



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

Devoted Care Adult Family Home LLC
Devoted Care Adult Family Home LLC
7115 N Greenwood Pl
Spokane, WA 99208

RE: Devoted Care Adult Family Home LLC License # 756423

Dear Provider:

This letter addresses Compliance Determination(s) 33829 (Completion Date 12/13/2023) and 31004 (Completion Date 10/25/2023).

The Department completed a follow-up inspection of your Adult Family Home on 12/13/2023 and found that you have corrected the violations listed in the Complaint report dated 10/25/2023. Your home is back in compliance as of 11/05/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10191-2-a

The Department staff who did the on-site verification:
Lisa Pickett, Complaint Investigator

If you have any questions, please contact me at (509)323-7321.

Sincerely,

Tamara Tredo

Tamara Tredo, Field Manager
Region 1, Unit E
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Devoted Care Adult Family Home LLC
License/Cert.#: 756423
Compliance Determination #: 31004
Investigator: Lisa Pickett
Investigation Date(s): 10/11/2023 through 10/25/2023
Complainant Contact Date(s):

Provider Type: Adult Family Home
Intake ID: 98268
Region/Unit #: RCS Region 1 / Unit E

Allegation(s):

1. The provider of the identified adult family home did not have liability insurance prior to admitting two residents into the home.

Investigation Methods:

Sample:	Total residents: 4 Resident sample size: 2 Closed records sample size:
Observations:	Residents Staff to resident interactions Activities
Interviews:	Identified staff Residents Collateral contacts
Record Reviews:	Medical records Negotiated Care Plans Liability Insurance

Investigation Summary:

Review of resident admission records showed two residents were admitted to the home in [REDACTED] 2023. Review of the adult family home records show the home had liability insurance effective 09/14/2023. Interviews of one resident and provider stated the home admitted two residents in [REDACTED] 2023 prior to liability insurance coverage effective. The resident interviewed expressed no concerns for care and services in the home.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 756423	Compliance Determination # 31004
Plan of Correction	Devoted Care Adult Family Home LLC	Completion Date
Page 1 of 3	Licensee: Devoted Care Adult Family Home LLC	10/25/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 10/11/2023 and 10/11/2023 of:

Devoted Care Adult Family Home LLC
7115 N Greenwood Pl
Spokane, WA 99208

This document references the following complaint number(s): 98268

The following sample was selected for review during the unannounced on-site visit: 2 of 4 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Lisa Pickett, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit E
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

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DSHS ALTA RCS
SPOKANE VALLEY WA

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Tamara Tredo

Residential Care Services

11/01/2023

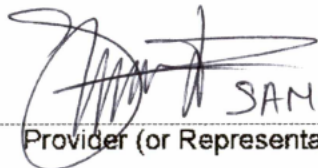
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

[Signature]
JANUARI KASU I

11/5/2023

This document was prepared by Residential Care Services for the Locator website.

 SAMUEL KABUI
Provider (or Representative)

11/15/2023

Date

WAC 388-76-10191 Liability insurance required. The adult family home must:

(2) Obtain the liability insurance required in subsection (1) of this section before whichever of the following events happens first:

(a) Admitting the first resident after issuance of a new adult family home license; or

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family home (AFH) failed to meet general liability insurance requirements for the AFH prior to admitting 2 of 2 residents (Resident 1 & 2). This failure placed residents at risk of not being covered in case of an injury or property damage caused by an act/or omission by the home's staff.

Findings included...

Review of Secure Tracking and Reporting System (STARS) intake dated 09/14/2023 showed the department had contact with Staff A, Provider, about licensing a bedroom. The department requested copy of insurance to complete the process. Staff A stated a copy would be emailed to the Department by Monday 09/06/2023. The Department did not receive a copy of the insurance.

Review of Resident 1's admission paperwork showed they had moved into the AFH on [REDACTED] 2023.

Review of Resident 2's admission paperwork showed they had moved into the AFH on [REDACTED] 2023.

During an interview on 10/11/2023 at 12:45 PM, Resident 1 stated that they had moved in to the AFH on [REDACTED] 2023.

During an interview and observation on 10/11/2023 at 1:10 PM, Staff A showed a copy of the insurance policy for the AFH on their phone. Staff A stated they would send a copy to the department by email.

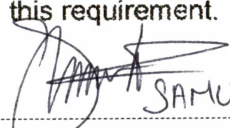
Review of the insurance documentation dated 09/19/2023 showed the insurance policy for the AFH started on 09/14/2023.

Interview on 10/25/2023 at 9:55 AM, Staff A stated they knew they needed insurance for the AFH. Staff A stated that they were not aware the AFH needed to have insurance before admitting the first resident to the home.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Devoted Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 11/5/2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


SAMUEL KABUI
Provider (or Representative)

11/5/2023
Date

Please note per the email sent to EMIL CROOK DSHS/ATISA/ROS on 9/26/2023 I attached the liability insurance documents and explained that the insurance company that provided the quote delayed the process. going forward I will make sure that the AFH STAYS COMPLIANT and will have ACTIVE LIABILITY insurance.



11/5/2023