



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Yellowville Serenity Home LLC
Yellowville Serenity Home LLC
2417 183rd Street Ct E
Tacoma, WA 98445

RE: Yellowville Serenity Home LLC # 754660

Dear Provider:

This document references Compliance Determination 37774 (Completion Date 03/05/2024).

The Department completed a full inspection of your Adult Family Home on 03/05/2024 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Brian Takagi, Adult Family Home Licensors/Long-Term Care Surveyor

A licenser may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

(1) Resident; and

This document was prepared by Residential Care Services for the Locator website.

On 03/04/2024, record review showed Resident 3's (R3) negotiated care plan (NCP) dated 07/09/2023, was not signed by the Resident's Representative. The Provider submitted a copy of the NCP that was signed by R3's Representative on 03/04/2024 by the end of inspection. All other current resident NCP's had a signature from either the Resident or the Representative.

WAC 388-76-10415 Food services. The adult family home must:

(1) Ensure that the safe food handling training requirements of chapter 388-112A WAC are met; and

WAC 388-112A-0600 What is continuing education and what topics may be covered in continuing education?

(2) The same continuing education course must not be repeated for credit unless it is a new or more advanced training on the same topic. However, a long-term care worker may repeat up to five credit hours per year on the following topics:

(d) Food handling training;

On 03/04/2024, record review showed the Provider's food handler's permit expired on 03/02/2024. The Provider submitted a copy of their renewed food handler's permit with an expiration date of 03/05/2025 by the end of inspection. All other adult family home staff had valid food handler's permits.

WAC 388-76-10575 Resident rights Privacy.

(1) The adult family home must ensure the right of each resident to personal privacy that includes:

(d) Personal care; and

On 03/04/2024, observation showed Resident 2's (R2) bedroom door open while they were on the commode. Caregiver A (CG A) closed the door after a few moments. R2 was asked privately if having their door open while on the commode bothered them. R2 stated it did not bother them and they did not mind it at all. Resident 1 (R1) and Resident 3 (R3) were asked separately if they ever had issues with their privacy and if they ever saw issues with another resident's privacy. R1 and R3 both stated they never had issues with their own privacy nor had concerns with another resident's privacy. Resident 4 was unable to interview and was out of the adult family home during the inspection. Provider was made aware of this and said they will ensure all staff will respect residents' privacy by keeping the bedroom door closed when providing care.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (253)983-3826.

Sincerely,

Lisa Cramer

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services

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INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program

Yellowville Serenity Home LLC # 754660

03/05/2024

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Residential Care Services PO Box 45600 Olympia, WA 98504-5600

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