



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

WILLY & LORI BLANCO
Road to Eden AFH
525 20th Ave SE
Puyallup, WA 98372

RE: Road to Eden AFH License # 753382

Dear Provider:

This letter addresses Compliance Determination(s) 36507 (Completion Date 02/09/2024) and 23955 (Completion Date 05/17/2023).

The Department completed a follow-up inspection of your Adult Family Home on 02/09/2024 and found that you have corrected the violations listed in the Full report dated 05/17/2023. Your home is back in compliance as of 06/30/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10146-2-d, WAC 388-76-10265-1-d, WAC 388-76-10320-10, WAC 388-76-10320-10-a, WAC 388-76-10320-10-b, WAC 388-76-10522, WAC 388-76-10522-1, WAC 388-76-10522-2, WAC 388-76-10522-3, WAC 388-76-10522-4, WAC 388-76-10522-5, WAC 388-76-10522-6, WAC 388-76-10530-1, WAC 388-76-10530-1-a, WAC 388-76-10530-1-b, WAC 388-76-10530-1-c, WAC 388-76-10530-1-d, WAC 388-76-10530-1-e, WAC 388-76-10530-1-f, WAC 388-76-10530-1-g, WAC 388-76-10540-1, WAC 388-76-10810-2-b

The Department staff who did the on-site verification:
Ibe Hatch, Licensors

If you have any questions, please contact me at (253)983-3826.

Sincerely,

This document was prepared by Residential Care Services for the Locator website.

Road to Eden AFH # 753382

02/09/2024

Page 2 of 2

Lisa Cramer, Field Manager

Region 3, Unit A

Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

DSHS RCH REG. 3
LAKESWOOD

JUN 21 2023

RECEIVED

Statement of Deficiencies	License #: 753382	Compliance Determination # 23955
Plan of Correction	Road to Eden AFH	Completion Date
Page 1 of 8	Licensee: WILLY & LORI BLANCO	05/17/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 05/10/2023 and 05/17/2023 of:

Road to Eden AFH
525 20th Ave SE
Puyallup, WA 98372

The following sample was selected for review during the unannounced on-site visit: 2 of 5 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Ibe Hatch, Licensur
Brian Takagi, Adult Family Home Licensur/Long-Term Care Surveyor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit A
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

05/24/2023

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



Provider (or Representative)



Date

WAC 388-76-10146 Qualifications Training and home care aide certification.

(2) The adult family home must ensure all adult family home caregivers, entity representatives, and resident managers hired on or after January 7, 2012, meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(d) Cardiopulmonary resuscitation and first aid; and

This requirement was not met as evidenced by:

Based on interview and record review the adult family home failed to ensure 1 of 3 caregiving staff (Staff A) had current cardiopulmonary resuscitation (CPR)/First Aid certification. This failure placed five current residents at risk for unmet care needs in the event of an emergency.

Findings included...

Review of Staff A's file showed they were hired 03/09/2022. Staff A's file showed their CPR/First Aid expired 04/27/2023.

On 05/10/2023, at 11:25 a.m., Staff A said they did not realize it had expired.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Road to Eden AFH is or will be in compliance with this law and / or regulation on (Date) 6-8-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)



Date

WAC 388-76-10265 Tuberculosis Testing Required.

(1) The adult family home must develop and implement a system to ensure the following

persons have tuberculosis testing within three days of employment:

(d) Caregiver;

This requirement was not met as evidenced by:

Based on interview and record review the adult family home failed to ensure 1 of 3 caregiving staff (Staff C) completed tuberculosis [(TB), an infectious bacterial disease] as required. This failure placed five current residents at risk of contracting an infectious disease.

Findings included...

Review of Staff C's employee file showed they were hired 05/14/2022. Staff C's file did not include evidence of TB testing.

On 05/10/2023, at 11:20 a.m., the Resident Manager said they did not realize Staff C did not have TB testing.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Road to Eden AFH is or will be in compliance with this law and / or regulation on (Date) 6-30-23

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lori Blanco

Provider (or Representative)

6-8-23

Date

WAC 388-76-10320 Resident record Content. The adult family home must ensure that each resident record contains, at a minimum, the following information:

(10) A current inventory of the resident's personal belongings dated and signed by:

- (a) The resident; and
- (b) The adult family home.

This requirement was not met as evidenced by:

Based on interview and record reviews the adult family home (AFH) failed to ensure personal belonging inventories were completed for 2 of 2 residents, (Resident 2 and

Resident 4). This failure placed the residents' belongings at risk of not being identified.

Findings included...

Record review showed Resident 2 (R2) was admitted to the AFH [REDACTED]/2023. Review of R2's record did not include a personal belonging inventory. Record review showed Resident 4 (R4) was admitted to the AFH [REDACTED]/2023. Review of R4's record did not include a personal belonging inventory.

In an interview on 05/10/2023, at 12:45 p.m., the Resident Manager said they had not completed the personal belonging inventories because they had been too busy.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Road to Eden AFH is or will be in compliance with this law and / or regulation on (Date) 6-8-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lori Blanco

Provider (or Representative)

6-8-23

Date

WAC 388-76-10522 Resident rights Notice Policy on accepting medicaid as a payment source. The adult family home must fully disclose the home's policy on accepting medicaid or other public funds as a payment source. The policy must:

- (1) Clearly state the circumstances under which the adult family home provides care for medicaid eligible residents and for residents who become eligible for medicaid after admission;
- (2) Be provided both orally and in writing in a language the resident understands;
- (3) Be provided to all prospective residents, before admission to the home;
- (4) Be provided to any current residents who were admitted before this requirement took effect or who did not receive copies prior to admission;
- (5) Be a written document that is separate from other documents and use a type font that is at least fourteen point; and
- (6) Be signed and dated by the resident and kept in the resident record after signature.

This requirement was not met as evidenced by:

Based on interview and record reviews the adult family home (AFH) failed to ensure the Medicaid payment policy had been provided to 2 of 2 residents, (Resident 2 and Resident 4). This failure potentially prevented the residents from knowing the AFH's policy on accepting Medicaid residents.

Findings included...

Record review showed Resident 2 (R2) was admitted to the AFH [REDACTED]/2023. Review of R2's record did not include a Medicaid payment policy. Record review showed Resident 4 (R4) was admitted to the AFH [REDACTED]/2023. Review of R4's record did not include a Medicaid payment policy.

In an interview on 05/10/2023, at 12:45 p.m., the Resident Manager said they had not completed the policies because they had been too busy.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Road to Eden AFH is or will be in compliance with this law and / or regulation on (Date) 6-8-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lori Blanco

Provider (or Representative)

6-8-23

Date

WAC 388-76-10530 Resident rights Notice of rights and services.

(1) The adult family home must provide each resident written notice of the resident's rights and services provided in the home in a language the resident understands and before the resident is admitted to the home. The notice must be reviewed at least once every twenty-four months from the date of the resident's admission and must include the following:

- (a) Information regarding resident rights, including rights under chapter 70.129 RCW;
- (b) A complete description of the services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (c) A complete description of the charges for those services, items, and activities, including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs;
- (d) The monthly or per diem rate charged to private pay residents to live in the home;
- (e) Rules of the home, which must not violate resident rights in chapter 70.129 RCW;

(f) How the resident can file a complaint concerning alleged abandonment, abuse, neglect, or financial exploitation with the state hotline; and

(g) If the home will be managing the resident's funds, a description of how the home will protect the resident's funds.

This requirement was not met as evidenced by:

Based on interview and record reviews the adult family home (AFH) failed to ensure the Notice of Services had been provided to 2 of 2 residents, (Resident 2 and Resident 4). This failure potentially prevented the residents from knowing services and rights in the AFH.

Findings included...

Record review showed Resident 2 (R2) was admitted to the AFH [REDACTED]/2023. Review of R2's record did not include the Notice of Services. Record review showed Resident 4 (R4) was admitted to the AFH [REDACTED]/2023. Review of R4's record did not include the Notice of Services.

In an interview on 05/10/2023, at 12:45 p.m., the Resident Manager said they had not completed the Notice of Services because they had been too busy.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Road to Eden AFH is or will be in compliance with this law and / or regulation on (Date) 6-8-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lori Blanco
Provider (or Representative)

6-8-23
Date

WAC 388-76-10540 Resident rights Disclosure of charges Notice requirements Deposits.

(1) If the adult family home requires an admission fee, deposit, prepaid charges, or any other fees or charges, by or on behalf of a person seeking admission, the home must include this information on the disclosure of charges form in writing in a language the resident understands prior to its receipt of any funds.

This requirement was not met as evidenced by:

Based on interview and record reviews the adult family home (AFH) failed to ensure the Disclosure of Charges had been provided to 1 of 2 residents, (Resident 2). This failure potentially prevented the resident from knowing charges for services and related items the AFH provided.

Findings included...

Record review showed Resident 2 (R2) was admitted to the AFH [REDACTED]/2023. Review of R2's record did not include the Disclosure of Charges form.

In an interview on 05/10/2023, at 12:45 p.m., the Resident Manager said they had not completed the Disclosure of Charges because they had been too busy.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Road to Eden AFH is or will be in compliance with this law and / or regulation on (Date) 6-8-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lori Blanco
Provider (or Representative)

6-8-23
Date

WAC 388-76-10810 Fire extinguishers.

(2) The home must ensure fire extinguishers are:

(b) Inspected and serviced annually;

This requirement was not met as evidenced by:

Based on observation and interview the adult family home (AFH) failed to ensure 2 of 2 fire extinguishers (on the main and lower levels of the AFH) were inspected annually. This failure placed five current residents at risk of injury in the event a fire could not be extinguished quickly.

Findings included...

Observation on 05/10/2023, at 11:00 a.m. showed the fire extinguisher on the main and lower levels of the AFH were last inspected December 2021.

On 05/10/2023, at 11:00 a.m., the Resident Manager said they had not realized the extinguishers had not been inspected annually.

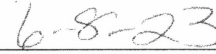
Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Road to Eden AFH is or will be in compliance with this law and / or regulation on (Date) 6-15-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)



Date