



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

PURITYS CALICO COTTAGE ADULT FAMILY HOME LLC
PURITYS CALICO COTTAGE AFH LLC
11617 E 11TH AVE
SPOKANE VALLEY, WA 99206

RE: PURITYS CALICO COTTAGE AFH LLC License # 751878

Dear Provider:

This letter addresses Compliance Determination(s) 65747 (Completion Date 09/16/2025) and 63253 (Completion Date 08/14/2025).

The Department completed a follow-up inspection of your Adult Family Home on 09/16/2025 and found that you have corrected the violations listed in the Complaint report dated 08/14/2025. Your home is back in compliance as of 09/14/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10600-1

The Department staff who did the on-site verification:
Kurt Routzahn, AFH/ALF Complaint Investigator

If you have any questions, please contact me at (509)598-0182.

Sincerely,

Selena Clemons, Interim Community Field Manager
Region 1, Unit E
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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Statement of Deficiencies	License #: 751878	Compliance Determination # 63253
Plan of Correction	PURITYS CALICO COTTAGE AFH LLC	Completion Date
Page 1 of 3	Licensee: PURITYS CALICO COTTAGE ADULT FAMILY HOME LLC	08/14/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 07/28/2025 of:

PURITYS CALICO COTTAGE AFH LLC
11617 E 11TH AVE
SPOKANE VALLEY, WA 99206

This document references the following complaint number(s): 186073

The following sample was selected for review during the unannounced on-site visit: 6 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Kurt Routzahn, AFH/ALF Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit E
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

Date

WAC 388-76-10600 Resident rights Mail and telephone privacy. The adult family home must ensure each resident's right to privacy in communications, including the right to:

(1) Send and receive unopened mail without delay;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure residents received their unopened mail without delay for 6 of 6 residents (Residents 1, 2, 3, 4, 5, & 6). This failure resulted in residents not receiving their mail.

Findings included...

Observation on 07/28/2025 at 10:30 AM showed Staff A, Caregiver, opening mail addressed to residents.

On 07/28/2025 at 10:30 AM, Staff A stated they do not give mail addressed to residents that also have the AFH listed under the resident's name. Staff A reported mail that is addressed to residents at the AFH is disposed of by being shredded or thrown away.

On 07/28/2025 at 11:00 AM, Resident 1 stated they have witnessed Staff A on multiple occasions disposing of mail addressed to residents. Resident 1 reported witnessing Staff A shredding residents' mail.

On 07/31/2025 at 12:34 PM, Staff B, Provider, stated they instructed Staff A to shred mail addressed to the AFH from the State of Washington that lists the resident's

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participation fee amount. Staff B reported they do this because they also receive the same notifications in ProviderOne.

On 08/14/2025 at 11:41 AM, Collateral Contact 1 (CC1), Behavioral Support Specialist, stated on 07/03/2025 they witnessed Staff A shredding mail addressed to residents in the home. CC1 also reported Staff A had attempted to open residents' mail.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, PURITYS CALICO COTTAGE AFH LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date