STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Willows Senior Care LLC

Willows Senior Care LLC
11615 NE 155th St
Kirkland, WA 98034

RE: Willows Senior Care LLC License # 755676

Dear Provider:

This letter addresses Compliance Determination(s) 59746 (Completion Date 05/16/2025) and 57929 (Completion Date 04/15/2025).

The Department completed a follow-up inspection of your Adult Family Home on 05/16/2025 and found that you have corrected the violations listed in the Full report dated 04/15/2025. Your home is back in compliance as of 04/15/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10490-2-b-i

The Department staff who did the on-site verification:
Jimmie Jordan, NCI

If you have any questions, please contact me at (253)341-7376.

Sincerely,

Alfredo Brown

Alfredo Brown, Allied Health Field Manager
Region 2, Unit K
Residential Care Services

STATE OF WASHINGTON

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

AGING AND LONG-TERM SUPPORT ADMINISTRATION

20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 04/14/2025 of:
Willows Senior Care LLC
11615 NE 155th St
Kirkland, WA 98034

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Jimmie Jordan, NCI

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit K
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

Statement of Deficiencies	License #: 755676	Compliance Determination # 57929
Plan of Correction	Willows Senior Care LLC	Completion Date
Page 2 of 3	Licensee: Willows Senior Care LLC	04/15/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Alfredo Brown
Residential Care Services

04/22/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Naomi Vreeman
Provider (or Representative)

4-30-25
Date

WAC 388-76-10490 Medication disposal Written policy Required.

(2) The adult family home must develop and implement a written policy addressing the safe disposal of resident medications that have been discontinued, have expired, or were refused by the resident The policy must:

(b) Address the safe disposal of medications for current residents, deceased residents, and residents who have discharged from the facility; and

(i) For current residents the facility must safely dispose of discontinued medications, expired medications, and refused medications within 30 calendar days of discontinuation, expiration, or resident refusal;

This requirement was not met as evidenced by:

Based on record review, observation and interview, the Adult Family Home (AFH) failed to dispose of expired medications for 1 of 2 sampled residents (Resident 2). This failure placed the residents at risk of receiving expired medications.

Findings included...

Record Review of the AFH's undated "Medication Disposal Policy" stated "any medications that are unused, leftover or remaining after the Resident leaves the home, following a medication order change from a physician, or expired medication will be returned to prescribing pharmacy per their return policy for credit and/or safe disposal."

A joint observation on 04/14/2025 at 12:55 PM with Staff A, Provider, of Resident 2's medication supply showed a bingo card with 30 tablets of Senna (medication used for constipation) 8.6 milligram tablets, ordered on 08/20/2024. The order for Senna was

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Residential Care Services

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A joint observation on 04/14/2025 at 12:55 PM with Staff A, Provider, of Resident 2's medication supply showed a bingo card with 30 tablets of Senna (medication used for constipation) 8.6 milligram tablets, ordered on 08/20/2024. The order for Senna was

not on Resident 2's April 2025 Medication Log.

During an interview on 04/14/2025 at 12:56 PM, Staff A stated that Resident 2 had not been receiving the Senna tablets. Staff A stated that the AFH had the doctor discontinue the Senna in November 2024. Staff B stated that they needed to update their Medication Disposal Policy to include discontinued medications.

Record review from Resident 1's primary doctor's visit on 11/14/2024 showed a doctor's order that stated, "please DISCONTINUE Senna Laxative 8.6 milligram tablet."

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Willows Senior Care LLC is or will be in compliance with this law and / or regulation on (Date) 4-15-25 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Naomi Vreeman
Provider (or Representative)

4-30-25
Date

not on Resident 2's April 2025 Medication Log.

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_____ _____
Provider (or Representative) Date