



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

PROVIDENCE SENIOR HOME LLC
Providence Senior Home LLC
8920 N Pamela St
Spokane, WA 99208

RE: Providence Senior Home LLC License # 754664

Dear Provider:

This letter addresses Compliance Determination(s) 69306 (Completion Date 11/26/2025) and 66399 (Completion Date 10/08/2025).

The Department completed a follow-up inspection of your Adult Family Home on 11/26/2025 and found that you have corrected the violations listed in the Full report dated 10/08/2025. Your home is back in compliance as of with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10176-2, WAC 388-76-10135-4, WAC 388-112A-0080-3

The Department staff who did the off-site verification:
Valorie Bradley, AFH/ALF Licenser

If you have any questions, please contact me at (509)598-0182.

Sincerely,

Selena Clemons, Interim Community Field Manager
Region 1, Unit E
Residential Care Services



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Statement of Deficiencies	License #: 754664	Compliance Determination # 66399
Plan of Correction	Providence Senior Home LLC	Completion Date
Page 1 of 4	Licensee: PROVIDENCE SENIOR HOME LLC	10/08/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 09/30/2025 of:

Providence Senior Home LLC
8920 N Pamela St
Spokane, WA 99208

The following sample was selected for review during the unannounced on-site visit: 7 of 7 current residents and 1 former residents.

The department staff that inspected the Adult Family Home:

Valorie Bradley, AFH/ALF Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit E
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

_____ Residential Care Services	_____ Date
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I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

_____ Provider (or Representative)	_____ Date
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WAC 388-76-10176 Background checks Employment Provisional hire Pending results of national fingerprint background check. The adult family home may provisionally employ individuals hired after January 7, 2012 and listed in WAC 388-76-10161 for one hundred twenty-days and allow those individuals to have unsupervised access to residents when:

(2) The results of the national fingerprint background check are pending.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home (AFH) failed to ensure a national fingerprint background check was obtained within 120 days of hire for 1 of 10 staff (Staff E). This failure placed residents at risk of receiving care from personnel with disqualifying findings.

Findings included....

Observation on 09/30/2025 at 8:09 AM showed Staff E, Caregiver, providing care and services to residents in the home.

On 09/30/2025 review of staff records showed Staff E was hired on 05/16/2025. There was no documentation to show Staff E had obtained a national fingerprint background check (137 days overdue).

In an interview on 09/30/2025 at 12:40 PM Staff A, Provider stated that Staff E had not yet obtained a fingerprint background check.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Providence Senior Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

WAC 388-112A-0080 Who is required to complete the seventy-hour long-term care worker basic training and by when? The following individuals must complete the seventy-hour long-term care worker basic training unless exempt as described in WAC 388-112A-0090 : Adult family homes.

(3) Long-term care workers in adult family homes within one hundred twenty days of date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training. Assisted living facilities.

WAC 388-76-10135 Qualifications Caregiver. The adult family home must ensure each caregiver has the following minimum qualifications:

(4) Has completed the training requirements in effect on the date the caregiver was hired, including the requirements applicable to the caregiver under chapter 388-112A WAC;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure 1 of 8 staff (Staff E) failed to ensure seventy hours of long-term care worker basic training was completed within 120 days of date of hire for 1 of 10 staff (Staff E). This failure resulted in residents receiving care from an unqualified caregiver.

Findings included....

Observation on 09/30/2025 at 8:09 AM showed Staff E, Caregiver, providing care and services to residents in the home.

On 09/30/2025 review of staff records showed Staff E was hired on 05/16/2025. There was no documentation to show Staff E had completed seventy hours of long-term care worker basic training (137 days overdue).

In an interview on 09/30/2025 at 12:25 PM Staff E was unable to answer questions about how they would respond to residents' concerns and address residents' behaviors. Staff E was unable to answer how they promote residents' privacy and rights. Staff E was unable to provide an example of resident abuse. Staff E was unable to answer what they would do if a resident went missing. Staff E was unable to state when they last participated in an emergency evacuation drill.

Observation on 09/30/2025 at 12:26 PM showed Staff E used their phone to try to translate the questions they were being asked.

In an interview on 09/30/2025 at 12:41 PM Staff A, Provider stated Staff E was in the process of completing their seventy hours of long-term care worker basic training.

In email correspondence dated 10/01/2025 Staff B, Resident Manager stated Staff E's attempts to complete Basic Training were delayed because Staff E had been translating the coursework themselves.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Providence Senior Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date