



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Assurecare Adult Home, LLC
Assurecare Adult Home LLC #1
4813 144th Street E
Tacoma, WA 98446

RE: Assurecare Adult Home LLC #1 # 752659

Dear Provider:

This document references Compliance Determination 60344 (Completion Date 06/04/2025).

The Department completed a full inspection of your Adult Family Home on 06/04/2025 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Lindsay Trent, Adult Family Home Licensors

A licenser may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10650 Medical devices.

(2) Before a medical device with a known safety risk is used by a resident, the home must:

(c) Ensure the resident's negotiated care plan includes how the resident will use the medical device;
and

Observations on 05/29/2025 at 10:20AM and 2:00PM, showed Resident 3 was lying in bed with a [REDACTED], in the upright position, attached to the right side of the bed. Review of Resident 3's Negotiated Care Plan (NCP) dated 05/03/2025, showed the use of a [REDACTED] not included in the NCP. The Provider updated Resident 3's NCP to include how the resident and staff would use the [REDACTED], prior to completion of the inspection to correct the deficiency.

WAC 388-76-10530 Resident rights Notice of rights and services.

(2) Upon receiving the notice of rights and services at admission and at least every 24 months, the home must ensure the resident and a representative of the home sign and date an acknowledgement stating that the resident has received the notice of rights and services as outlined in this section. The home must retain a signed and dated copy of both the notice of rights and services and the acknowledgement in the resident's record.

Review of records for Resident 2 and Resident 3 showed the notice of rights and services had not been acknowledged as received every 24 months with the date, residents' signatures and the Adult Family Home's representative's signature. The Provider sent Admission Agreements, dated 06/03/2025, for Resident 2 and Resident 3 which included the notice of rights and services, the residents' signatures and the Provider's signature, prior to completion of the inspection to correct the deficiency.

WAC 388-76-10198 Adult family home Personnel records. The adult family home must keep documents related to staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:

(2) Staff orientation and training records pertinent to duties, including, but not limited to:

(a) Training required by chapter 388-112A WAC, including as appropriate for each staff person, orientation, basic training or modified basic training, specialty training, nurse delegation core training, and continuing education;

(b) Cardiopulmonary resuscitation;

(c) First aid; and

On 05/29/2025, review of the Adult Family Home's (AFH) personnel records for the Provider, Co-Provider, and Caregivers A and C, showed current training records for cardiopulmonary resuscitation (CPR), first aid, and nutrition and food handling were not readily accessible to authorized Department staff. The provider sent current training records to the Department prior to the completion of the inspection to correct the deficiency.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (360)664-8421.

Sincerely,

Jennifer LeMaster, Community Nurse Field Manager
Region 3, Unit A
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program

will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to:

Email: RCSIDR@dshs.wa.gov; or

Fax: (360) 725-3225