



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
PO Box 45600, Olympia, WA 98504-5600

April 23, 2026

ELECTRONIC-FACSIMILE

Licensee, Belen Ortiz and Steven Ortiz
EVERGREEN SPRINGS
7100 SE Evergreen Hwy
Vancouver, WA 98664

Adult Family Home License # 691601
Entity Representative: Belen Ortiz and Steven Ortiz

ISSUANCE OF AMENDED LIMITS ON A LICENSE

On **September 14, 2022**, in notice letter dated July 13, 2023, limits on the license were imposed. This letter is formal notice of amended limits on the license for your adult family home, located at **7100 SE Evergreen Hwy, Vancouver**, by the State of Washington, Department of Social and Health Services. This action is taken under the authority granted in Washington Administrative Code (WAC) 388-76-10970.

The department has determined that the following amended limits shall be placed on your adult family home license (*amended are italicized, underlined, and bold*):

- **The Adult Family Home (AFH) is limited to admitting and caring for residents who have been assessed as independent only with evacuation due to no sprinkler system installed at the home.**
- **The Notice of Amended Limits on License must be posted, with the adult family home license, in the AFH in a location accessible to residents and visitors.**

These amended limits are effective on **March 19, 2026**, and remain in effect until lifted by formal Department of Social and Health Services notice.

The licensee must place the adult family home license, and the enclosed Notice of Amended Limits on License, in the adult family home in a visible location in a common use area where residents, resident representatives, visitors, and anyone else can examine them.

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

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Informal Dispute Resolution [WAC 388-76-10990]

YOU MAY:

Request an Informal Dispute Resolution (IDR) meeting within **10 working** days after you receive this letter.

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after you receive this letter. For **Panel IDRs**, the IDR program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDR** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

You can make an IDR request and find directions on the IDR web page at:
<http://www.dshs.wa.gov/altsa/idr>.

Formal Administrative Hearing

You may contest the issuance of these amended limits by requesting a formal administrative hearing. **All hearing requests must be in writing and include:**

- A copy of this letter.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

A request for an informal dispute resolution review will not change the deadline for you to request an administrative hearing. Informal dispute resolution review by the department is not binding in an administrative hearing.

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If you have any questions concerning the instructions contained in this letter, please contact Jennifer LeMaster, Field Manager, at (360) 746-4675.

Sincerely,

A handwritten signature in black ink that reads "Alfredo Brown". The script is cursive and fluid.

Alfredo Brown
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit F
WA LTC Ombuds
Central Files
HP