



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
6639 Capitol Blvd SW, Floor 1, Tumwater, WA 98501

Umbrella Always Care Adult Family Home LLC
Umbrella Always Care Adult Family Home LLC
1905 Miller Ave NE
Olympia, WA 98506

RE: Umbrella Always Care Adult Family Home LLC # 754699

Dear Provider:

This document references Compliance Determination 41415 (Completion Date 06/25/2024).

The Department completed a full inspection of your Adult Family Home on 06/25/2024 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Andria Underwood, LTC Surveyor

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(1) After an assessment for a significant change in the resident's physical or mental condition;

This document was prepared by Residential Care Services for the Locator website.

The Adult Family Home failed to update 1 of 5 residents (Resident 2) negotiated care plan after a significant change of condition. Provider said Resident 2 is currently getting assessed for hospice care due to a recent decline in condition, current negotiated care plan did not mention this recent update. Provider thought they needed to update care plan if resident goes on hospice care but understood care plan is a living document. Provider updated care plan and provided documentation to Department within 24 hours of inspection, consultation provided.

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

- (1) Resident; and
- (2) Adult family home.

The Adult Family Home failed to have 1 of 5 resident (Resident 2) negotiated care plan signed by provider and resident or representative. Provider thought they had completed signatures but must have misplaced the original form. Provider got necessary signature and provided documentation to Department within 24 hours of inspection, consultation provided.

WAC 388-76-10430 Medication system.

(1) If the adult family home admits residents who need medication assistance or medication administration services by a legally authorized person, the home must have systems in place to ensure the services provided meet the medication needs of each resident and meet all laws and rules relating to medications.

The Adult Family home failed to have all as needed medications for 1 of 5 residents (Resident 2). Resident 2 had a daily prescription for over the counter pain medication as well as an as needed for same medication, medication supply only have one bottle labeled for daily prescription. Provider said Resident 2 never asks for additional pain medication and thought having the daily prescription was enough. Provider called pharmacy while on site to receiving the additional as needed prescription of pain medication, consultation provided.

WAC 388-76-10135 Qualifications Caregiver. The adult family home must ensure each caregiver has the following minimum qualifications:

(7) Has a current valid first-aid card or certificate as required in chapter 388-112A WAC, except nurses, who are exempt from this requirement;

The Adult Family Home failed to 1 of 1 caregiver (Caregiver 1) have current CPR/First aid certification. Caregiver 1 had not realized his CPR/First Aid card had expired and would update immediately. Caregiver provided current CPR/First aid certification to department within 24 hours of inspection, consultation provided.

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The adult family home must ensure:

(b) There is a valid Washington state background check for all individuals listed in WAC 388-76-10161 .

The Adult Family Home failed to ensure 2 of 2 staff members (Caregiver 1 and Provider) had updated WA state background checks completed. Provider and Caregiver 1 did not realize their background checks had expired. Provider ran WA state background checks for themselves and Caregiver 1 while on site, results came back negative for both staff members. Consultation provided.

WAC 388-76-10285 Tuberculosis Two step skin testing. Unless the person meets the requirement for having no skin testing or only one test, the adult family home, choosing to do skin testing, must ensure that each person has the following two-step skin testing:

(2) A second test done one to three weeks after the first test.

The Adult Family Home failed to ensure 1 of 1 caregivers (Caregiver 1) completed second tuberculosis skin test 1-3 weeks after completing first negative skin test. Caregiver 1 and Provider did not realize it had to be the two step test and would complete a updated tuberculosis skin test with both steps completed. Caregiver 1 completed updated first skin test within 24 hours of inspection, consultation provided.

WAC 388-76-10845 Emergency drinking water supply. The adult family home must have an on-site emergency supply of drinking water that:

(2) Is at least three gallons for the home's licensed capacity, every household member, and caregiving staff;

The Adult Family Home failed to ensure they had enough emergency water on site for 7 individuals. Provider had 15 gallons of emergency water on site at time of inspection but needed minimum of 21 gallons onsite (3 gallons per person). Provider increased emergency water supply within 24 hours of inspection, consultation provided.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

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- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (360)746-4675.

Sincerely,

Clinton Fridley RN

Clinton Fridley, Field Manager
Region 3, Unit G
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

This document was prepared by Residential Care Services for the Locator website.