



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

The Lotus Family Home Care LLC
The Lotus Family Home Care
6010 S 126th St
Seattle, WA 98178

RE: The Lotus Family Home Care License # 755012

Dear Provider:

This letter addresses Compliance Determination(s) 75669 (Completion Date 04/09/2026) and 73080 (Completion Date 03/04/2026).

The Department completed a follow-up inspection of your Adult Family Home on 04/09/2026 and found that you have corrected the violations listed in the Full report dated 03/04/2026. Your home is back in compliance as of 03/31/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10895-1, WAC 388-76-10895-1-a, WAC 388-76-10895-1-b, WAC 388-76-10895-2, WAC 388-76-10895-2-a, WAC 388-76-10895-2-b, WAC 388-76-10895-2-c, WAC 388-76-10895-3-a, WAC 388-76-10895-3-b, WAC 388-76-10895-3-c, WAC 388-76-10355-1, WAC 388-76-10355-2, WAC 388-76-10355-3, WAC 388-76-10355-7-a, WAC 388-76-10355-7-b, WAC 388-76-10355-7-c

The Department staff who did the on-site verification:

Angelica Rios, ALF Licenser

If you have any questions, please contact me at (253)234-6007.

Sincerely,

Lydia Owusu-Acheampong, Community Field Manager
Region 2, Unit G

The Lotus Family Home Care # 755012

04/09/2026

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Residential Care Services



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 755012	Compliance Determination # 73080
Plan of Correction	The Lotus Family Home Care	Completion Date
Page 1 of 5	Licensee: The Lotus Family Home Care LLC	03/04/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 02/13/2026 of:

The Lotus Family Home Care
 6010 S 126th St
 Seattle, WA 98178

The following sample was selected for review during the unannounced on-site visit: 2 of 5 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Angelica Rios, ALF Licenser

From:
 DSHS, Home and Community Living Administration
 Residential Care Services, Region 2 , Unit G
 20425 72nd Avenue S, Suite 400
 Kent, WA 98032

Statement of Deficiencies	License #: 755012	Compliance Determination # 73080
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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

3-10-2026
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.



Provider (or Representative)

03/11/2026

Date

WAC 388-76-10895 Emergency evacuation drills Frequency and participation.

(1) There are two types of emergency evacuation drills:

(a) A full evacuation is evacuation from the home to the designated safe location; and

(b) A partial evacuation is evacuation to the designated emergency exit.

(2) The adult family home must conduct:

(a) Partial emergency evacuation drills which occur during random staffing shifts at least every sixty days, with each resident participating in at least one each calendar year;

(b) A full emergency evacuation drill at least once each calendar year, with all residents participating in the drill together and at the same time; and

(c) Emergency evacuation drills even if there are no residents living in the home for the purpose of staff practice.

(3) The home must respect the resident's right to refuse to participate in emergency evacuation drills. However, the home must still demonstrate the ability to safely evacuate all residents doing the following:

(a) Documenting the resident's wish to refuse to participate in the negotiated care plan;

(b) Providing an estimate of the amount of time it would take to evacuate the resident and how they calculated this estimate in the negotiated care plan;

(c) Adding the estimated time to the time recorded on the emergency evacuation drill log after each drill to ensure the length of time to evacuate does not exceed five minutes; and

This requirement was not met as evidenced by:

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Based on observation, interview and record review, the Adult Family Home (AFH) failed to conduct a full evacuation drill that included 3 of 5 residents (Residents 2, 3 and 5) and failed to document resident refusal to participate in evacuation drills with estimated evacuation time, in their Negotiated Care Plan (NCP). This failure placed Residents 2, 3 and 5 at risk of harm in the event of an emergency that required evacuation of the home.

Findings included...

Observation on 02/13/2026 at 11:15 AM, showed Residents 2, 3 and 5 lived in and received care from the AFH.

Review of the AFHs evacuation logs showed a full evacuation drill was conducted on 12/28/2025 and took a total of 4 minutes. Further review showed Resident 2, 3 and 5 did not participate in the drill and that it would take 30 seconds to evacuate each resident. Review of the drill log showed that the additional time to evacuate Residents 2, 3, and 5 was not added to the total drill time.

During an interview on 02/13/2026 at 1:00 PM Staff A, Entity Representative/Resident Manager, stated that Resident 2, 3 and 5 did not participate in evacuation drills. Staff A stated that they were not aware that the time it would take to evacuate each resident that did not participate in the drill, needed to be added to the total drill time. Staff A further stated that they were not aware that documentation of the residents' refusal to participate in evacuation drills, and that the estimated time of evacuation needed to be included in the resident's NCP.

Review of Resident 2's most recent NCP dated 01/03/2026, showed no information on Resident 2's refusals to participate in evacuation drills.

Review of Resident 3's most recent NCP dated 01/03/2026, showed no information on Resident 3's refusals to participate in evacuation drills.

Review of Resident 5's most recent NCP dated 01/03/2026, showed no information on Resident 5's refusals to participate in evacuation drills.

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I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, The Lotus Family Home Care is or will be in compliance with this law and / or regulation on (Date) 03/31/2026.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

03/11/2026

Date

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

- (1) A list of the care and services to be provided;
- (2) Identification of who will provide the care and services;
- (3) When and how the care and services will be provided;
- (7) If needed, a plan to:
 - (a) Follow in case of a foreseeable crisis due to a resident's assessed needs;
 - (b) Reduce tension, agitation and problem behaviors;
 - (c) Respond to resident's special needs, including, but not limited to medical devices and related safety plans;

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home (AFH) failed to ensure all care needs were identified in the Negotiated Care Plan (NCP) for 2 of 2 sampled residents (Residents 1 and 2). This failure placed Resident 1 and Resident 2 at risk of unmet care needs.

Findings included...

Observation on 02/13/2026 at 11:15 AM, showed Residents 1 and 2 lived in and received care from the AFH.

Review of Resident 1's most recent assessment dated 05/31/2025, showed that Resident 1 had a neurological disorder that causes recurrent unprovoked seizures and

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needed to avoid seizure triggers.

Review of Resident 1's most recent NCP dated 01/03/2026, showed no information regarding Resident 1's potential for seizures.

Review of Resident 2's most recent assessment dated 08/28/2025, showed that Resident 2 required assistance with Range of Motion (ROM) exercises documented in Resident 2's MAR.

Review of Resident 2's Medication Administration Record (MAR) showed that Resident 2 was prescribed five weekly ROM exercises. Review of Resident 2's MAR showed no exercises were charted.

During an interview on 02/13/2026 at 2:53 PM, Staff B, Caregiver, stated that they provided care to Resident 2. Staff B further stated that they were not aware Resident 2 was prescribed specific ROM exercises that were listed on their MAR.

During an interview on 02/13/2026 at 1:30 PM, Staff A, Entity Representative/Resident Manager, stated that they did realize Resident 2's assessment stated they were prescribed ROM exercises. Staff A further stated that they would ensure ROM exercises were logged in Resident 2's MAR, and that Resident 1 and 2's NCP were updated.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, The Lotus Family Home Care is or will be in compliance with this law and / or regulation on (Date) 03/31/2026.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

03/11/2026

Date