



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

Prime Senior Care Adult Family Home LLC
Prime Senior Care Adult Family Home LLC
7314 68th Ave NE
Marysville, WA 98270

RE: Prime Senior Care Adult Family Home LLC License # 755185

Dear Provider:

This letter addresses Compliance Determination(s) 25226 (Completion Date 06/12/2023) and 22981 (Completion Date 04/25/2023).

The Department completed a follow-up inspection of your Adult Family Home on 06/12/2023 and found that you have corrected the violations listed in the Complaint report dated 04/25/2023. Your home is back in compliance as of 05/05/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10616-1-a, WAC 388-76-10616-1-b, WAC 388-76-10616-1-c, WAC 388-76-10616-1-d

The Department staff who did the on-site verification:
Jennifer Nichols, Community Complaint Investigator

If you have any questions, please contact me at (206)348-9350.

Sincerely,

Nichollette Flynn

Nichollette Flynn, Field Manager
Region 2, Unit B
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Prime Senior Care Adult
Family Home LLC

License/Cert.#: 755185

Compliance Determination #: 22981

Investigator: Jennifer Nichols

Investigation Date(s): 04/24/2023 through 04/25/2023

Complainant Contact Date(s): 04/10/2023, 04/27/2023

Provider Type: Adult Family Home

Intake ID: 76095

Region/Unit #: RCS Region 2 / Unit B

Allegation(s):

- 1) The Adult Family Home declined to take the named resident back from a hospital stay.

Investigation Methods:

Sample:	Total residents: 5 Resident sample size: 2 Closed records sample size: 1
Observations:	Residents Activities Dining Resident care equipment Resident rooms Staff to resident interactions Kitchen
Interviews:	Family members Residents Nursing staff
Record Reviews:	Medical records

Investigation Summary:

- 1) The named resident did not reside at the AFH during the onsite investigation. Record review showed the named resident's record did not contain a written 30 day discharge notice with advocacy resources. The named resident's representative reported they did not receive a 30 day written discharge notice with advocacy resources. The AFH provider reported the named resident's representative did not receive a written 30 day discharge notice with advocacy resources.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



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Statement of Deficiencies	License #: 755185	Compliance Determination # 22981
Plan of Correction	Prime Senior Care Adult Family Home LLC	Completion Date
Page 1 of 3	Licensee: Prime Senior Care Adult Family Home LLC	04/25/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 04/24/2023 and 04/24/2023 of:

Prime Senior Care Adult Family Home LLC
7314 68th Ave NE
Marysville, WA 98270

This document references the following complaint number(s): 76095

The following sample was selected for review during the unannounced on-site visit: 2 of 5 current residents and 1 former residents.

The department staff that investigated the Adult Family Home:

Jennifer Nichols, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Nichollette Flynn
Residential Care Services

5/1-2023
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

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Statement of Deficiencies	License #: 755185	Compliance Determination # 22981
Plan of Correction	Prime Senior Care Adult Family Home LLC	Completion Date
Page 2 of 3	Licensee: Prime Senior Care Adult Family Home LLC	04/25/2023

Alemayehu Asselle
Provider (or Representative)

05/05/2023
Date

WAC 388-76-10616 Resident rights Transfer and discharge notice.

(1) Before a home transfers or discharges a resident, the home must give the resident and the resident's representative a written thirty day notification informing them of the transfer or discharge. The home must also make a reasonable effort to notify, if known, any interested family member. The written notification must be in a language and manner the resident understands and include the following:

- (a) The reason for transfer or discharge;
- (b) The effective date of transfer or discharge;
- (c) The location where the resident is transferred or discharged if known at the time of the thirty-day discharge notice;
- (d) The name, address, and telephone number of the state long-term care ombuds;

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure that 1 of 6 residents (former Resident 1) was given a written thirty-day notification of their discharge. This failure violated Resident 1's rights to receive a discharge notice with the required discharge information and the contact information to the long-term care ombuds.

Findings included...

Record review showed the AFH admitted Resident 1 on [REDACTED] 2023 with multiple diagnoses. Review of resident 1's assessment, dated 01/27/2023, showed Resident 1 required caregiver assistance with their activities of daily living.

Record review showed Resident 1 left the AFH on [REDACTED] 2023 to go to the hospital for medical care of breathing difficulty. Resident 1's record contained a "Resident Discharge Letter", dated [REDACTED] 2023, that showed Resident 1 discharged from the AFH on [REDACTED] 2023 and had no ombuds contact information. Resident 1's record did not contain a written thirty-day discharge notice with the contact information to the long-term care ombuds.

In an interview, on 04/24/2023 at 1:30 PM, Staff A, Provider, stated that Resident 1 was not a good fit for the AFH and declined to take Resident 1 back from the hospital. Staff A reported that the AFH did not give Resident 1 a written thirty-day discharge notice with ombuds contact information because Resident 1's family agreed that the AFH was not a good fit for Resident 1.

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Statement of Deficiencies

License #: 755185

Compliance Determination # 22981

Plan of Correction

Prime Senior Care Adult Family Home LLC

Completion Date

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Licensee: Prime Senior Care Adult Family Home LLC

04/25/2023

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Prime Senior Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on
(Date) 05/05/2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Alemayehu Assele
Provider (or Representative)

05/05/2023
Date

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