



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
6639 Capitol Blvd SW, Floor 1, Tumwater, WA 98501

Maple Health Care LLC
Maple II Adult Family Home
7838 78th Ave SW
Lakewood, WA 98498

RE: Maple II Adult Family Home License # 753818

Dear Provider:

This letter addresses Compliance Determination(s) 30490 (Completion Date 10/04/2023) and 28656 (Completion Date 09/18/2023).

The Department completed a follow-up inspection of your Adult Family Home on 10/04/2023 and found that you have corrected the violations listed in the Complaint report dated 09/18/2023. Your home is back in compliance as of 09/28/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10161-2-a, WAC 388-76-10161-2-b

The Department staff who did the on-site verification:

Jonel Tuckett, AFH Complaint Investigator

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Michael Burdick, Field Manager
Region 3, Unit G
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Maple II Adult Family Home **Provider Type:** Adult Family Home

License/Cert. #: 753818

Intake ID: 92868

Compliance Determination #: 28656

Region/Unit #: RCS Region 3 / Unit G

Investigator: Jonel Tuckett

Investigation Date(s): 08/28/2023 through 09/18/2023

Complainant Contact Date(s):

Allegation(s):

Abuse-

1. Adult Family Home (AFH) Staff I, Caregiver (CGI) physically sexually abused Resident 6 (R6).
 2. AFH Staff H, Caregiver (CGH) physically sexually abused R6.
 3. AFH Staff F, Caregiver (CGF) physically sexually abused R6.
 4. AFH Staff G, Caregiver (CGG) verbally sexually abused R6.
-

Investigation Methods:

Sample:	Total residents: 5 Resident sample size: 4 Closed records sample size: 1
Observations:	Provider to Resident Interactions, Caregiver to Resident interactions, care and services, environment and safety measures.
Interviews:	AFH Residents, AFH Caregivers, AFH Provider, Case Management, Other.
Record Reviews:	Resident Assessments, Negotiated Care Plans (NCP), AFH Incident Log, AFH House Policies, AFH Personnel Documents, Email Communication Records, Department Records.

Investigation Summary:

Abuse-

Observations, interviews and record reviews showed that the AFH provided appropriate/individualized resident care, according to the resident's Assessment, NCP and preferences/choices. Residents reported satisfaction with care and services in the home.

1. No evidence was found to show that CGI physically sexually abused R6. R6 denied this allegation. No failed practice was found.

2. No evidence was found to show that CGH physically sexually abused R6. R6 denied this allegation. No failed practice was found.

3. No evidence was found to show that CGF physically sexually abused R6. R6 denied this allegation. No failed practice was found.

4. Insufficient evidence was found to show that CGG verbally sexually abused R6. No failed practice was found.

The AFH failed to ensure that caregivers who were employed after January 7, 2012 had Washington State Name and Date of Birth Background Checks for 2 of 4 caregivers. Failed practice was cited.

The AFH failed to ensure that caregivers who were employed after January 7, 2012 had National Fingerprint Background Checks for 2 of 4 caregivers. Failed practice was cited.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
6639 Capitol Blvd SW, Floor 1, Tumwater, WA 98501

Statement of Deficiencies	License #: 753818	Compliance Determination # 28656
Plan of Correction	Maple II Adult Family Home	Completion Date
Page 1 of 4	Licensee: Maple Health Care LLC	09/18/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 08/28/2023 and 09/18/2023 of:

Maple II Adult Family Home
7838 78th Ave SW
Lakewood, WA 98498

This document references the following complaint number(s): 91820, 92868, 96203

The following sample was selected for review during the unannounced on-site visit: 4 of 5 current residents and 1 former residents.

The department staff that investigated the Adult Family Home:

Jonel Tuckett, AFH Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit G
6639 Capitol Blvd SW, Floor 1
Tumwater, WA 98501

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennifer LeMaster
Residential Care Services

09/28/2023
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



Provider (or Representative)

09/28/2023

Date

WAC 388-76-10161 Background checks Who is required to have.

(2) The adult family home must ensure that all caregivers, entity representatives, and resident managers who are employed directly or by contract after January 7, 2012, have the following background checks:

(a) A Washington state name and date of birth background check; and

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Provider failed to ensure that caregivers who were employed after January 7, 2012 had Washington State Name and Date of Birth Background Checks for 2 of 4 caregivers (Staff H, Caregiver (CGH) and Staff I, Caregiver (CGI). This failure placed all residents at risk for receiving care from unqualified staff.

Findings included...

An observation on 08/28/2023 at 12:25 p.m. showed that the Provider was unable to locate Washington State Name and Date of Birth Background Checks for CGH and CGI in their staff records. The Provider requested time to search for the missing records and send them to the department.

Record review of Email from the Provider dated 09/05/2023 at 6:47 p.m. showed that CGH and CGI did not have Washington State Name and Date of Birth Background Checks.

Record review of Email from the Provider dated 09/11/2023 at 2:58 p.m. showed that CGH was hired on 04/10/2023 and CGI was hired on 08/14/2022.

During an interview on 09/06/2023 at 10:44 a.m. the Provider confirmed that CGH and CGI had worked as caregivers in the home and stated it was likely they had unsupervised access to residents at times. The Provider stated that they had never completed a Washington State Name and Date of Birth Background Check for CGI due to an oversight and that they did not have a Washington State Name and Date of Birth Background Check for CGH.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Maple II Adult Family Home is or will be in compliance with this law and / or regulation on (Date) 09/28/2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

09/28/23

Date

WAC 388-76-10161 Background checks Who is required to have.

(2) The adult family home must ensure that all caregivers, entity representatives, and resident managers who are employed directly or by contract after January 7, 2012, have the following background checks:

(b) A national fingerprint background check.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Provider failed to ensure that caregivers who were employed after January 7, 2012 had National Fingerprint Background Checks for 2 of 4 caregivers (Staff G, Caregiver (CGG) and Staff I, Caregiver (CGI)). This failure placed all residents at risk for receiving care from unqualified staff.

Findings included...

An observation on 08/28/2023 at 12:25 p.m. showed that the Provider was unable to locate National Fingerprint Background Checks for CGG and CGI in their staff records. The Provider requested time to search for the missing records and send them to the department.

Record review of Email from the Provider dated 09/05/2023 at 6:47 p.m. showed that CGG and CGI did not have National Fingerprint Background Checks.

Record review of Email from the Provider dated 09/11/2023 at 2:58 p.m. showed that CGG was hired 05/10/2023 and CGI was hired 08/14/2022.

During an interview on 09/06/2023 at 10:44 a.m. the Provider confirmed that CGG and CGI had worked as caregivers in the home and stated it was likely they had unsupervised access to residents at times. The Provider stated that they did not have a National Fingerprint Background Check for CGG and they had never completed a National

Statement of Deficiencies

License #: 753818

Compliance Determination # 28656

Plan of Correction

Maple II Adult Family Home

Completion Date

Page 4 of 4

Licensee: Maple Health Care LLC

09/18/2023

Fingerprint Background Check for CGI due to an oversight.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Maple II Adult Family Home is or will be in compliance with this law and / or regulation on (Date) 09/28/2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

09/28/2023

Date