



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Faith House AFH LLC
Hope House AFH
2510 Berry Ln E
Fife, WA 98424

RE: Hope House AFH License # 755752

Dear Provider:

This letter addresses Compliance Determination(s) 30725 (Completion Date 10/10/2023) and 28937 (Completion Date 09/12/2023).

The Department completed a follow-up inspection of your Adult Family Home on 10/10/2023 and found that you have corrected the violations listed in the Complaint report dated 09/12/2023. Your home is back in compliance as of 09/17/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10025, WAC 388-76-10025-1, WAC 388-76-10025-2, WAC 388-76-10025-3, WAC 388-76-10025-4

The Department staff who did the on-site verification:

Lisa Charette, NCI AFH Complaint Investigator

If you have any questions, please contact me at (253)983-3826.

Sincerely,

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Hope House AFH

Provider Type: Adult Family Home

License/Cert.#: 755752

Compliance Determination #: 28937

Intake ID: 96144

Investigator: Lisa Charette

Region/Unit #: RCS Region 3 / Unit A

Investigation Date(s): 09/01/2023 through 09/12/2023

Complainant Contact Date(s):

Allegation(s):

The Adult Family Home (AFH) had an overdue annual licensing fee.

Investigation Methods:

Sample: Total residents: 6
Resident sample size: 2
Closed records sample size: 0

Observations: Residents
Activities
Dining
Resident care equipment
Resident rooms
Staff to resident interactions
Resident to resident interactions
Kitchen
Food preparation

Interviews: Nursing staff
Residents

Record Reviews: Department records

Investigation Summary:

The AFH did not pay the annual license fee by the due date of 07/15/2023. Failed practice was identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 755752	Compliance Determination # 28937
Plan of Correction	Hope House AFH	Completion Date
Page 1 of 3	Licensee: Faith House AFH LLC	09/12/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 09/01/2023 and 09/01/2023 of:

Hope House AFH
2510 Berry Ln E
Fife, WA 98424

This document references the following complaint number(s): 96144

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Lisa Charette, NCI AFH Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit A
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

09/13/2023

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies

License #: 755752

Compliance Determination # 28837

Plan of Correction

Hope House AFH

Completion Date

Page 2 of 3

Licensee: Faith House AFH LLC

09/12/2023

Peter Njenga
Provider (or Representative)

09/28/2023
Date
RECEIVED

WAC 388-76-10025 License annual fee.

- (1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060.
- (2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the annual licensing fee will be due in June of each year.
- (3) The home must ensure that the department receives the annual license fee when it is due.
- (4) If the home does not pay the fee when it is due, the department will impose remedies.

This requirement was not met as evidenced by:

Based on record review and interview the Adult Family Home (AFH) failed to pay the annual license fee due in the same month as the initial license fee and ensure the fee was received by the department. This placed 6 of 6 residents (Resident 1, Resident 2, Resident 3, Resident 4, Resident 5, Resident 6) at risk for receiving care by an unlicensed provider.

Findings included...

On 09/01/2023 in a record review, Department records showed an overdue annual license fee in the amount of \$1350.00. The annual license fee was due on 07/15/2023.

On 09/12/2023 in a record review, Department records continued to show an overdue annual license fee in the amount of \$1350.00 due on 07/15/2023.

On 09/12/2023 at 10:54 AM in an interview, the Provider reported not having remembered the license fee was due and stated that they did not pay it because they had not received an invoice.

Affestation Statement

Statement of Deficiencies

License #: 755752

Compliance Determination # 28937

Plan of Correction

Hope House AFH

Completion Date

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Licensee: Faith House AFH LLC

09/12/2023

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Hope House AFH is or will be in compliance with this law and / or regulation on (Date) 09/17/2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

PETER HANCOCK

Provider (or Representative)

09/17/2023

Date