compliance Determination(s) 57311 (Completion Date 04/01/2025) and 56124 (Completion Date 03/11/2025).

The Department completed a follow-up inspection of your Adult Family Home on 04/01/2025 and found that you have corrected the violations listed in the Complaint report dated 03/11/2025. Your home is back in compliance as of 02/20/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10430-2-d, WAC 388-76-10485-2

The Department staff who did the on-site verification:
Marites Gatan, NCI

If you have any questions, please contact me at (253)234-6007.

Sincerely,

Lydia Owusu-Acheampong, Community Field Manager
Region 2, Unit G
Residential Care Services

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20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 332402	Compliance Determination # 56124
Plan of Correction	PARADISE VILLA AFH	Completion Date
Page 1 of 4	Licensee: PARADISE VILLA AFH & HOSPICE LLC	03/11/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 02/12/2025 of:

PARADISE VILLA AFH
15322 SE 256th St
Covington, WA 98042

This document references the following complaint number(s): 167538

The following sample was selected for review during the unannounced on-site visit: 1 of 5 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Marites Gatan, NCI

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Dahl Kim
Residential Care Services

03/12/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Red Mercado
Provider (or Representative)

03/19/2025
Date

WAC 388-76-10430 Medication system.

(2) When providing medication assistance or medication administration for any resident, the home must ensure each resident:

(d) Receives medications as required.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure the as needed medication ordered for 1 of 2 sampled resident (Resident 5) was available. This failure resulted in the resident not receiving the medication as prescribed.

Findings included...

In an interview on 02/12/2025 at 12:56 PM, Staff B, Resident Manager stated that they had five residents (Residents 1, 2, 3, 4 and 5) who lived, received care and medication assistance from the AFH staff.

Record review of Resident's AFH file showed the AFH admitted them on [redacted]/2024. Resident 5's February 2025 pharmacy generated log showed an order for Tylenol (medication for pain relief and to reduce fever)500 milligram take one to two tablets as needed for pain or fever.

Observation on 02/12/2025 at 1:45 pm showed there was no Tylenol medication supply.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services | Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative) | Date

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Observation on 02/12/2025 at 1:45 pm showed there was no Tylenol medication supply.

In an interview on 02/12/2025 at 1:47 PM, Staff B stated that they did not have the Tylenol medication as it was only ordered as needed. Staff B stated that they can use their Tylenol medication house supply.

In an interview on 03/11/2025 at 1:10 PM, Staff B stated that the AFH pharmacy had not informed them that the Tylenol was not covered by Resident 5's insurance.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, PARADISE VILLA AFH is or will be in compliance with this law and / or regulation on (Date) 02/13/2025

As of 02/13/2025, Family supply the Acetaminophen. Attached please see the photo of the Acetaminophen 500mg tablet & copy of the NOT COVERED by the insurance.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

I will implement & ensure all medications Written on the MAR reflect what we have in our medication locked cabinet & notify pharmacy & the family immediately if medications are not received ASAP

Provider (or Representative) Gladys Mercado Date 03/19/2025

WAC 388-76-10485 Medication storage. The adult family home must ensure all prescribed and over-the-counter medications are stored:

(2) In the original container with legible and original labels; and

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home failed to store the medication of 1 of 2 sampled residents (Resident 5) in the original container with legible and original label. This failure placed Resident 5 at risk of medication error.

Findings included...

In an interview on 02/12/2025 at 12:56 PM, Staff B, Resident Manager stated that they had five residents (Residents 1, 2, 3, 4 and 5) who lived, received care and medication assistance from the AFH staff.

Record review of Resident's AFH file showed the AFH admitted them on [redacted]/2024. Resident 5's February 2025 pharmacy generated log showed an order for Aspirin

In an interview on 02/12/2025 at 1:47 PM, Staff B stated that they did not have the Tylenol medication as it was only ordered as needed. Staff B stated that they can use their Tylenol medication house supply.

In an interview on 03/11/2025 at 1:10 PM, Staff B stated that the AFH pharmacy had not informed them that the Tylenol was not covered by Resident 5's insurance.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, PARADISE VILLA AFH is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

_____ _____
Provider (or Representative) Date

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This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home failed to store the medication of 1 of 2 sampled residents (Resident 5) in the original container with legible and original label. This failure placed Resident 5 at risk of medication error.

Findings included…

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(medication that reduces pain, fever, inflammation and also used for stroke prevention) 81 mg one tablet daily at bedtime.

Observation on 02/12/2025 at 1:46 pm showed there was a clear plastic bag labelled with "Aspirin" that contained 37 yellow pills and one round peach pill.

In an interview on 02/12/2025 at 1:47 PM, Staff B stated that Staff A, Entity Representative prepared the medication in the clear plastic bag. In addition, Staff B stated that they requested the Aspirin from their pharmacy and had not received it.

In an interview on 03/11/2025 at 1:10 PM, Staff B stated that the AFH pharmacy had not informed them that they were not able to fill the Aspirin medication.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, PARADISE VILLA AFH is or will be in compliance with this law and / or regulation on (Date) 02/20/2025.
PCP, Mehreen Maryam ordered Aspirin discontinuation. Please see the attached copy of the order.
In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) — Date: 03/19/2025

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Observation on 02/12/2025 at 1:46 pm showed there was a clear plastic bag labelled with “Aspirin” that contained 37 yellow pills and one round peach pill.

In an interview on 02/12/2025 at 1:47 PM, Staff B stated that Staff A, Entity Representative prepared the medication in the clear plastic bag. In addition, Staff B stated that they requested the Aspirin from their pharmacy and had not received it.

In an interview on 03/11/2025 at 1:10 PM, Staff B stated that the AFH pharmacy had not informed them that they were not able to fill the Aspirin medication.

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

_____ _____

Provider (or Representative) Date