STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Bonney Lake Comfort Care LLC
Bonney Lake Comfort Care LLC
7035 Locust Ave E
Bonney Lake, WA 98391

RE: Bonney Lake Comfort Care LLC # 753082

Dear Provider:

This document references Compliance Determination 59724 (Completion Date 05/16/2025).

The Department completed a full inspection of your Adult Family Home on 05/16/2025 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Hung Bui, Adult Family Home RN Licensor

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10485 Medication storage. The adult family home must ensure all prescribed and over-the-counter medications are stored:

(3) Appropriately for each medication, such as if refrigeration is required for a medication and the medication is kept in refrigerator in locked storage.

On 05/15/2025, observation showed that Resident 1's insulin pen was found stored inside a Ziploc bag in the kitchen refrigerator. When asked, Caregiver A (CGA) stated that she had used it earlier and unintentionally forgot to return it to the lockbox which was located nearby. The Provider discussed the medication storage error with CGA and reinforced the importance of proper insulin storage procedure. The insulin pen was returned to the lockbox to correct the issue.

WAC 388-76-10320 Resident record Content. The adult family home must ensure that each resident record contains, at a minimum, the following information:

(10) A current inventory of the resident's personal belongings dated and signed by:

(a) The resident; and

(b) The adult family home.

On 05/15/2025, record review showed that the personal belongings inventory checklists for Resident 1 (R1) and Resident 4 (R4) were not completed. The Provider explained that they had likely missed this because both residents were admitted to the home around the same time. All other residents had completed belongings inventory checklists on file. On 5/16/2025, the Provider emailed completed and signed copies of the belongings inventory checklists for both R1 and R4 to correct the issue.

WAC 388-76-10201 Succession plan.

(1) The adult family home must have a written plan addressing how they will continue to meet the requirements of this chapter and provide care and services to residents in the event that the provider or entity representative is unable to fulfill their duties in the home and make it available upon request of the department.

On 05/15/2025, review of administrative records showed no documentation that the Adult Family Home (AFH) had a written succession plan. On 5/16/2025, the Provider wrote a succession plan to correct this issue, designating a staff member responsible to provide care and services to the residents in the event the Provider was unable to do so.

WAC 388-76-10895 Emergency evacuation drills-Frequency and participation.

(2) The adult family home must conduct:

(a) Partial emergency evacuation drills which occur during random staffing shifts at least every sixty days, with each resident participating in at least one each calendar year;

(c) Emergency evacuation drills even if there are no residents living in the home for the purpose of staff practice.

On 05/15/2025, review of administrative records showed that evacuation drills for the 2024 calendar year were conducted every 60 days through 07/17/2024. However, the next recorded drill was not conducted until 12/01/2024, resulting in a five-month (150

days) period. The Provider explained that no residents were living in the home during the five-month period. The Licensor clarified that per WAC requirements, evacuation drills must be conducted in a timely manner regardless of occupancy. The Provider acknowledged the requirement and resumed conducting timely evacuation drills starting on 12/01/2024 to correct this issue.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (253)983-3826.

Sincerely,

Lisa Cramer, Adult Family Home Field Manager
Region 3, Unit A
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an **'IDR Request Form'** for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: https://www.dshs.wa.gov/altsa/idr

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to:

Email: RCSIDR@dshs.wa.gov; or
Fax: (360) 725-3225