



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

EVERGREEN SENIOR CARE LLC
EVERGREEN SENIOR CARE LLC
11605 4TH AVE SW
SEATTLE, WA 98146

RE: EVERGREEN SENIOR CARE LLC # 752511

Dear Provider:

This document references Compliance Determination 49154 (Completion Date 11/01/2024).

The Department completed a full inspection of your Adult Family Home on 11/01/2024 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Rivi Stella Perez
Claire Fleming, Long Term Care Surveyor

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10360 Negotiated care plan Timing of development Required. The adult family home must ensure the negotiated care plan is developed and completed within thirty days of the resident's admission.

This document was prepared by Residential Care Services for the Locator website.

11/01/2024

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The Adult Family Home (AFH) failed to ensure 1 of 2 residents (Resident 1) Negotiated care Plan (NCP) was developed and completed within thirty days of the resident's admission. This failure placed Resident 1 at risk for unrecognized care needs and decreased quality of life. Resident 1's record showed an admission date of [REDACTED]/2024. The AFH had completed Resident 1 NCP on 10/24/2024 and had the NCP signed and dated on 10/25/2024.

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

The Adult Family Home (AFH) failed to ensure 1 of 2 residents (Resident 1) Negotiated care Plan (NCP) was developed and completed within thirty days of the resident's admission. This failure placed Resident 1 at risk for unrecognized care needs and decreased quality of life. Resident 1's record showed an admission date of [REDACTED] 2024. The AFH had completed Resident 1 NCP on 10/24/2024 and had the NCP signed and dated on 10/25/2024.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (253)341-7376.

Sincerely,

Alfredo Brown

Alfredo Brown, Field Manager

This document was prepared by Residential Care Services for the Locator website.

Region 2, Unit K

Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600