



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

TND LLC
COUNTRY ESTATE AT UNION HILL
13110 NE 177 PI #220
Woodinville, WA 98072

RE: COUNTRY ESTATE AT UNION HILL # 683000

Dear Provider:

This document references Compliance Determination 39365 (04/11/2024), which included complaint number(s) 124745.

The Department completed a complaint investigation of your Adult Family Home on 04/11/2024 and found that your home does not meet the Adult Family Home Licensing requirements.

The department staff who did the inspection and provided consultation:

Alina Zaharie, NCI

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10025 License annual fee.

(1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060 .

(2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the

annual licensing fee will be due in June of each year.

(3) The home must ensure that the department receives the annual license fee when it is due.

(4) If the home does not pay the fee when it is due, the department will impose remedies.

The Adult Family Home (AFH) failed to pay the annual licensing fee of \$50.00 before the due date of 02/15/2024. This placed residents at risk for receiving care and services in an unlicensed AFH.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (253)312-1446.

Sincerely,

Jamie Singer

Jamie Singer, Field Manager

Region 2, Unit K

Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an 'IDR Request Form' for each

citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600



Residential Care Services Investigation Summary Report

Provider/Facility: COUNTRY ESTATE AT
UNION HILL

License/Cert.#: 683000

Compliance Determination #: 39365

Investigator: Alina Zaharie

Investigation Date(s): 04/05/2024 through 04/11/2024

Complainant Contact Date(s):

Provider Type: Adult Family Home

Intake ID: 124745

Region/Unit #: RCS Region 2 / Unit K

Allegation(s):

1. The Adult Family Home (AFH) did not pay the annual licensing fee by the due date.

Investigation Methods:

Sample:	Total residents: 4 Resident sample size: 2 Closed records sample size: 0
Observations:	Resident rooms Residents
Interviews:	Family members Residents Caregiver Provider
Record Reviews:	Residents records Department records

Investigation Summary:

1. Department records showed that the annual licensing fee was paid but not in the full amount. Observation showed that AFH was open for business. Four residents resided in the AFH. Interview with AFH Provider indicated that she did not receive the invoice and that she was unsure of the amount that she needed to send to the department. The Provider addressed immediately the remaining balance of \$ 50 by sending a check to DSHS. Failed practice identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A