STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

08/10/2025

Comfort Care Adult Family Home LLC
Comfort Care Adult Family Home
13617 48th Dr SE
Snohomish, WA 98296

RE: Comfort Care Adult Family Home # 754015

Dear Provider:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 63894 (Completion Date 08/10/2025) and 61176 (Completion Date 06/17/2025).

The Department completed a follow-up inspection of your Adult Family Home on 08/10/2025 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10025 License annual fee.

(1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060.

The Department staff who did the On Site verification:
Nylay Quist, AFH Complaint Investigator

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee' Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services

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20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 06/16/2025 of:

Comfort Care Adult Family Home
13617 48th Dr SE
Snohomish, WA 98296

This document references the following complaint number(s): 181033

The following sample was selected for review during the unannounced on-site visit: 2 of 4 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Nylay Quist, AFH Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee' Bourque
Residential Care Services

06/17/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

06/18/2025
Date

WAC 388-76-10025 License annual fee.

(1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060 .

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to pay the annual licensing fee of one thousand three hundred and fifty dollars ($1350.00) before the due date on 04/15/2025. This failure resulted in 4 of 4 residents (Resident 1, 2, 3, and 4) living in the AFH that was operating with an unpaid license fee since 04/16/2025.

Findings included...

Review of the Department Secure Tracking and Reporting System, on 06/16/2025 at 06:52AM, showed the AFH did not pay their annual licensing fee. The Department database showed the balance as one thousand three hundred and fifty dollars ($1350.00).

Observation, on 06/17/2025 at 09:50AM, showed the facility was operating without interruptions to any necessary services (electricity, water) and had supplies needed for care.

In an interview, on 06/17/2025 at 10:24AM, Staff A, Provider, stated that they did not pay the yearly AFH licensing fee because they did not receive any reminder letter from the state and they thought it was due in November.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Comfort Care Adult Family Home is or will be in compliance with this law and / or regulation on (Date) 06/16/2025 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) — Date: 06/18/2025