



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Gentle Family Home LLC
Gentle Family Home LLC
2235 Steamboat Loop E
Port Orchard, WA 98366

RE: Gentle Family Home LLC License # 752322

Dear Provider:

This letter addresses Compliance Determination(s) 71629 (Completion Date 01/20/2026) and 70268 (Completion Date 12/19/2025).

The Department completed a follow-up inspection of your Adult Family Home on 01/20/2026 and found that you have corrected the violations listed in the Complaint report dated 12/19/2025. Your home is back in compliance as of 12/18/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10025-1, WAC 388-76-10025-2, WAC 388-76-10025-3

The Department staff who did the on-site verification:
Nadine Shon, Community Complaint Investigator

If you have any questions, please contact me at (253)208-3090.

Sincerely,

Rathana Duong, AFH Field Manager
Region 3, Unit A
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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Statement of Deficiencies	License #: 752322	Compliance Determination # 70268
Plan of Correction	Gentle Family Home LLC	Completion Date
Page 1 of 3	Licensee: Gentle Family Home LLC	12/19/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 12/17/2025 and 12/18/2025 of:

Gentle Family Home LLC
4638 Chanting Circle SW
Port Orchard, WA 98367

This document references the following complaint number(s): 203991

The following sample was selected for review during the unannounced on-site visit: 0 of 5 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Nadine Shon, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit A
PO Box 99250
Lakewood, WA 98496

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Clinton Fridley RN

Residential Care Services

12/22/2025

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Cheryl Chavez

Provider (or Representative)

1/2/2026

Date

WAC 388-76-10025 License annual fee.

- (1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060.
- (2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the annual licensing fee will be due in June of each year.
- (3) The home must ensure that the department receives the annual license fee when it is due.

This requirement was not met as evidenced by:

Based on interviews and record reviews, the adult family home (AFH) failed to ensure they had a system to pay their annual licensing fee by their due date. This failure placed 5 residents at risk for being displaced from their home due to potential closure of an unlicensed home.

Findings included . . .

Department records showed the AFH was licensed in October 2012 and its' annual licensing fee was due on October 15th annually. The AFH's financial history showed the AFH paid its' fee on time and when due, until 2023. The fee was due on 10/15/2023 but not paid until 12/07/2023.

Record review on 12/17/2025 showed the annual fee of \$2700.00, was due on 10/15/2025 and was not paid.

During interview on 12/18/2025 at 8:30 AM, the AFH provider said they were not aware the annual fee was overdue and did not receive an invoice or written notification. The provider verified the fee was not paid for 2025. The AFH provider acknowledged the fee was also not paid on time in 2023.

This is a repeated deficiency previously cited on 12/05/2023.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Gentle Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 12/18/2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Hailey Doucette

Provider (or Representative)

1/2/2026

Date