



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Mindful Senior Care LLC
Mindful Senior Care LLC
17416 NE 38th St
Redmond, WA 98052

RE: Mindful Senior Care LLC License # 754594

Dear Provider:

This letter addresses Compliance Determination(s) 71227 (Completion Date 01/20/2026) and 68985 (Completion Date 12/03/2025).

The Department completed a follow-up inspection of your Adult Family Home on 01/20/2026 and found that you have corrected the violations listed in the Complaint report dated 12/03/2025. Your home is back in compliance as of 12/10/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10616-1-a, WAC 388-76-10616-1-b, WAC 388-76-10616-1-c, WAC 388-76-10616-1-d

The Department staff who did the on-site verification:

Ivy Mordo, Nursing Consultant Institutional

If you have any questions, please contact me at (253)234-6007.

Sincerely,

Lydia Owusu-Acheampong, Community Field Manager
Region 2, Unit G
Residential Care Services



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
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20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 754594	Compliance Determination # 68985
Plan of Correction	Mindful Senior Care LLC	Completion Date
Page 1 of 4	Licensee: Mindful Senior Care LLC	12/03/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 11/18/2025 of:

Mindful Senior Care LLC
17416 NE 38th St
Redmond, WA 98052

This document references the following complaint number(s): 201754

The following sample was selected for review during the unannounced on-site visit: 3 of 3 current residents and 1 former residents.

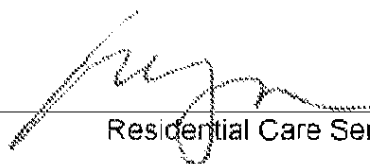
The department staff that investigated the Adult Family Home:

Ivy Mordo, Nursing Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032

Statement of Deficiencies	License #: 754594	Compliance Determination # 68985
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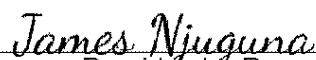
As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

12-9-2025

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.


James Njuguna
Provider (or Representative)

12-10-25

Date

WAC 388-76-10616 Resident rights Transfer and discharge notice.

(1) Before a home transfers or discharges a resident, the home must give the resident and the resident's representative a written thirty day notification informing them of the transfer or discharge. The home must also make a reasonable effort to notify, if known, any interested family member. The written notification must be in a language and manner the resident understands and include the following:

- (a) The reason for transfer or discharge;
- (b) The effective date of transfer or discharge;
- (c) The location where the resident is transferred or discharged if known at the time of the thirty-day discharge notice;
- (d) The name, address, and telephone number of the state long-term care ombuds;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to provide 1 of 1 Former Resident (FR) and their Collateral Contact (CC) reasonable accommodation before discharging FR from the AFH. Additionally, the AFH did not provide FR and CC with enough time as required to find a new home after they provided a written 30-day notice of discharge while FR was admitted to a Local Health Facility (LHF). This failure placed FR at risk for safe and smooth discharge and loss of a home to return to. Additionally, this placed FR at risk of emotional distress and decreased quality of life.

Findings included...

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

Date

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- (c) The location where the resident is transferred or discharged if known at the time of the thirty-day discharge notice;
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This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to provide 1 of 1 Former Resident (FR) and their Collateral Contact (CC) reasonable accommodation before discharging FR from the AFH. Additionally, the AFH did not provide FR and CC with enough time as required to find a new home after they provided a written 30-day notice of discharge while FR was admitted to a Local Health Facility (LHF). This failure placed FR at risk for safe and smooth discharge and loss of a home to return to. Additionally, this placed FR at risk of emotional distress and decreased quality of life.

Findings included...

In an unannounced visit on 11/18/2025 at 2:00 PM, observation showed three residents (Residents 1, 2 and 3), Staff A, Entity Representative, Staff B, Caregiver, Staff C, Caregiver, and Staff D, Caregiver, in the AFH. Staff A stated that FR no longer lived in the AFH.

In an interview with Staff A, on 11/18/2025 at 2:15 PM, they stated that FR was admitted to an LHF when they had elevated blood sugar levels and suspected Urinary Tract Infection [UTI] an infection that causes pain or a burning feeling when urinating, the need to urinate more often, and sometimes lower belly pain] on [REDACTED]/2025. Staff A added that they refused to accept FR back from the LHF when they were discharged. Staff A stated they felt they could no longer meet their needs due to the FR not being compliant with their diet.

When asked if they provided FR with a 30-day notice of discharge, Staff A gave department staff a document, dated [REDACTED]/2025, titled, "Adult Family Home Notice of Transfer or Discharge."

A review of this document showed that the AFH intended to transfer or discharge FR to "Evergreen Medical Hospital." This was dated [REDACTED]/2025, the day after FR was admitted to the LHF. The form showed the AFH was discharging FR to the LHF because they were unable to meet FR's needs, FR had a diagnosis of [REDACTED] and was not compliant with their diet. The form did not show any attempts at reasonable accommodations the home offered to FR or their representative. It was not indicated on the form that the long-term care ombudsman was notified.

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I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Mindful Senior Care LLC is or will be in compliance with this law and / or regulation on (Date) 12-10-25 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

James Njuguna
Provider (or Representative)

12-10-25
Date

This document was prepared by Residential Care Services for the Locator website.