



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

BERNADETH VIRAY
TREE OF LIFE PROFESSIONALS ADULT FAMILY HOME
22110 38TH AVE WEST
MOUNTLAKE TERRACE, WA 98043

RE: TREE OF LIFE PROFESSIONALS ADULT FAMILY HOME # 751552

Dear Provider:

This document references Compliance Determination 33837 (Completion Date 12/20/2023).

The Department completed a full inspection of your Adult Family Home on 12/20/2023 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Hang Lu, Licenser

A licenser may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

(1) Resident; and

12/20/2023

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The Adult Family Home (AFH) did not have Residents 1 and 4 or their representatives sign after reviewing the Negotiated Care Plan (NCP) in 02/01/2023. On 12/13/2023, the AFH sent copies of signed NCP for both residents and dated 12/12/2023.

WAC 388-76-10250 Medical emergencies Contacting emergency medical services Required.

(3) The home must inform the resident of the requirements in this section.

The Adult Family Home (AFH) did not have evidence of informing 4 of 4 residents (Residents 1, 2, 3, and 4) of the home's policy for contacting Emergency Medical Services (EMS). On 12/13/2023, the AFH sent copies of signed EMS policy for all four residents and dated 12/12/2023.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (206)914-5042.

Sincerely,

Renee Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

This document was prepared by Residential Care Services for the Locator website.

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600