



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Highlands Senior Home LLC
Highlands Senior Home LLC
4009 NE 10th St
Renton, WA 98056

RE: Highlands Senior Home LLC License # 754825

Dear Provider:

This letter addresses Compliance Determination(s) 51710 (Completion Date 12/11/2024) and 49377 (Completion Date 10/30/2024).

The Department completed a follow-up inspection of your Adult Family Home on 12/11/2024 and found that you have corrected the violations listed in the Full report dated 10/30/2024. Your home is back in compliance as of 11/26/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10900-5, WAC 388-76-10900-3

The Department staff who did the on-site verification:
Liza Flowers, AFH Licenser

If you have any questions, please contact me at (253)234-6033.

Sincerely,

A handwritten signature in cursive script, appearing to read "Cecile Leano".

Cecile Leano, Field Manager
Region 2, Unit E
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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Statement of Deficiencies	License #: 754825	Compliance Determination # 49377
Plan of Correction	Highlands Senior Home LLC	Completion Date
Page 1 of 3	Licensee: Highlands Senior Home LLC	10/30/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 10/24/2024 and 10/24/2024 of:

Highlands Senior Home LLC
4009 NE 10th St
Renton, WA 98056

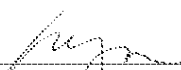
The following sample was selected for review during the unannounced on-site visit: 2 of 5 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Liza Flowers, AFH Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit E
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

11/14/2024
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Provider (or Representative)

Date

WAC 388-76-10900 Documentation of emergency evacuation drills Required. The adult family home must document the following for all emergency evacuation drills:

- (3) Date and time of the drill;
- (5) The length of time it took to complete the evacuation.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home (AFH) did not document the length of time it took to evacuate 5 of 5 current residents (Residents 1, 2, 3, 4, 5) during evacuation drill on 09/22/2024. In addition, the AFH failed to properly document the length of time it took to evacuate the residents on other evacuation drills conducted. These failures resulted in confusion and inability to determine whether the AFH was able to evacuate the residents safely within five minutes or less in an event of an emergency.

Findings included...

During unannounced visit to the home on 10/24/2024 between 10:36 AM to 4:23 PM, observation showed Staff A, Entity Representative, interacted and provided care to Residents 1, 2, 3, 4, and 5.

In an interview on 10/24/2024 at 11:09 AM, Staff A stated that the AFH had five current residents. All five residents used an assistive mobility device and required assistance from staff with evacuation.

Review of the AFH fire evacuation drill showed that the required evacuation drills every two months was last conducted on 09/27/2024. The 09/27/2024 evacuation drill record did not contain the length of time it took to evacuate the residents. Further review of the AFH evacuation drill records showed the following:

- Date: 07/29/2024 Start (time): 10:30 AM End (time): 10:45 AM Length of drill: 3.5 minutes
- Date: 05/30/2024 Start (time): 1:00 PM End (time): 1:20 PM Length of drill: 3.5 minutes
- Date: 03/31/2024 Start (time): 1:10 PM End (time): 1:30 PM Length of drill: 4 minutes

- Date: 02/01/2024 Start (time): 10:20 AM End (time): 10:35 AM Length of drill: 4 minutes
- Date: 12/03/2024 Start (time): 10:00 AM End (time): 10:20 AM Length of drill: 3 minutes
- Date: 10/05/2023 Start (time): 11:00 AM End (time): 11:20 AM Length of drill: 3.5 minutes

In an interview on 10/24/2024 at 3:07 PM, Staff A stated that they forgot to document the time for the length of drill that was conducted on 09/27/2024. Staff A stated that they had documented as start time when they announced to the residents that they were going to perform an evacuation drill. The documented time for the length of drill started when they pressed the alarm to the time all the residents arrived in the designated meeting place which all took less than 5 minutes. The end time documented was when all residents were back inside the AFH.

This document was prepared by Residential Care Services for the Locator website.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Highlands Senior Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date