STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Happy Family Adult Family Home #4 LLC
Happy Family Adult Family Home #4
21905 55th Ave W
Mountlake Terrace, WA 98043

RE: Happy Family Adult Family Home #4 License # 754445

Dear Provider:

This letter addresses Compliance Determination(s) 47569 (Completion Date 09/23/2024) and 44361 (Completion Date 07/25/2024).

The Department completed a follow-up inspection of your Adult Family Home on 09/23/2024 and found that you have corrected the violations listed in the Complaint report dated 07/25/2024. Your home is back in compliance as of 08/01/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10015-1, WAC 388-76-10015-3

The Department staff who did the off-site verification:
Tekeste Demissie, Complaint Investigator

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee' Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services

STATE OF WASHINGTON

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

AGING AND LONG-TERM SUPPORT ADMINISTRATION

20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 07/18/2024 and 07/18/2024 of:

Happy Family Adult Family Home #4
18239 Linden Ave N
Shoreline, WA 98133

This document references the following complaint number(s): 135473

The following sample was selected for review during the unannounced on-site visit: 2 of 5 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Tekeste Demissie, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee' Bourque — Residential Care Services

July 26, 2024 — Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies	License #: 754445	Compliance Determination # 44361
Plan of Correction	Happy Family Adult Family Home #4	Completion Date
Page 2 of 4	Licensee: Happy Family Adult Family Home #4 LLC	07/25/2024

Janice Payne GM
Provider (or Representative) Date 8/1/24

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

(3) The provider must promote the health, safety, and well-being of each resident residing in each licensed adult family home.

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to comply with the laws and regulations as required when 4 of 4 Staff (Staff A, Provider, Staff B, Resident Manager, Staff C, and Staff D, Caregivers) had no valid respirator fit testing and medical clearance. The AFH also failed to obtain a medical test site waiver (MTSW) license as required. These failures placed 5 of 5 residents (Resident 1, 2, 3, 4, and 5) and AFH staff at risk for illness, infection, and placed Residents 1, 2, 3, 4, and 5 at risk for unmet care needs by unqualified caregivers.

Findings included...

<Respirator Fit Testing>
NOTE: Washington Department of Labor and Industries (L&I) Washington Administrative Code (WAC) 296-842 requires employers to implement a written respiratory protection program (RPP) any time respirators are used in the workplace. The RPP must include specific elements, including medical clearance approval to wear a respirator, initial and annual fit testing, annual training, record keeping, written program, designated administrator, and identification of respiratory hazards in the workplace. COVID-19 is a respiratory hazard that requires employees to wear fit tested filtering facepiece respirators for protection and to prevent the spread of infection to residents. The COVID-19 virus can result in grave illness, disability, and death. Employers have an obligation to protect their employees from hazards in the workplace (General Duty WAC 296-126-094) and a duty to prevent the spread of infection to residents in their facility.

Review of, Washington State Department of Health (DOH), "Respiratory Protection Program for Long-Term Care Facilities", undated, showed healthcare employees must complete the facility's site-specific respirator training and fit testing before their first use of the respirator (WAC 296-842-16005), then annually. DOH also stated that In accordance with WAC 296-842-16005 and WAC 296-842-22010, facilities need to provide respirator fit testing for tight-fitting respirators.

Record review of the AFH respiratory training, and respirator fit testing showed 4 of 4 Staff (Staff A, B, C, and D) had no valid respirator fit testing and or medical clearance.

Staff A had no medical clearance, Staff B had respirator fit testing that expired 05/18/2024 and medical clearance that expired 04/28/2024. Staff C had respirator fit testing that expired 06/23/2024, and Staff D had medical clearance that expired 04/28/2024.

Record review showed Resident 1 was admitted to AFH on [redacted]/2020 with diagnosis of [redacted] and [redacted]

In an interview, on 07/18/2024 at 11:05 AM, Resident 1 stated that they recently tested [redacted] for COVID-19 at the AFH.

In an interview, on 07/25/2024 at 8:06 AM, Staff B stated that AFH staff donned a N-95 mask while providing care to Resident 1, 2, 3,4 and 5.

<Medical Test Site Waiver>

Review of Dear Provider Letter, dated 04/01/2022, reviewed the requirements necessary for obtaining a medical test site waiver (MTSW) license. The Dear Provider Letter listed when a medical test site license is required to include; when the Adult Family Home or Enhanced Services Facilities provider administers a medical test (such as a COVID-19 (a virus that can cause difficulty breathing) test or blood glucose test (sugar in the blood), or interprets the test result, or acts upon the test results. The Dear Provider Letter listed resources to find more training information on MTSW licenses and the Washington State Department of Health website link to the MTSW licensing application.

Record review of AFH COVID protocol did not include MTSW.

In an interview, on 07/18/2024 at 11:25 AM, Staff C stated that they had recently tested Resident 2, 3, 4, and 5 and all staff for COVID-19 when they found out Resident 1 had tested [redacted] for COVID-19 at their doctor office.

In an interview, on 07/25/2024 at 8:06 AM, Staff B stated they did not have a MTSW license.

Statement of Deficiencies	License #: 754445	Compliance Determination # 44361
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Page 4 of 4	Licensee: Happy Family Adult Family Home #4 LLC	07/25/2024

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Happy Family Adult Family Home #4 is or will be in compliance with this law and / or regulation on (Date) 8/1/24 see notes below.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Janie Dunn GM — Provider (or Representative)

8/1/24 — Date

F.f test completed

Medical Clearance updated

Medical Waver (Forms filled out Sent with payment)

Covid Binder reviewed with Staff to know to give approprate authoritys.

Respiration Plan updated put in covid Binder.