



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Gracious Adult Family Home LLC
Gracious Adult Family Home LLC
6222 S Oakes St
Tacoma, WA 98409

RE: Gracious Adult Family Home LLC # 754542

Dear Provider:

This document references Compliance Determination 48609 (Completion Date 10/11/2024).

The Department completed a full inspection of your Adult Family Home on 10/11/2024 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Gary Fuentebella, Licensors

A licensors may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10805 Automatic smoke alarms.

(4) Each smoke alarm must be kept in working condition at all times.

On 10/11/2024 at 10:05 AM, the smoke detector in Bedroom D (vacant) did not sound off the alarm when tested. The Provider immediately had the batteries changed in the

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smoke detector, and when tested, it sounded off the alarm to correct the issue.

WAC 388-76-10795 Windows.

(1) The adult family home must ensure at least one window in each resident bedroom meets the following requirements:

(d) The window must be free from obstructions that might block or interfere with access for emergency escape or rescue.

On 10/11/2024 at 10:05 AM, observation showed a clothes storage cubicle was partially blocking the window in Bedroom ■, used by Resident 1. The Provider moved the storage cubicle to clear the window before completion of the onsite visit to correct the issue.

WAC 388-76-10522 Resident rights Notice Policy on accepting medicaid as a payment source. The adult family home must fully disclose the home's policy on accepting medicaid or other public funds as a payment source. The policy must:

(1) Clearly state the circumstances under which the adult family home provides care for medicaid eligible residents and for residents who become eligible for medicaid after admission;

(2) Be provided both orally and in writing in a language the resident understands;

(3) Be provided to all prospective residents, before admission to the home;

(4) Be provided to any current residents who were admitted before this requirement took effect or who did not receive copies prior to admission;

(5) Be a written document that is separate from other documents and use a type font that is at least fourteen point; and

(6) Be signed and dated by the resident and kept in the resident record after signature.

On 10/11/2024, record review revealed the Adult Family Home (AFH) did not provide a copy of the home's Medicaid policy to Resident 1, Resident 2, Resident 3, and Resident 4 (all ■ clients). During interview, the Provider stated that they did not know that the above-mentioned document was needed to be provided even if the residents were ■ clients. The Provider provided all the residents with a copy of the home's Medicaid policy before completion of the onsite visit to correct the issue.

WAC 388-76-10530 Resident rights Notice of rights and services.

(1) The adult family home must provide each resident written notice of the resident's rights and services provided in the home in a language the resident understands and before the resident is admitted to the home. The notice must be reviewed at least once every twenty-four months from the date of the resident's admission and must include the following:

(a) Information regarding resident rights, including rights under chapter 70.129 RCW;

(b) A complete description of the services, items, and activities customarily available in

the home or arranged for by the home as permitted by the license;

(c) A complete description of the charges for those services, items, and activities, including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs;

(d) The monthly or per diem rate charged to private pay residents to live in the home;

(e) Rules of the home, which must not violate resident rights in chapter 70.129 RCW;

(f) How the resident can file a complaint concerning alleged abandonment, abuse, neglect, or financial exploitation with the state hotline; and

(g) If the home will be managing the resident's funds, a description of how the home will protect the resident's funds.

On 10/11/2024, record review revealed the Adult Family Home (AFH) provided Resident 2 with a written Notice of Rights and Services (Admission Agreement) on their admission on [REDACTED]/2021, and on 02/20/2024, [thirty-six (36) months apart]. During interview, the Provider stated that initially they did know the regulation was every twenty-four (24) months, and confirmed it was 36 months from the day they first gave Resident 2 the document.

WAC 388-76-10715 Doors Ability to open. The adult family home must ensure:

(3) At least one door leading to the outside is designated as an emergency exit. In homes licensed after January 1, 2016, this door must have a lever door handle on both sides and hardware that allows residents to exit when the door is locked and immediately reenter without a key, tool, or special knowledge or effort by residents;

On 10/11/2024 at 10:20 AM, a hook and eye metal lock was observed on the top of the exit door from the kitchen area leading to the backyard ramp. During interview, the Provider stated that when Resident 1 was initially admitted in the Adult family Home (AFH), their behavior included trying to leave the AFH in the middle of the night. Resident 1 had since adjusted, and did not attempt to leave the home anymore. The Provider immediately removed the lock to correct the issue.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (253)983-3826.

Sincerely,

Lisa Cramer

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

Gracious Adult Family Home LLC # 754542

10/11/2024

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