STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
6639 Capitol Blvd SW, Floor 1, Tumwater, WA 98501

Maple Street Manor LLC
Maple Street Manor
239 McCormick Creek Rd
Pe Ell, WA 98572

RE: Maple Street Manor License # 751270

Dear Provider:

This letter addresses Compliance Determination(s) 32229 (Completion Date 11/07/2023) and 31211 (Completion Date 10/19/2023).

The Department completed a follow-up inspection of your Adult Family Home on 11/07/2023 and found that you have corrected the violations listed in the Complaint report dated 10/19/2023. Your home is back in compliance as of 10/20/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10225-3-a, WAC 388-76-10225-3-b, WAC 388-76-10225-3

The Department staff who did the on-site verification:
Laura Newberry

If you have any questions, please contact me at (360)664-8421.

Sincerely,

Jennifer LeMaster

Jennifer LeMaster, Field Manager
Region 3, Unit G
Residential Care Services

Residential Care Services
Investigation Summary Report

Provider/Facility: Maple Street Manor
Provider Type: Adult Family Home
License/Cert.#: 751270
Compliance Determination #: 31211
Intake ID: 101804
Investigator: Laura Newberry
Region/Unit #: RCS Region 3 / Unit G
Investigation Date(s): 10/18/2023 through 10/19/2023
Complainant Contact Date(s):

Allegation(s):
Infection Control – The named resident (NR) stated they had an infection (COVID-19).

Investigation Methods:

Sample:	Total residents: 6 Resident sample size: 2 Closed records sample size: 0
Observations:	NR and other AFH residents, AFH staff, AFH infection control procedures
Interviews:	NR and AFH resident responsible party, AFH staff
Record Reviews:	NR and other AFH resident negotiated care plan, NR assessment, AFH infection control policy, AFH applications

Investigation Summary:
Infection Control – Interview with AFH staff stated all residents and some staff tested [redacted] for COVID-19. Interview with NR and AFH resident responsible party stated felt safe in the AFH and no concerns with care or service. Observation showed AFH following infection control policy. AFH failed to contact the local health jurisdiction (LHJ) or the department's toll free hotline when AFH residents tested [redacted] for COVID-19. Failed practice was found.

Conclusion / Action:

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written
- [ ] N/A

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Statement of Deficiencies	License #: 751270	Compliance Determination # 31211
Plan of Correction	Maple Street Manor	Completion Date
Page 1 of 2	Licensee: Maple Street Manor LLC	10/19/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 10/18/2023 and 10/18/2023 of:

Maple Street Manor
616 Maple St
Pe Ell, WA 98572

This document references the following complaint number(s): 101804

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Laura Newberry

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit G
6639 Capitol Blvd SW, Floor 1
Tumwater, WA 98501

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennifer LeMaster
Residential Care Services

10/20/2023
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies	License #: 751270	Compliance Determination # 31211
Plan of Correction	Maple Street Manor	Completion Date
Page 2 of 2	Licensee: Maple Street Manor LLC	10/19/2023

Provider (or Representative) Date

WAC 388-76-10225 Reporting requirement.

(3) Whenever an outbreak of suspected food poisoning or communicable disease occurs, the adult family home must notify:

(a) The local public health officer; and

(b) The department's complaint toll-free hotline number.

This requirement was not met as evidenced by:

Based on interview and record review, the adult family home (AFH) failed to report an infectious outbreak of COVID-19 (coronavirus disease 2019 caused by a virus named SARS-CoV-2) to the department's toll free hotline and to the local health jurisdiction (LHJ). This failure placed 6 of 6 residents (Residents 1, 2, 3, 4, 5, and 6) at risk for harm of infection.

Findings included...

On 10/18/2023 at 2:07 PM, interviewed Provider, who stated that all six AFH residents and six AFH staff members had tested [redacted] for COVID-19. Provider stated that they did not inform LHJ or the department's toll free hotline of the outbreak at the AFH.

Review of undated AFH record, titled "Infection Prevention and Control Policy", showed the AFH will "follow reporting requirements per WAC [Washington Administrative Code] 388-76-10225".

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Maple Street Manor is or will be in compliance with this law and / or regulation on (Date) 10/20/2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Janet L Shepherd 10/28/2023

Provider (or Representative) Date

Jennifer LeMaster, Field Manager

Region 3, Unit G

Residential Care Services

On 10/19/1023 I did not meet requirements in reporting Infectious Disease Outbreaks in my Adult Family Home: Maple Street Manor #751270. I have implemented a Infection Prevention and Control Policy and know my responsibilities as related to reporting a infectious Outbreak.

Thank you for your improving my Adult Family Home.

Janet Shepherd, Owner and Operator

Maple Street Manor AFH.

Janet Shepherd