



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**20311 52nd Ave W, Suite 100, Lynnwood, WA 98036**

FLORENTINA PASCA  
HARMONY ADULT CARE  
16342 72ND AVE W  
EDMONDS, WA 98026

RE: HARMONY ADULT CARE License # 751966

Dear Provider:

This letter addresses Compliance Determination(s) 33904 (Completion Date 12/14/2023) and 33400 (Completion Date 12/06/2023).

The Department completed a follow-up inspection of your Adult Family Home on 12/14/2023 and found that you have corrected the violations listed in the Full report dated 12/06/2023. Your home is back in compliance as of 12/11/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:  
WAC 388-76-10530-1, WAC 388-76-10530-1-a, WAC 388-76-10530-1-b, WAC 388-76-10530-1-c, WAC 388-76-10530-1-d, WAC 388-76-10530-1-e, WAC 388-76-10530-1-f, WAC 388-76-10530-1-g

The Department staff who did the off-site verification:  
Hang Lu, Licensors

If you have any questions, please contact me at (206)914-5042.

Sincerely,

*Renee' Bourque*

Renee Bourque, Field Manager  
Region 2, Unit I  
Residential Care Services

RECEIVED

DEC 11 2023

DSHS/ALTSR/RCS



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

|                           |                            |                                  |
|---------------------------|----------------------------|----------------------------------|
| Statement of Deficiencies | License #: 751966          | Compliance Determination # 33400 |
| Plan of Correction        | HARMONY ADULT CARE         | Completion Date                  |
| Page 1 of 3               | Licensee: FLORENTINA PASCA | 12/06/2023                       |

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 12/01/2023 and 12/01/2023 of:

HARMONY ADULT CARE  
16342 72ND AVE W  
EDMONDS, WA 98026

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Hang Lu, Licensor

From:  
DSHS, Aging and Long-Term Support Administration  
Residential Care Services, Region 2, Unit I  
20311 52nd Ave W, Suite 100  
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

*Renee Bourque*  
Residential Care Services

12/08/2023  
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

|                           |                            |                                  |
|---------------------------|----------------------------|----------------------------------|
| Statement of Deficiencies | License #: 751966          | Compliance Determination # 33400 |
| Plan of Correction        | HARMONY ADULT CARE         | Completion Date                  |
| Page 2 of 3               | Licensee: FLORENTINA PASCA | 12/06/2023                       |

Torru  
 Provider (or Representative)

12/11/2023  
 Date

### WAC 388-76-10530 Resident rights Notice of rights and services.

(1) The adult family home must provide each resident written notice of the resident's rights and services provided in the home in a language the resident understands and before the resident is admitted to the home. The notice must be reviewed at least once every twenty-four months from the date of the resident's admission and must include the following:

- (a) Information regarding resident rights, including rights under chapter 70.129 RCW;
- (b) A complete description of the services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (c) A complete description of the charges for those services, items, and activities, including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs;
- (d) The monthly or per diem rate charged to private pay residents to live in the home;
- (e) Rules of the home, which must not violate resident rights in chapter 70.129 RCW;
- (f) How the resident can file a complaint concerning alleged abandonment, abuse, neglect, or financial exploitation with the state hotline; and
- (g) If the home will be managing the resident's funds, a description of how the home will protect the resident's funds.

### This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to provide the Admission Agreement to 2 of 6 residents (Residents 3 and 4) at least once every 24 months. This failure placed Residents 3 and 4 at risk of not being fully aware of their rights and the services provided by the home.

### Findings included...

Review of Resident 3's record showed the AFH admitted Resident 3 on [REDACTED] 2019. Resident 3 had a Resident Representative (RR) who signed for them. Record review showed Resident 3's RR last signed and dated the Admission Agreement on 10/09/2021. There was no evidence the AFH gave Resident 3's RR a copy of the Admission Agreement to review, sign, and date again in October 2023.

Review of Resident 4's record showed the AFH admitted Resident 4 on [REDACTED] 2016. Resident 4 had a RR who signed for them. Record review showed Resident 4's RR last signed and dated the Admission Agreement on 02/23/2020. There was no evidence the



|                           |                            |                                  |
|---------------------------|----------------------------|----------------------------------|
| Statement of Deficiencies | License #: 751965          | Compliance Determination # 33400 |
| Plan of Correction        | HARMONY ADULT CARE         | Completion Date                  |
| Page 3 of 3               | Licensee: FLORENTINA PASCA | 12/06/2023                       |

AFH gave Resident 4's RR a copy of the Admission Agreement to review, sign, and date again in February 2022.

In an interview, on 12/01/2023 at 11:30 AM, Staff A, Provider, stated that they were aware of the requirement to provide the Admission Agreement at least every 24 months, but they missed it.

Review of copies of the Admission Agreement, received by the Department on 12/05/2023, showed Resident 3's RR signed and dated on 12/04/2023, and Resident 4's RR signed and dated on 12/02/2023.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, HARMONY ADULT CARE is or will be in compliance with this law and / or regulation on (Date) 12/11/2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

  
\_\_\_\_\_  
Provider (or Representative)

12/11/2023  
\_\_\_\_\_  
Date

This document was prepared by Residential Care Services for the Locator website.