



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

STEVENSON GROUP INC
BETTER OPTIONS FOR ELDER CARE
15214 NE 25TH CIR
VANCOUVER, WA 98684

RE: BETTER OPTIONS FOR ELDER CARE # 64503

Dear Provider:

This document references Compliance Determination 43526 (Completion Date 07/02/2024).

The Department completed a full inspection of your Adult Family Home on 07/02/2024 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Shawn Swanstrom, Licenser

A licenser may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

07/02/2024

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The Adult Family Home (AFH) staff performed blood glucose monitoring for Resident 2 and Resident 5. When asked to view the medical test site waiver (MTSW), the Provider stated on 07/01/2024 at 11:15 AM they were unaware of the need for an MTSW. The Dear Provider letter dated 04/01/2022, informed AFH Providers if medical testing was occurring at the AFH i.e., blood glucose monitoring, the home was required to have an MTSW per WAC 248-338-020 (1).

WAC 388-76-10685 Bedrooms. The adult family home must meet all of the following requirements:

- (2) Ensure window and door screens:
- (b) Prevent entrance of flies and other insects.

During a tour of the Adult Family Home on 07/01/2024 at 10:35 AM, five of the eight licensed bedrooms had double French doors. The doors were open allowing fresh air into the bedrooms. The doors did not have screens. All windows in the bedroom had the required screens. The Provider stated they would order and install screen doors immediately.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (253)983-3826.

Sincerely,

Lisa Cramer

Lisa Cramer, Field Manager
Region 3, Unit F
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600