



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

Mountain View AFH LLC
Mountain View AFH LLC
2545 Mountain View Road
Ferndale , WA 98248

RE: Mountain View AFH LLC License # 754721

Dear Provider:

This letter addresses Compliance Determination(s) 37976 (Completion Date 03/08/2024) and 35037 (Completion Date 01/18/2024).

The Department completed a follow-up inspection of your Adult Family Home on 03/08/2024 and found that you have corrected the violations listed in the Complaint report dated 01/18/2024. Your home is back in compliance as of 02/01/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10420-7-b

The Department staff who did the on-site verification:
Jennifer Nichols, Community Complaint Investigator

If you have any questions, please contact me at (206)348-9350.

Sincerely,

Nichollette Flynn, Field Manager
Region 2, Unit B
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Mountain View AFH LLC **Provider Type:** Adult Family Home
License/Cert.#: 754721
Compliance Determination #: 35037 **Intake ID:** 111748
Investigator: Jennifer Nichols **Region/Unit #:** RCS Region 2 / Unit B
Investigation Date(s): 01/10/2024 through 01/18/2024
Complainant Contact Date(s): 01/03/2024, 01/24/2024

Allegation(s):

- 1) The named resident was denied access to water that caused pain and discomfort.
 - 2) The named resident was served expired food.
 - 3) The named resident could not get food because they would get in trouble.
 - 4) Unnamed Adult Family Home (AFH) staff did not understand the named resident expressing needs.
 - 5) The AFH requested a different pharmacy for the named resident's medications which caused delay and medications not received.
 - 6) The named resident was fearful of retaliation if they spoke up.
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Investigation Methods:

Sample:	Total residents: 3 Resident sample size: 2 Closed records sample size: 0
Observations:	Identified resident Residents Activities Dining Resident rooms Staff to resident interactions Kitchen Food preparation
Interviews:	Identified resident Nursing staff Residents Family members
Record Reviews:	Medical records

Investigation Summary:

- 1) Observed water supply available for residents to access. The named resident reported they obtained water when they desired.
- 2) Observed unnamed residents served expired food. The named resident reported

they were served expired food.

3) The named resident reported they obtained food when they desired. Observed food available for residents to access when they desired.

4) The named resident reported their care needs were being met and had no unmet care needs. Other sampled resident's representative reported they had no unmet care needs.

5) The named resident reported the AFH gave them their medications as prescribed. Record review showed sampled resident's medication logs were initialed as required.

6) The named resident reported they felt safe and had no concerns of abuse. Other sampled resident's representative reported they had no concerns of abuse.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 754721	Compliance Determination # 35037
Plan of Correction	Mountain View AFH LLC	Completion Date
Page 1 of 4	Licensee: Mountain View AFH LLC	01/18/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 01/10/2024 and 01/10/2024 of:

Mountain View AFH LLC
2545 Mountain View Road
Ferndale, WA 98248

This document references the following complaint number(s): 111748

The following sample was selected for review during the unannounced on-site visit: 2 of 3 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Jennifer Nichols, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223



As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Nichollette Flynn
Residential Care Services

1/24/2024
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

- One package of bacon with an expiration date of 07/10/2022
- One package of sliced turkey with an expiration date of 12/05/2023
- One container of peanut butter with an expiration date of 07/06/2019
- One package of sourdough bread with no visible expiration date, and had fuzzy green and greyish colored spots on it
- One bottle of sweet balsamic with and expiration date of 05/27/2020
- One jar of mayonnaise with and expiration date of 07/19/2020
- One bottle of French dressing with an expiration date of 11/22/2023
- One bottle of mustard with an expiration date of 09/28/2023
- One bag of grits with an expiration date of 05/29/2018

In an interview, on 01/10/2024 at 12:15 PM, Staff E stated that the sandwich they served to Resident 1 and Resident 2 on 01/10/2024 at 11:55 AM was made with the sliced ham with an expiration date of 12/22/2023, the French dressing with an expiration date of 11/22/2023 and the mustard with an expiration date of 09/28/2023.

In an interview, on 01/10/2023 at 12:23 PM, Staff E stated that they prepared and served Resident 5 grits for breakfast on 01/10/2024 using the bag of grits with an expiration date of 05/29/2018.

In an interview, on 01/10/2024 at 12:27 PM, Resident 5 reported that they saw many spoiled food items at the AFH including a sweet potato pie with "mold" on it that they ate. Resident 5 reported that they informed Staff A (Entity Representative) about the spoiled food items and Staff A denied that there were any spoiled or expired foods at the AFH. Resident 5 reported that they experienced stomach upset with loose bowel movements since they moved into the AFH.

In an interview, on 01/10/2024 at 1:16 PM, Staff E reported that they were not aware that the sandwiches they gave to Resident 1 and Resident 2 to eat on 01/10/2024 at 11:55 AM had expired meat and condiments on them. Staff E reported that they were not aware that the grits that they gave to Resident 5 for breakfast on 01/10/2024 expired on

05/29/2018. Staff E reported that the food gets checked every week at the AFH, but they must have missed some.

In an interview, on 01/10/2024 at 1:25 PM Staff A reported that the food was supposed to be checked regularly for expiration dates, but they needed to go through it and clean it up.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Mountain View AFH LLC is or will be in compliance with this law and / or regulation on (Date) 02/01/2024

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

[Signature]
Provider (or Representative)

02/01/2024
Date