



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

07/01/2025

Center Care Adult Family Home LLC
Center Care Adult Family Home LLC
11726 8th Ave W
Everett, WA 98204

RE: Center Care Adult Family Home LLC # 755236

Dear Provider:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 63229 (Completion Date 07/01/2025) and 60917 (Completion Date 06/12/2025).

The Department completed a follow-up inspection of your Adult Family Home on 07/01/2025 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

The Department staff who did the On Site verification:
Chrissy Exe, Long-Term Care Licensors

If you have any questions, please contact me at (206)914-5042.

Sincerely,

This document was prepared by Residential Care Services for the Locator website.

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Center Care Adult Family Home LLC
Center Care Adult Family Home LLC
11726 8th Ave W
Everett, WA 98204

RE: Center Care Adult Family Home LLC License # 755236

Dear Provider:

This letter addresses Compliance Determination(s) 61925 (Completion Date 07/01/2025) and 60917 (Completion Date 06/12/2025).

The Department completed a follow-up inspection of your Adult Family Home on 07/01/2025 and found that you have corrected the violations listed in the Full report dated 06/12/2025. Your home is back in compliance as of 06/11/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10380-4, WAC 388-76-10015-1, WAC 388-76-10161-2-a

The Department staff who did the off-site verification:
Chrissy Exe, Long-Term Care Licensors

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee' Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

06.16.2025 16:32:57

State of Washington



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 755236	Compliance Determination #60917
Plan of Correction	Center Care Adult Family Home LLC	Completion Date
Page 1 of 5	Licensee: Center Care Adult Family Home LLC	06/12/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 06/10/2025 of

Center Care Adult Family Home LLC
11726 8th Ave W
Everett, WA 98204

The following sample was selected for review during the unannounced on-site visit: 2 of 3 current residents and 3 former residents.

The department staff that inspected the Adult Family Home:

Chrissy Exe, Long-Term Care Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

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Statement of Deficiencies	License #: 755236	Compliance Determination # 60917
Plan of Correction	Center Care Adult Family Home LLC	Completion Date
Page 1 of 5	Licensee: Center Care Adult Family Home LLC	06/12/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 06/10/2025 of:

Center Care Adult Family Home LLC
11726 8th Ave W
Everett, WA 98204

The following sample was selected for review during the unannounced on-site visit: 2 of 3 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Chrissy Exe, Long-Term Care Licensors

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

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Statement of Deficiencies	License #: 755236	Compliance Determination #80317
Plan of Correction	Center Care Adult Family Home LLC	Completion Date
Page 2 of 6	Licensee: Center Care Adult Family Home LLC	06/12/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee Bouaguis
Residential Care Services

06/16/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Timmie Gb
Provider (or Representative)

6/23/25
Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to update the Negotiated Care Plans (NCP) at least every 12 months for 2 of 3 residents (Residents 1 and 2). This failure placed Residents 1 and 2 at risk of experiencing unmet care needs.

Findings included...

Review of Resident 1's records showed the AFH admitted Resident 1 on [REDACTED] 2022. Further review showed Resident 1's NCP was most recently signed and dated by Staff A, Entity Representative, and Resident 1 on 12/22/2023.

Review of Resident 2's records showed the AFH admitted Resident 2 on [REDACTED] 2023. Further review showed Resident 2's NCP was most recently signed and dated by Staff A and Resident 2 on 02/07/2024.

In an interview, on 06/10/2025 at 10:53 AM, Staff A stated that they were not sure if the signature date on Resident 1's NCP was accurate. Staff A stated that they were aware that NCPs are required to be updated annually.

In an email, received by the Department on 06/11/2025 at 10:19 AM, Staff A provided

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

_____ Residential Care Services	_____ Date
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I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

_____ Provider (or Representative)	_____ Date
---------------------------------------	---------------

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Findings included...

Review of Resident 1's records showed the AFH admitted Resident 1 on [REDACTED]/2022. Further review showed Resident 1's NCP was most recently signed and dated by Staff A, Entity Representative, and Resident 1 on 12/22/2023.

Review of Resident 2's records showed the AFH admitted Resident 2 on [REDACTED]/2023. Further review showed Resident 2's NCP was most recently signed and dated by Staff A and Resident 2 on 02/07/2024.

In an interview, on 06/10/2025 at 10:53 AM, Staff A stated that they were not sure if the signature date on Resident 1's NCP was accurate. Staff A stated that they were aware that NCPs are required to be updated annually.

In an email, received by the Department on 06/11/2025 at 10:18 AM, Staff A provided

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Statement of Deficiencies	License #: 755236	Compliance Determination #80917
Plan of Correction	Center Care Adult Family Home LLC	Completion Date
Page 3 of 5	Licenses: Center Care Adult Family Home LLC	06/12/2025

copies of updated NCP signature pages for Residents 1 and 2. The updated signature pages were signed and dated by the residents and Staff A on 06/10/2025.

In a telephone interview, on 06/11/2025 at 10:31 AM, Staff A stated that they reviewed Resident 1 and 2's NCPs following the inspection.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Center Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on
(Date) 6/11/25

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Thomas J. B.

Provider (or Representative)

6/23/25

Date

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW, and

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to ensure 1 of 2 staff (Staff B, Caregiver) maintained a valid food handler permit or continuing education. This failure placed Residents 1, 2, and 3 at risk of experiencing foodborne illness.

Findings included...

RCW 70.128.250 states, "the department shall implement, as part of the required training and continuing education, food safety training and testing integrated into the curriculum that meets the standards established by the state board of health pursuant to chapter 69.06 RCW"

Review of staff records showed the AFH hired Staff B on 10/01/2022. Further review showed a food handler permit in Staff B's records. The expiration date of Staff B's food handler permit was 12/04/2024.

copies of updated NCP signature pages for Residents 1 and 2. The updated signature pages were signed and dated by the residents and Staff A on 06/10/2025.

In a telephone interview, on 06/11/2025 at 10:31 AM, Staff A stated that they reviewed Resident 1 and 2's NCPs following the inspection.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Center Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

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Findings included...

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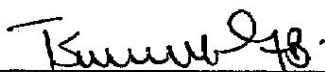
Statement of Deficiencies	License # 755238	Compliance Determination # 60917
Plan of Correction	Center Care Adult Family Home LLC	Completion Date
Page 4 of 5	Licensee: Center Care Adult Family Home LLC	06/12/2025

In an interview, on 06/10/2025 at 2:38 PM, Staff B stated that they did not renew their food handler permit. Staff B stated that they would complete the training following the inspection.

In an email, received by the Department on 06/11/2025 at 10:18 AM, Staff A, Entity Representative, provided a copy of Staff B's Food Handler Course certificate. The certificate was issued on 06/10/2025.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Center Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on
(Date) 6/11/25

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Provider (or Representative)

6/23/25
Date

WAC 388-76-10161 Background checks Who is required to have.

(2) The adult family home must ensure that all caregivers, entity representatives, and resident managers who are employed directly or by contract after January 7, 2012, have the following background checks:

(a) A Washington state name and date of birth background check; and

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to have a Washington Name and Date of Birth (WNOB) Background Check (BGC) for 1 of 3 former staff (Staff D, caregiver). This failure placed Residents 1, 2, and 3 at risk of receiving care from someone with an unknown criminal history.

Findings included...

Record review showed the AFH hired Staff D on 09/01/2023. Staff D departed from the AFH on 03/27/2025. Further review showed an Interim Fingerprint check for staff D, which contains a WNOB BGC. The Interim Fingerprint check expired on 02/26/2024.

In an interview, on 06/10/2025 at 12:02 PM, Staff A, Entity Representative, stated that they believed they may have renewed the WNOB BGC for Staff D.

In an interview, on 06/10/2025 at 2:36 PM, Staff B stated that they did not renew their food handler permit. Staff B stated that they would complete the training following the inspection.

In an email, received by the Department on 06/11/2025 at 10:18 AM, Staff A, Entity Representative, provided a copy of Staff B's Food Handler Course certificate. The certificate was issued on 06/10/2025.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Center Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

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This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to have a Washington Name and Date of Birth (WNOB) Background Check (BGC) for 1 of 3 former staff (Staff D, caregiver). This failure placed Residents 1, 2, and 3 at risk of receiving care from someone with an unknown criminal history.

Findings included...

Record review showed the AFH hired Staff D on 09/01/2023. Staff D departed from the AFH on 03/27/2025. Further review showed an Interim Fingerprint check for staff D, which contains a WNOB BGC. The Interim Fingerprint check expired on 02/26/2024.

In an interview, on 06/10/2025 at 12:02 PM, Staff A, Entity Representative, stated that they believed they may have renewed the WNOB BGC for Staff D.

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06.16.2025 16:32:57

State of Washington

10/12

Statement of Deficiencies	License #: 755236	Compliance Determination # 80917
Plan of Correction	Center Care Adult Family Home LLC	Completion Date
Page 5 of 5	Licensee: Center Care Adult Family Home LLC	06/12/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Center Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on
(Date) 6/11/25

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

T. Sumner
Provider (or Representative)

6/23/25
Date

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date