



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

Belen Ortiz and Steven Ortiz
EVERGREEN SPRINGS
14808 SE RIVERCREST DR
VANCOUVER, WA 98683

RE: EVERGREEN SPRINGS License # 691601

Dear Provider:

This letter addresses Compliance Determination(s) 26918 (Completion Date 07/18/2023) and 24447 (Completion Date 06/05/2023).

The Department completed a follow-up inspection of your Adult Family Home on 07/18/2023 and found that you have corrected the violations listed in the Full report dated 06/05/2023. Your home is back in compliance as of 05/24/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10750-6-c, WAC 388-76-10750-1, WAC 388-76-10685-2, WAC 388-76-10685-2-a, WAC 388-76-10685-2-b

The Department staff who did the on-site verification:

Hongyan Cluer, RN, ALF Licenser

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Michael Burdick, Field Manager
Region 3, Unit F
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

DSHS RCS REG. 3
VANCOUVER

JUN 27 2023

RECEIVED

Statement of Deficiencies	License #: 691601	Compliance Determination # 24447
Plan of Correction	EVERGREEN SPRINGS	Completion Date
Page 1 of 4	Licensee: Belen Ortiz and Steven Ortiz	06/05/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 05/24/2023 and 06/05/2023 of:

EVERGREEN SPRINGS
7100 SE Evergreen Hwy
Vancouver, WA 98664

The following sample was selected for review during the unannounced on-site visit: 2 of 7 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Hongyan Cluer, RN, ALF Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit F
800 NE 136th Ave, Suite 200
Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

06/05/2023

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Provider (or Representative)_____
Date**WAC 388-76-10750 Safety and maintenance. The adult family home must:**

(6) Ensure hot water temperature is at least one hundred five degrees and does not exceed one hundred twenty degrees Fahrenheit at all fixtures used by or accessible to residents, such as:

(c) Sinks;

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure the water temperature was in the required range between 105 and 120-degrees Fahrenheit (f) at all fixtures used by or accessible to all 7 residents (Resident 1 [R1] through Resident 7 [R7]). This failure placed all residents at risk for hot water temperature injuries.

Findings included...

During an unannounced visit on 5/24/2023 at 10:40 AM, R1 and R2's bathroom sink water temperature was tested at 123.8 degrees Fahrenheit. On 5/24/2023 at 10:42 AM, the common bathroom sink water temperature was tested at 124.7 degrees Fahrenheit.

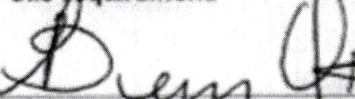
During interview on 5/24/2023 at 10:46 AM, Staff A, AFH Manager, stated that she will have their maintenance person adjust the water temperature as soon as they can.

By the time of this licensor's departure at the AFH, the same sink water temperatures still failed to be in the required temperature range.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, EVERGREEN SPRINGS is or will be in compliance with this law and / or regulation on (Date) 5/24/2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

same day the Inspection was done
5-24-23

Date

WAC 388-76-10750 Safety and maintenance. The adult family home must:

(1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, and homelike environment that is free of hazards;

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure the home was kept safe and in good condition when the closet door was broken in 1 of 5 Residents' rooms (Resident 5-R5's room). This failure placed R5 at risk of injury and not experiencing homelike environment.

Findings included...

During an unannounced visit on 5/24/2023 at 10:35 AM, an observation showed the closet door at R5's room was broken. The closet door was loosely standing by the closet's entrance.

During interview on 5/24/2023 at 10:46 AM, Staff A, AFH Manager, stated that she will have their maintenance person fix it as soon as they can.

At 4:44 PM on 5/24/2023, Staff A called this licensor and stated that they fixed the closet door and will send the photos to this licensor via email shortly.

At 5:04 PM on 5/24/2023, this licensor received email with attachment of 3 photos from Staff A, it showed the AFH repaired the broken closet door at R5's room.

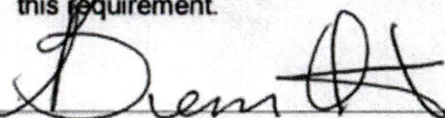
This is repeated deficiency which was cited at a previous inspection on 12/4/2019.

*The screw was tighten
same day of inspection*

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, EVERGREEN SPRINGS is or will be in compliance with this law and / or regulation on (Date) 5-24-2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

5-24-2023

Date

WAC 388-76-10685 Bedrooms. The adult family home must meet all of the following requirements:

(2) Ensure window and door screens:

- (a) Do not hinder emergency escape; and
- (b) Prevent entrance of flies and other insects.

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to have window screens in windows in one of 5 rooms (a shared room of Resident 4 (R4) and Resident 7 (R7). This failure placed R4 and R7 at risk for not being protected from pests if they wanted their windows open.

Findings included...

During an unannounced visit on 5/24/2023 at 10:43 AM, observation showed there was no window screen in all 3 windows in the shared bedroom of R4 and R7.

During interview on 5/24/2023 at 10:46 AM, Staff A, AFH Manager, stated that she will have their maintenance person install window screens as soon as they can.

At 4:44 PM, on 5/24/2023, Staff A called this licensor and stated that they installed 3 window screens in the windows and will send the photos to this licensor via email shortly.

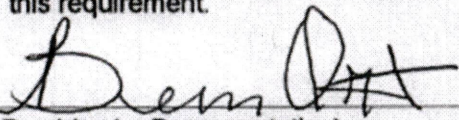
At 4:58 PM, on 5/24/2023, this licensor received email with attachment of 5 photos from Staff A, it showed there were window screens in all 3 windows in the bedroom.

most of my residents come from a homeless life style and they push the screens out purposely - The don't want any restrains.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, EVERGREEN SPRINGS is or will be in compliance with this law and / or regulation on (Date) 5-24-2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

5-24-2023

Date

ALL was Fix the same day -