



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

Belen Ortiz and Steven Ortiz
EVERGREEN SPRINGS
14808 SE RIVERCREST DR
VANCOUVER, WA 98683

RE: EVERGREEN SPRINGS License # 691601

Dear Provider:

This letter addresses Compliance Determination(s) 29583 (Completion Date 09/18/2023) and 27242 (Completion Date 08/03/2023).

The Department completed a follow-up inspection of your Adult Family Home on 09/18/2023 and found that you have corrected the violations listed in the Complaint report dated 08/03/2023. Your home is back in compliance as of 09/14/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10130-9, WAC 388-76-10130-10, WAC 388-76-10180-1-a, WAC 388-76-10180-1-b

The Department staff who did the on-site verification:
Michael Burdick, AFH Nurse Field Manager

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Michael Burdick, Field Manager
Region 3, Unit F
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: EVERGREEN SPRINGS **Provider Type:** Adult Family Home
License/Cert.#: 691601
Compliance Determination #: 27242 **Intake ID:** 91240
Investigator: Michael Burdick **Region/Unit #:** RCS Region 3 / Unit F
Investigation Date(s): 07/27/2023 through 08/03/2023
Complainant Contact Date(s):

Allegation(s):

1. Disqualifying Background Check

Investigation Methods:

Sample:	Total residents: 6 Resident sample size: 0 Closed records sample size: 0
Observations:	None, Desk review
Interviews:	Resident Manager Provider
Record Reviews:	Safety Plan Background check

Investigation Summary:

1. Disqualifying Background check.- The investigation was conducted in relation to all allegations and/or incidents identified in the intake. Based on interviews, and records review, failed facility practice was substantiated during the investigation. Resident Managers reviewed for care, safety and services with no concerns.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License # 891601	Compliance Determination # 27242
Plan of Correction	EVERGREEN SPRINGS	Completion Date
Page 1 of 3	Licensee: Belen Ortiz and Steven Ortiz	08/03/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 07/27/2023 and 08/02/2023 of:

EVERGREEN SPRINGS
7100 SE Evergreen Hwy
Vancouver, WA 98664

This document references the following complaint number(s): 91240

The following sample was selected for review during the unannounced on-site visit: 0 of 8 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Michael Burdick, AFH Nurse Field Manager

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit F
800 NE 136th Ave, Suite 200
Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

08/08/2023

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Provider (or Representative)

Date

WAC 388-76-10130 Qualifications Provider, entity representative, and resident manager. The adult family home must ensure that the provider, entity representative on behalf of an entity provider, and resident manager have the following minimum qualifications:

(9) Have no disqualifying criminal convictions or pending criminal charges under chapter 388-113 WAC;

(10) Have none of the negative actions listed in WAC 388-76-10180 ;

WAC 388-76-10180 Background checks Employment Disqualifying information.
[Disqualifying negative actions.]

(1) The adult family home must not employ, directly or by contract, a caregiver, entity representative, or resident manager if:

(a) The caregiver, entity representative or resident manager will have unsupervised access to vulnerable adults, as defined in RCW 43.43.830 ; and either:

(b) The caregiver, entity representative or resident manager has a disqualifying criminal conviction or pending charge for a disqualifying crime under chapter 388-113 WAC, or

This requirement was not met as evidenced by:

Based on interview and record review the Adult Family Home (AFH) failed to ensure one of one staff, Staff A, did not have a pending disqualifying crime on their background check. This failure placed residents at risk for being cared for by unqualified staff.

Findings included...

During a record review of an email dated 07/26/2023, from Washington State Business Application Analysis Unit (BAAU), it was revealed that Staff A, Provider, had disqualifying background check results.

Record Review of a "Notification of Background Check Result" dated 07/25/2023, under the name of Staff A, showed Staff A was disqualified from having unsupervised access to vulnerable adults due to a pending disqualifying charge dated 07/01/2023.

During an interview with Staff A on 07/27/2023 at 10:37 AM, they acknowledged the disqualifying background check and stated, "I will write a safety plan for all of my homes to comply with the state". They stated the business model for the home is set up with both Staff A, the Provider, and Staff C the co-Provider, as equal partners in the business. They stated "This will make it easy for me to step away while this is being figured out. I have

resident managers at each home that run the daily operations so I will put them in charge."

Record review of document titled "Safety Plan for Evergreen Springs", dated 07/27/2023, stated Staff C would maintain daily operations and the Resident Managers would maintain daily care of residents. This safety plan was signed by Staff A.

During an interview on 08/2/2023 at 12:57 PM, Staff B, Resident Manager, confirmed their ability to run the daily operations as described in the safety plan and stated that "[Staff A] does not provide any daily care to the residents".

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, EVERGREEN SPRINGS is or will be in compliance with this law and / or regulation on (Date) _____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date