



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

Riverview Sr Living LLC
Riverview Sr Living
7510 SE Evergreen Hwy
Vancouver, WA 98664

RE: Riverview Sr Living License # 755577

Dear Provider:

This letter addresses Compliance Determination(s) 48370 (Completion Date 10/07/2024) and 46373 (Completion Date 09/04/2024).

The Department completed a follow-up inspection of your Adult Family Home on 10/07/2024 and found that you have corrected the violations listed in the Full report dated 09/04/2024. Your home is back in compliance as of 09/18/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10585-1-a, WAC 388-76-10585-1-b, WAC 388-76-10585-1, WAC 388-76-10530-1-a, WAC 388-76-10530-1-b, WAC 388-76-10530-1-e, WAC 388-76-10165-1-a

The Department staff who did the on-site verification:
Shawn Swanstrom, Licensors

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Michael Burdick, Field Manager
Region 3, Unit F
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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800 NE 136th Ave, Suite 200, Vancouver, WA 98684

Statement of Deficiencies	License #: 755577	Compliance Determination # 46373
Plan of Correction	Riverview Sr Living	Completion Date
Page 1 of 4	Licensee: Riverview Sr Living LLC	09/04/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 08/27/2024 and 08/27/2024 of:

Riverview Sr Living
7510 SE Evergreen Hwy
Vancouver, WA 98664

The following sample was selected for review during the unannounced on-site visit: 3 of 3 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Shawn Swanstrom, Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit F
800 NE 136th Ave, Suite 200
Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

09/05/2024

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



Provider (or Representative)09/19/24

Date**WAC 388-76-10585 Resident rights Examination of inspection results.**

(1) The adult family home must place a copy of the following documents in a common use area where they can be easily viewed by residents, resident representatives, the department, and anyone interested without having to ask for them:

- (a) The most recent inspection report, any related follow-up reports, and related cover letters; and
- (b) All complaint investigation reports, any related follow-up reports, and any related cover letters received since the most recent inspection or within the last twelve months, whichever is longer.

This requirement was not met as evidenced by:

Based on observation and interview the Adult Family Home (AFH) failed to place the most recent inspection report and a complaint report in an area where residents, resident representatives, and interested persons would be able to read without asking. This deficient practice placed three of three residents [Resident 1 (R1), (R2), and (R3)] at risk of not being aware of past findings at the AFH.

Findings included...

An unannounced licensing inspection was initiated on 08/27/2024. During the initial tour of the home at 9:55 AM past inspection and a complaint report were not observed in the common area. The Provider stated they had the reports in a blinder, though was unable to find the binder.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Riverview Sr Living is or will be in compliance with this law and / or regulation on (Date) 09/18/24

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

* 

Provider (or Representative)* 09/19/24

Date

WAC 388-76-10530 Resident rights Notice of rights and services.

(1) The adult family home must provide each resident written notice of the resident's rights and services provided in the home in a language the resident understands and before the resident is admitted to the home. The notice must be reviewed at least once every twenty-four months from the date of the resident's admission and must include the following:

- (a) Information regarding resident rights, including rights under chapter 70.129 RCW;
- (b) A complete description of the services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (e) Rules of the home, which must not violate resident rights in chapter 70.129 RCW;

This requirement was not met as evidenced by:

Based on interview and record review the Adult Family Home (AFH) failed to provide notice of services provided, resident rights, and house rules for two of three sampled residents [Resident 1 (R1) and (R3)]. This deficient practice caused the residents and their representative not to have information related to the resident rights, services, and rules at the home.

Findings included...

An unannounced inspection was initiated on 08/27/2024 at 09:35 AM. Record review for R1 showed an admission date of [REDACTED]/2024. A Notice of services, resident rights, and house rules were not found in R1's record. R3 did not have a resident record. The Provider stated on 08/27/2024 during the tour of the home at 9:58 AM they had admitted R3 and did not have record for R3.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Riverview Sr Living is or will be in compliance with this law and / or regulation on (Date) 09/18/24

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

X.

Provider (or Representative)

X.

Date

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

This document was prepared by Residential Care Services for the Locator website.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The adult family home must ensure:

(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for each individual listed in WAC 388-76-10161 ;

This requirement was not met as evidenced by:

Based on interview and record review the Adult Family Home (AFH) failed to ensure a name and date of birth criminal background inquiry were conducted prior to expiration for the Provider, Caregiver A (CG-A) and one household member (HHM-1). This deficient practice placed three of three current residents [Resident 1 (R1), (R2), and (R3)] at risk of interaction with a staff member with a disqualifying crime.

Findings included...

An unannounced licensing inspection was initiated at the AFH on 08/27/2024. During staff record review, the Provider was unable to locate their name and date of birth background check. CG-A and HHM-1's name and date of birth background checks expired on 05/03/2024. The Provider stated on 08/27/2024 at 1:52 PM their name and date of birth background check was completed at the same time as CG-A and HHM-1 – their name and date of birth background check would also be expired. The Provider stated they would fax name and date of birth background checks for the Provider, CG-A and HHM- 1 on 08/29/2024.

The Provider did submit paperwork on 08/29 and 08/30/2024 – name and date of birth checks were not part of paperwork submitted via fax.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Riverview Sr Living is or will be in compliance with this law and / or regulation on (Date) 09/18/24

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

09/19/24
Date



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

09/05/2024

Riverview Sr Living LLC
Riverview Sr Living
7510 SE Evergreen Hwy
Vancouver, WA 98664

RE: Riverview Sr Living # 755577

Dear Provider:

The Department completed a full inspection of your Adult Family Home on 09/04/2024 and found that your home does not meet the Adult Family Home Licensing requirements.

The Department:

- Wrote the enclosed report; and
- May take licensing enforcement action based on many deficiency listed on the enclosed report; and
- May inspect the home to determine if you have corrected all deficiencies; and
- Expects all deficiencies to be corrected within the timeframe accepted by the department.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately;
- Contact the Field Manager for clarifications related to the Statement of Deficiencies (SOD);
- Within 10 calendar days after you receive this letter, complete and return the enclosed 'Plan/Attestation Statement';
 - o Sign and date the enclosed report;
 - o For each deficiency, indicate the date you have or will correct each deficiency;
 - o Mail the Plan/Attestation Statement and report with original signatures to:

Michael Burdick, Field Manager
Residential Care Services
Region 3, Unit F
800 NE 136th Ave, Suite 200

This document was prepared by Residential Care Services for the Locator website.

Vancouver, WA 98684

- Complete correction(s) within 45 days, or sooner if directed by the Department, after review of your proposed correction dates.
- Have your plan approved by the Department.

Consultation(s):

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

The Adult Family Home (AFH) had not developed infection control policies to identify standard precautions, transmission-based precautions, and a Respiratory Protection Program – Staff had not been fit tested for a KN95 or N95 respirator (Dear Provider letter 09/14/2023).

WAC 388-76-10330 Resident assessment. The adult family home must:

(1) Obtain a written assessment that contains accurate information about the prospective resident's current needs and preferences before admitting a resident to the home;

The Adult Family Home Provider was unable to show an assessment was completed prior to the admission of Resident 3 (R3). The Provider stated on 08/27/2024 at 09:58 AM R 3's admission date was [REDACTED] 2024. The Provider did not have a copy of the current assessment or a resident record for Resident 3.

WAC 388-76-10522 Resident rights Notice Policy on accepting medicaid as a payment source. The adult family home must fully disclose the home's policy on accepting medicaid or other public funds as a payment source. The policy must:

(6) Be signed and dated by the resident and kept in the resident record after signature.

The Adult Family Home did not provide the homes policy on accepting Medicaid as a payment source for two of three sampled residents (Resident 1 and Resident 3).

WAC 388-76-10320 Resident record Content. The adult family home must ensure that each resident record contains, at a minimum, the following information:

(10) A current inventory of the resident's personal belongings dated and signed by:

- (a) The resident; and
- (b) The adult family home.

The Adult Family Home did not complete an inventory of personal belongings for Resident 1 (R1), (R2) and (R3).

WAC 388-76-10532 Resident rights Department standardized disclosure forms.

(2) The adult family home must complete the disclosure of charges form as provided by the department. The home must:

- (a) Provide a copy to each resident prior to or upon admission to the home;
- (c) Keep a copy that has been signed and dated by the resident in the resident's record.

Resident record reviews showed two of three sampled residents (Resident 1 and Resident 3) did not have a copy of the Department's disclosure of charges form in the resident records.

WAC 388-76-10750 Safety and maintenance. The adult family home must:

- (1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, and homelike environment that is free of hazards;

The Adult Family Home (AFH) was not kept in safe and sanitary condition. On 08/27/2024 at 09:55 AM during the tour of the AFH two of six resident rooms were not currently occupied. Both bedrooms were filled with multiple belongings and cluttered. Bedroom windows were obstructed. A clear path for emergency personal to enter /exit was not accessible. The kitchen counters and the kitchen stove were covered with dirty dishes and food. During the inspection caregiver A cleaned the kitchen and counters were free of clutter.

WAC 388-76-10181 Background checks Employment Nondisqualifying information.

(1) If any background check results show that an employee or prospective employee has a criminal conviction or pending charge for a crime that is not disqualifying under chapter 388-113 WAC, then the adult family home must:

- (a) Determine whether the person has the character, competence and suitability to work with vulnerable adults in long-term care; and
- (b) Document in writing the basis for making the decision, and make it available to the department upon request.

The Adult Family Home did not have documentation of a character, competence, and suitability review for the Provider.

WAC 388-76-10130 Qualifications Provider, entity representative, and resident manager. The adult family home must ensure that the provider, entity representative on behalf of an entity provider, and resident manager have the following minimum qualifications:

(11) Obtain and keep valid cardiopulmonary resuscitation (CPR) and first-aid card or certificate as required in chapter 388-112A WAC; and

The Providers Cardio-Pulmonary-Resuscitation (CPR) and first aid training had expired on 04/22/2024.

WAC 388-76-10130 Qualifications Provider, entity representative, and resident manager. The adult family home must ensure that the provider, entity representative on behalf of an entity provider, and resident manager have the following minimum qualifications:

(3) Completion of the training requirements that were in effect on the date they were hired or became licensed providers, including the requirements described in chapter 388-112A WAC;

WAC 388-112A-0610 Who in an adult family home is required to complete continuing education training each year, how many hours of continuing education are required, and when must they be completed?

(1) The continuing education training requirements that apply to certain individuals working in adult family homes are described below.

(f) A long-term care worker who completed basic or modified basic training after June 30, 2005, is not required to have a food handler's permit. For a long-term care worker who completed basic or modified basic caregiver training before June 30, 2005, and does not maintain a food handler's permit, continuing education must include one half hour per year on safe food handling in adult family homes as described in RCW 70.128.250 .

The Provider did not have documentation of food handlers training.

You Are Not:

- Required to submit a plan of correction for the consultation deficiency or deficiencies stated in this letter and not listed on the enclosed report.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (360)450-1218.

Sincerely,



Michael Burdick, Field Manager
Region 3, Unit F
Residential Care Services

Enclosure

**Plan
(Plan of Correction)**

You Must:

Return the plan, on the enclosed report, within 10 calendar days after you receive this letter.

Include the following in your plan for each deficiency:

- The date you have or will correct each deficiency; and
- Provide a signature and date certifying that you have or will take corrective measures to correct each cited deficiency.

Send your plan to:

Michael Burdick, Field Manager
Residential Care Services
Region 3, Unit F
800 NE 136th Ave, Suite 200
Vancouver, WA 98684

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an 'IDR Request Form' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600