



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Performance Quality Care Services, LLC
Performance Quality Care Services, LLC
1123 200TH STREET SW
LYNNWOOD, WA 98036

RE: Performance Quality Care Services, LLC License # 754836

Dear Provider:

This letter addresses Compliance Determination(s) 71842 (Completion Date 01/22/2026) and 70373 (Completion Date 01/06/2026).

The Department completed a follow-up inspection of your Adult Family Home on 01/22/2026 and found that you have corrected the violations listed in the Full report dated 01/06/2026. Your home is back in compliance as of 01/08/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10485-3

The Department staff who did the on-site verification:
Katherine Randall, Nursing Care Consultant, NCC

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee Bourque

Renee Bourque, Field Manager
Region 2, Unit 1
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 754836	Compliance Determination # 70373
Plan of Correction	Performance Quality Care Services, LLC	Completion Date
Page 1 of 3	Licensee: Performance Quality Care Services, LLC	01/06/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 12/19/2025 of:

Performance Quality Care Services, LLC
1123 200TH STREET SW
LYNNWOOD, WA 98036

The following sample was selected for review during the unannounced on-site visit: 2 of 4 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Katherine Randall, Nursing Care Consultant, NCC
Renee Bourque, Field Manager

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

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01.08.2026 07:54:18

State of Washington

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Statement of Deficiencies	License #: 754836	Compliance Determination # 70373
Plan of Correction	Performance Quality Care Services, LLC	Completion Date
Page 2 of 3	Licenses: Performance Quality Care Services, LLC	01/06/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee Bourque
Residential Care Services

01/08/2026
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

[Signature]
Provider (or Representative)

01-08-2026
Date

WAC 388-75-10485 Medication storage. The adult family home must ensure all prescribed and over-the-counter medications are stored:

(3) Appropriately for each medication, such as if refrigeration is required for a medication and the medication is kept in refrigerator in locked storage.

This requirement was not met as evidenced by:

Based on record review, observation and interview, the Adult Family Home (AFH) failed to ensure resident medications requiring refrigeration were kept in a locked storage container. This failure placed 4 of 4 residents (Resident 1, 2, 3 and 4) at risk of harm if they accessed and inappropriately took the unlocked medications.

Findings included...

Observation, on 12/19/2025 at 3:30 PM, showed Resident 1, 2, 3 and 4 lived in and received care from the AFH.

Record review showed Resident 2 was admitted on [REDACTED] 2023 with multiple diagnoses including [REDACTED]

Observation, on 12/19/2025 at 3:30 PM, of the AFH's main common area kitchen refrigerator showed two boxes of Resident 2's insulin shots were kept unlocked on the refrigerator shelf.

In an interview, on 12/19/2025 at 3:30 PM, Staff A (Provider) stated that a locked container would be used for Resident 2's insulin.

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee' Bourque
Residential Care Services

01/08/2026
Date

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Provider (or Representative)

Date

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Statement of Deficiencies	License # 754836	Compliance Determination # 70373
Plan of Correction	Performance Quality Care Services, LLC	Completion Date
Page 3 of 3	Licenses: Performance Quality Care Services, LLC	01/05/2026

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Performance Quality Care Services, LLC is or will be in compliance with this law and / or regulation on (Date) 01-08-2026.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

01-08-2026
Date

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date