



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

ANDERSON LOVING CARE AFH LLC
ANDERSON LOVING CARE AFH LLC
12621 84TH AVE S
SEATTLE, WA 98178

RE: ANDERSON LOVING CARE AFH LLC License # 751440

Dear Provider:

This letter addresses Compliance Determination(s) 62371 (Completion Date 07/21/2025) and 57079 (Completion Date 04/30/2025).

The Department completed a follow-up inspection of your Adult Family Home on 07/21/2025 and found that you have corrected the violations listed in the Complaint report dated 04/30/2025. Your home is back in compliance as of 06/05/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10960, WAC 388-76-10960-11

The Department staff who did the on-site verification:
Vadim Panitkov, NCI

If you have any questions, please contact me at (253)234-6007.

Sincerely,

Lydia Owusu-Acheampong, Community Field Manager
Region 2, Unit G
Residential Care Services



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20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 751440	Compliance Determination # 57079
Plan of Correction	ANDERSON LOVING CARE AFH LLC	Completion Date
Page 1 of 5	Licensee: ANDERSON LOVING CARE AFH LLC	04/30/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 03/27/2025 of:

ANDERSON LOVING CARE AFH LLC
12621 84TH AVE S
SEATTLE, WA 98178

This document references the following complaint number(s): 172142, 176671

The following sample was selected for review during the unannounced on-site visit: 3 of 5 current residents and 2 former residents.

The department staff that investigated the Adult Family Home:

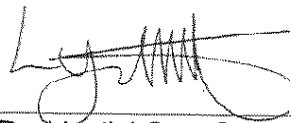
Vadim Panitkov, NCI

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 751440	Compliance Determination # 57079
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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

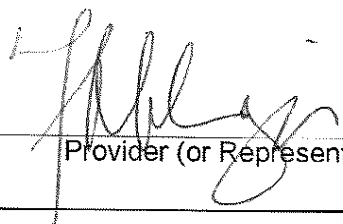


Residential Care Services

05/05/2025

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.



Provider (or Representative)

5/1/2025

Date

WAC 388-76-10960 Remedies Department may impose remedies. The department may impose a remedy or remedies if the department finds any person listed in WAC 388-76-10950 :

(11) Knowingly, or with reason to know, made a false statement of material fact on his or her application for a license or any data attached to the application, or in any matter involving the department;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure they did not report a false discharge date for 1 Former Resident (FR 1) whose care was funded by Medicaid to the Department Case Manager (DCM). This failure resulted in AFH billing for services they did not provide.

Findings included...

On 03/27/2025 at 9:48 AM, observation showed Residents 1, 2, 3, 4, and 5 at the AFH with Staff C, AFH Designee, Staff D, Caregiver, and Staff E, Caregiver. FR 1 was not observed at the AFH.

On 03/27/2025 a review of FR 1's Medication Administration Records (MAR) dated 04/01/2024 to 04/30/2024 showed that the last medication administration that was signed by the AFH staff was on 04/22/2024. Additionally, the MAR showed a written note that stated, "Moved to Florida."

On 03/27/2025 at 9:57 AM, in an interview, Staff D stated that FR 1 was discharged from the AFH in [REDACTED] or [REDACTED] 2024.

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

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Provider (or Representative)

Date

WAC 388-76-10960 Remedies Department may impose remedies. The department may impose a remedy or remedies if the department finds any person listed in WAC 388-76-10950 :

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This requirement was not met as evidenced by:

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On 03/27/2025 a review of FR 1's Medication Administration Records (MAR) dated 04/01/2024 to 04/30/2024 showed that the last medication administration that was signed by the AFH staff was on 04/22/2024. Additionally, the MAR showed a written note that stated, "Moved to Florida."

On 03/27/2025 at 9:57 AM, in an interview, Staff D stated that FR 1 was discharged from the AFH in [REDACTED] or [REDACTED] 2024.

On 03/27/2025 at 10:32 AM, in an interview, Staff C stated that FR 1 was discharged sometime in [REDACTED] 2024 and switched their statement to state that FR 1 was rather discharged in [REDACTED] 2024. Department staff asked Staff C when they notified the DCM of FR 1's discharge. Staff C stated that they notified DCM in October or November 2024.

A review of AFH email records sent to the department by Staff C on 03/27/2025 showed that Staff C sent an email to DCM on 04/23/2024. The email from Staff C showed "Here's the case manager notification that I sent" followed by "Hello [DCM], How are you? Not sure if you got my message. I was gonna tell you that [FR 1] moved to Florida on Sunday, [REDACTED]." Department staff requested DCM's response or further communications that were made.

A review of AFH email records sent to the department by Staff C on 03/31/2025 showed DCM's response that was sent on 04/23/2024 at 9:18 AM. The email showed "Hi [Staff C] Thank you for updating me, I understand now that [FR 1] has finally moved to be with [their] parents. I sure will keep my eyes open for new residents! I've been trying, a lot of us in the zip code are wondering where all the clients are going? I don't know, but I will keep trying, because you're a good Provider who trains your staff and knows how to take good care of your residents. Thank you for the information, [Staff C] and please keep taking care! Best Regards, [DCM]."

An email received by the department staff from DCM on 04/03/2025 was reviewed. This showed that on 11/08/2024 DCM contacted Staff C to schedule an annual assessment for FR 1. The email also showed that Staff C responded to DCM on 11/18/2024 and stated that FR 1 was discharged from the AFH on [REDACTED]/2024. Additionally, Staff C requested to have further authorization to bill through FR 1's discharge date. The email communication between DCM and Staff C on 11/18/2024 showed "Hello [DCM], How are you? Not sure if you got my message last wk. I was gonna tell you that [FR 1] moved out of state. [They] left on Friday [REDACTED]" and "Thank you so much [DCM 1]!! So I can still bill from [REDACTED]-[REDACTED] of this month? Is that correct?" Additionally, the email thread had a response by DCM to Staff C that showed that "On Mon, Nov 18, 2024 at 9:18AM [DCM] wrote: Hi [Staff C], Thank you for updating me, I understand now that [FR 1] has finally moved to be with [their] parents. I sure will keep my eyes open for new residents! I've been trying, a lot of us in the zip code are wondering where all the clients are going? I don't know, but I will keep trying, because you're a good Provider who trains your staff and knows how to take good care of your residents. Thank you for the information, [Staff C] and please keep taking care! Best Regards, [DCM]." All emails dated 11/18/2024 had Staff C's name in the signature block.

On 04/03/2025 at 9:57 AM, In a telephone interview, DCM stated that they were not contacted or informed that FR 1 was discharged in [REDACTED] 2024. DCM stated that the only communication they received from Staff C was when DCM attempted to schedule an annual assessment for FR 1. DCM stated that Staff C informed them that FR 1 was discharged on [REDACTED]/2024. DCM 1 stated that there was no other communication from

Staff C regarding discharge before that date.

A review of departments "Comprehensive Assessment Reporting & Evaluation" (CARE) service notes for FR 1 on 04/03/2025 showed that the AFH received authorization and billed the department from 12/31/2023 through 06/30/2024 and from 07/01/2024 through [REDACTED] 2024.

A review of departments CARE progress notes for FR 1 on 04/09/2024 showed that between 12/19/2023 through 11/17/2024, there were no notifications made by the AFH about FR 1's discharge. Further review of the CARE progress note dated 11/18/2024 showed that DCM received an email from the AFH who reported that FR 1 moved to Florida on [REDACTED]/2024.

On 04/10/2025 at 12:28 PM, in a telephone interview, Staff C stated that FR 1 was discharged from the AFH on [REDACTED]/2024. Department staff inquired about Staff C's email that was sent to DCM on 11/18/2024 that showed that Staff C notified DCM that FR 1 left on [REDACTED]/2024. Additionally, the email showed that Staff C requested to bill for FR 1's stay through the reported discharge date of [REDACTED]/2024. Staff C was asked if that the AFH billed the department for FR 1's care and services from [REDACTED] 2024 through [REDACTED]/2024, when FR 1 was no longer at the AFH. Staff C responded they were not sure, and asked Department staff if that was what the records showed.

In a follow up interview on 04/10/2025 at 12:36 PM, Staff C stated that they did not forget to follow up with the DCM. Staff C stated that they had a staff member who helped them with email communications and billing. Staff C stated that this staff was a "kind of my right-hand person" who had Staff C's password to the email. Staff C denied that they sent they email with falsified dates to the DCM and stated that their "assistant did." Staff C stated that they found out there were issues with their assistant, and that the assistant no longer worked for them since December 2024. Staff C stated that the assistant must have deleted the emails that were sent to DCM in November 2024 as they were not able to see them. Staff C stated that the email sent to department staff dated 04/23/2024 was forwarded to them by their assistant and that they must have altered the date of the email. Department staff asked Staff C to provide a screenshot of the original email that was forwarded to them. As of 04/24/2025, no screen shot of the email had been received by the department staff.

An email received by the department staff from DCM on 04/30/2025 was reviewed. This showed "ProviderOne" (the department system for processing payment to providers for services provided to Medicaid funded residents) billing claim records dated 04/30/2025. These records showed that the AFH submitted billing claims and were paid by the department. The records showed that starting 05/01/2024 through 10/31/2024 the department paid claims for care and services for FR 1 to the AFH. The department paid claims for the months of May, June, July, August, September, and October 2024.

Statement of Deficiencies

License #: 751440

Compliance Determination # 57079

Plan of Correction

ANDERSON LOVING CARE AFH LLC

Completion Date

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Licensee: ANDERSON LOVING CARE AFH LLC

04/30/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ANDERSON LOVING CARE AFH LLC is or will be in compliance with this law and / or regulation on
(Date) 6/5/2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

[Signature]
Provider (or Representative)

5/20/2025
Date

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