



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

GLORIA MANAOIS
HOUSE OF EPIPHANY
25415 32ND PLACE S
KENT, WA 98032

RE: HOUSE OF EPIPHANY License # 751281

Dear Provider:

This letter addresses Compliance Determination(s) 30233 (Completion Date 09/28/2023) and 25973 (Completion Date 06/28/2023).

The Department completed a follow-up inspection of your Adult Family Home on 09/28/2023 and found that you have corrected the violations listed in the Complaint report dated 06/28/2023. Your home is back in compliance as of 06/29/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10025-3

The Department staff who did the off-site verification:
Sharon Judie, Community Complaint Investigator

If you have any questions, please contact me at (253)234-6007.

Sincerely,

Dahl Kim, Field Manager
Region 2, Unit G
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: HOUSE OF EPIPHANY **Provider Type:** Adult Family Home
License/Cert.#: 751281
Compliance Determination #: 25973 **Intake ID:** 84357
Investigator: Sharon Judie **Region/Unit #:** RCS Region 2 / Unit G
Investigation Date(s): 06/28/2023 through 06/28/2023
Complainant Contact Date(s):

Allegation(s):

1. The Adult Family Home (AFH) annual licensing fees were past due in the amount of \$1350.00.

Investigation Methods:

Sample: Total residents: 6
Resident sample size: 2
Closed records sample size: 0

Observations: General AFH environment

Interviews: AFH staff, residents

Record Reviews: Department records.

Investigation Summary:

Review of department's Facility Management System (FMS) records on 06/27/2023, showed the AFH's annual licensing fees were past due in the amount of \$1350.00. Observation of the AFH showed six residents observed in the AFH with no concerns. In an interview AFH staff stated it was an oversight the annual license fee were not paid. AFH staff stated they would send the payment to the Department right away. Interviewed residents denied concerns with care and services.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies

License #: 751281

Compliance Determination # 25973

Plan of Correction

HOUSE OF EPIPHANY

Completion Date

Page 1 of 3

Licensee: GLORIA MANAOIS

06/28/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 06/28/2023 and 06/28/2023 of:

HOUSE OF EPIPHANY
25415 32ND PLACE S
KENT, WA 98032

This document references the following complaint number(s): 84357

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Sharon Judie, Community Complaint Investigator

From:

DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

06/29/2023

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

GLORIA MANAOIS
GLORIA START MANAOIS
Provider (or Representative)

06/29/2023
Date

WAC 388-76-10025 License annual fee.

(3) The home must ensure that the department receives the annual license fee when it is due.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to pay their annual license fees during the month of April 2023. This failure resulted in the AFH operating with an invalid license from 04/15/2023 to present.

Findings included...

Review of department records from "Facility Management Systems (FMS)" on 06/27/2023, showed the AFH's annual license fees was past due on 04/15/2023 in the amount of \$1350.00.

Observation of the AFH on 06/28/2023 at 12:40 PM showed six residents (Residents 1, 2, 3, 4, 5, and 6) received care from Staff A, Provider, Staff B, Caregiver, and Staff C, Caregiver at the AFH.

During an interview on 06/28/2023 at 1:00 PM, Staff A, stated the overdue licensing fees was an oversight. Staff A stated they would send they will make payment to the Department.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, HOUSE OF EPIPHANY is or will be in compliance with this law and / or regulation on (Date) 06/29/2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

GLORIA MANAOIS
GLORIA START MANAOIS
Provider (or Representative)

06/29/2023
Date

Statement of Deficiencies

License #: 751281

Compliance Determination # 25973

Plan of Correction

HOUSE OF EPIPHANY

Completion Date

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Licensee: GLORIA MANAOIS

06/28/2023