



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Hussien Ahmedein
Aysha's Loving Care AFH
13107 110th Avenue Ct E
Puyallup, WA 98374

RE: Aysha's Loving Care AFH License # 754275

Dear Provider:

This letter addresses Compliance Determination(s) 28020 (Completion Date 08/21/2023) and 24849 (Completion Date 06/14/2023).

The Department completed a follow-up inspection of your Adult Family Home on 08/21/2023 and found that you have corrected the violations listed in the Complaint report dated 06/14/2023. Your home is back in compliance as of 07/07/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10401-1-e, WAC 388-76-10415-2-b-i, WAC 388-76-10420-2-a, WAC 388-76-10420-2-b, WAC 388-76-10420-2, WAC 388-76-10420-3

The Department staff who did the on-site verification:

Tabitha Tubbs, AFH Complaint Investigator

If you have any questions, please contact me at (253)983-3826.

Sincerely,

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Aysha's Loving Care AFH **Provider Type:** Adult Family Home
License/Cert.#: 754275
Compliance Determination #: 24849 **Intake ID:** 84572
Investigator: Tabitha Tubbs **Region/Unit #:** RCS Region 3 / Unit A
Investigation Date(s): 06/08/2023 through 06/14/2023
Complainant Contact Date(s): 06/06/2023

Allegation(s):

The reporter stated the Identified Resident (IR) was not provided alternate choices to meals served and is at risk for malnutrition and decline in physical health.

Investigation Methods:

Sample:	Total residents: 6 Resident sample size: 5 Closed records sample size: 2
Observations:	General environment kitchen bedrooms outdoor space
Interviews:	Residents Provider Community member
Record Reviews:	negotiated care plans medication administration records incident logs

Investigation Summary:

Based on interviews, record reviews and observations, the adult family home (AFH) failed to offer alternative food choices to residents based on preferences and failed to offer snacks between meals. The adult family home (AFH) failed to ensure the residents had fresh fruits, vegetables, nonperishable and perishable food items available to them in the AFH. This failure placed all residents at risk for malnutrition and risk for decline in physical health.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 754275	Compliance Determination # 24849
Plan of Correction	Aysha's Loving Care AFH	Completion Date
Page 1 of 6	Licensee: Hussien Ahmedein	06/14/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 06/08/2023, 06/08/2023 and 06/14/2023 of:

Aysha's Loving Care AFH
13107 110th Avenue Ct E
Puyallup, WA 98374

This document references the following complaint number(s): 84572, 83777

The following sample was selected for review during the unannounced on-site visit: 5 of 6 current residents and 2 former residents.

The department staff that investigated the Adult Family Home:

Tabitha Tubbs, AFH Complaint Investigator
Angela Conklin, AFH Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit A
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

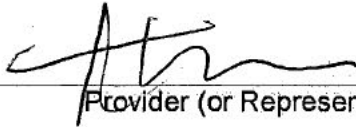
Residential Care Services

06/20/2023

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



Provider (or Representative)

07-07-23
Date**WAC 388-76-10401 Home and community-based setting requirements.**

(1) The home must ensure that the following conditions are present for each resident:

(e) Access to food and water at any time; and

This requirement was not met as evidenced by:

Based on interviews and observations, the adult family home (AFH) failed to ensure 6 of 6 residents (Resident 1, Resident 2, Resident 3, Resident 4, Resident 5, Resident 6) had fresh fruits, vegetables, and other nonperishable food items available to them in the AFH. This failure placed all residents at risk for malnutrition and risk to develop physical health problems.

Findings included...

On 06/08/2023 at 10:00 AM, observations showed a non-working refrigerator in the dining/kitchen area of the AFH that was empty. Kitchen cabinets when opened, held only canned corn. Observations showed no other food items such as fruit, vegetables, meat, breads, or non-perishable food items.

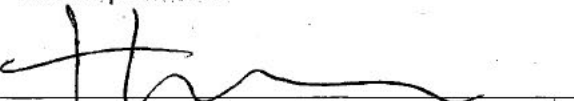
On 06/08/2023 at 09:50 AM, during an interview, Resident 1 stated they did not receive snacks and there had never been any food, including fruit or vegetables available in the AFH.

On 06/08/2023 at 10:10 AM, during an interview, Resident 2, stated that they only had water or coffee to drink, and no snack options were provided. Resident 2 reported if they wanted snacks, they had to go next door to get them.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Aysha's Loving Care AFH is or will be in compliance with this law and / or regulation on (Date) 07-07-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Provider (or Representative)

07-07-23
Date

WAC 388-76-10415 Food services. The adult family home must:

- (2) Serve meals:
- (b) That accommodate each resident's:
 - (i) Preferences;

This requirement was not met as evidenced by:

Based on interviews and observations, the AFH did not offer 1 of 6 residents (Resident 3) alternative food choices based on their preferences when they did not wish to eat the food prepared. This failure placed Resident 3 at risk for malnutrition and risk for a decline in their health.

Findings
included...

During an interview on 06/08/2023 at 09:50 AM, Resident 1 stated they ate the same things every week and the meals did not change even when they asked.

During an interview on 06/08/2023 at 10:10 AM Resident 2, reported that they never had snacks offered. Resident 2 reported that when suggestions for menu changes were offered, they were ignored, and the staff stated they didn't know how to cook other meals.

During an

interview on 06/08/2023 at 10:35 AM, Resident 3 stated they did not like the food provided and when asked to change the menu, it did not occur. Resident 3 stated they preferred to eat peanut butter sandwiches as compared to the meals offered. They stated they were often denied this food option.

During an

interview on 06/08/2023 at 10:55 AM, the Provider, reported that they did not know how to cook other foods besides what had been served. They reported that they were the only one cooking for the residents in this AFH and another AFH, as the other caregivers did not know how to cook.

During an

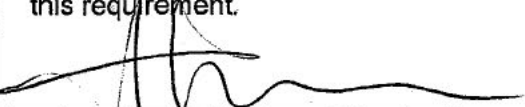
interview on 06/09/2023 at 10:55 AM, a community provider reported that Resident 3 had developed abnormal blood lab levels resulting in severe protein-calorie malnutrition (PCM).

On 06/08/2023 at 10:00 AM, observation of the kitchen cabinets showed multiple types of canned corn. There was no other food found such as fruit, vegetables, meat, breads, or non-perishable food items, and the refrigerator in the AFH was not working.

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Provider (or Representative)

07-07-23
Date

WAC 388-76-10420 Meals and snacks. The adult family home must:

- (2) Make nutritious snacks available to residents:
 - (a) Between meals; and
 - (b) In the evening.
- (3) Get input from residents in meal planning and scheduling;

This requirement was not met as evidenced by:

Based on interviews and observations the AFH failed to ensure 6 of 6 residents (Resident 1, Resident 2, Resident 3, Resident 4, Resident 5, and Resident 6) were offered snacks at any times. The AFH failed to involve residents in meal planning. These failures placed residents at risk for poor nutrition and poor physical health.

Findings included...

During an interview on 06/08/2023 at 9:50 AM, Resident 1 reported they had never been provided snacks between meals, and there had never been any food, including fruit or vegetables available in the AFH. Resident 1 reported that there were times meals were very late as the Provider was cooking meals for an AFH at a separate location.

During an interview on 06/08/2023 at 10:10 AM, Resident 2 reported that they never had snacks offered. Resident 2 reported that when suggestions for menu changes were offered, they were ignored, and the staff stated they didn't know how to cook other meals.

During an interview on 06/08/2023 at 10:35 AM, Resident 3 stated that they were never provided snacks. Resident 3 stated they did not like the food provided and when asked to change the menu, it did not occur.

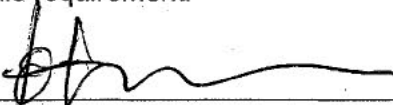
During an interview on 06/08/2023 at 10:55 AM, the Provider reported that they did not offer snacks to the residents. The Provider reported that they did not know how to cook other foods besides what was served. They reported that they were the only one cooking for the residents in this AFH and another AFH, as the other caregivers did not know how to cook.

On 06/08/2023 10:00 AM, observation showed there were no snacks or food available to the residents. The refrigerator was non-working, and the cabinets held canned corn, and no other food items, such as fruit, vegetables, meat, breads, or non-perishable food items.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Aysha's Loving Care AFH is or will be in compliance with this law and / or regulation on (Date) 07-07-23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

07-07-23

Date