



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
6639 Capitol Blvd SW, Floor 1, Tumwater, WA 98501

Richard P. Diaz
Carna Diaz Adult Family Home
1501 EVANSTON CT NE
OLYMPIA, WA 98506

RE: Carna Diaz Adult Family Home License # 755865

Dear Provider:

This letter addresses Compliance Determination(s) 50230 (Completion Date 12/10/2024) and 44848 (Completion Date 09/13/2024).

The Department completed a follow-up inspection of your Adult Family Home on 12/10/2024 and found that you have corrected the violations listed in the Complaint report dated 09/13/2024. Your home is back in compliance as of 11/12/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10750-1, WAC 388-76-10750-2, WAC 388-76-10750-3, WAC 388-76-10685-2, WAC 388-76-10685-2-a, WAC 388-76-10685-3

The Department staff who did the on-site verification:

Laura Newberry

If you have any questions, please contact me at (360)746-4675.

Sincerely,

Clinton Fridley, Field Manager
Region 3, Unit G
Residential Care Services



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Statement of Deficiencies	License #: 755865	Compliance Determination # 44848
Plan of Correction	Carna Diaz Adult Family Home	Completion Date
Page 1 of 5	Licensee: Richard P. Diaz	09/13/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 07/30/2024 and 07/30/2024 of:

Carna Diaz Adult Family Home
1501 EVANSTON CT NE
OLYMPIA, WA 98506

This document references the following complaint number(s): 137596

The following sample was selected for review during the unannounced on-site visit: 4 of 5 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Laura Newberry

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit G
6639 Capitol Blvd SW, Floor 1
Tumwater, WA 98501

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Clinton Fridley
Residential Care Services

09/24/2024
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Richard P. Diaz

Provider (or Representative)

10/23/2024

Date

WAC 388-76-10750 Safety and maintenance. The adult family home must:

- (1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, and homelike environment that is free of hazards;
- (2) Ensure that there is existing outdoor space that is safe and usable for residents;
- (3) Provide clean, functioning, safe, adequate household items and furnishings to meet the needs of each resident;

This requirement was not met as evidenced by:

Based on observation and interview, the adult family home (AFH) failed to ensure the home was sanitary and homelike and failed to ensure existing outdoor spaces were safe and usable for 5 of 5 residents ((Resident 1 [R1], Resident 2 [R2], Resident 3 [R3], Resident 4 [R4], and Resident 5 [R5]). These failures resulted in all residents receiving care and services in an environment that was not sanitary and homelike and placed all residents at risk for injury from an unsafe outdoor and indoor space.

Findings included...

Review of R4's record, titled "Assessment", dated 6/4/2024, showed that they had a walker and wheelchair for their mobility and uses a wheelchair in the AFH.

Review of R4's record, titled "Negotiated Care Plan", dated, showed they used a walker in the AFH environment for mobility and were at risk for falls.

<Outdoor Spaces>

An observation on 07/30/2024, showed that the AFH's outdoor living area (deck), accessed by the dining room sliding door, had several uneven surfaces which included broken deck boards, stairs of different heights and boards laying on top of the deck creating an uneven surface that makes people step up prior to using the sliding door to enter the AFH from the deck, and posing a potential tripping hazard. On the deck there was a cat enclosure with litter box and two cats living outside on the deck. It was observed there were many flies around the cat enclosure and a litter box with a pet odor was present. The deck was observed to have a chest freezer, boxes, trash, water jugs, dustpan, walker, and a step stool decreasing the usable area of the deck. There was one chair on the deck which was being used by the cats as a bed with no areas for resident use.

On 07/30/2024 at 12:14 PM, Caregiver 1 (CG1) stated that the cats living on the deck belonged to R4 and were a problem.

On 07/30/2024 at 12:14 PM, Provider stated that the cats were cared for by the AFH staff as R4 was unable to. Provider stated that R2 uses the punching bag area that is accessed by walking on the AFH deck and through the backyard.

<Bathrooms>

An observation on 07/30/2024, showed that the AFH's main bathroom was in the hallway near the resident's bedrooms. The bathroom floor had black/brown specs/spots all over it. The bathroom floor vent was also covered in same black substance but thicker. The floor next to the shower pan was dark in color along the edge fading into a spotted pattern. The floor around the base of the toilet was dark in color fading outward into a light brown color along the entire base of the toilet. The outside of the toilet had streaks on it and the inside of the toilet bowl had dark brown lines. The sink, counter and mirror of the bathroom had spots of a blue/white paste-like substance spotted all over. The walls of the bathroom had black/yellow marks on them and the light switch and wall was discolored. The garbage can next to the toilet was full of used incontinent products and had a faint odor of ammonia.

An observation on 07/30/2024, showed that the AFH's second bathroom was located behind the kitchen and accessed through a small, tight walkway. There were items along the walkway such as a large package of water bottles blocking 50 percent of the usable walkway surface. There was also a three-level rolling cart, large white appliance, rice cooker blocking 1/3 of the walkway closer to the bathroom entrance. In front of the bathroom door there was a red plastic step posing a tripping hazard. The floor leading to the back bathroom was discolored with brown spots. The shower in the bathroom had items in front of it (broom, trash, wipes, large battery, glass bottles) posing a tripping hazard. The bathroom was cluttered with household items (plastic tote, scale, step stool) and the trash can next to the toilet was full of tissue paper. The walls around the toilet had black and brown spots on it. The sink, mirror and backsplash were covered in white spots that appeared paste-like.

On 07/30/2024 at 11:19 AM, R1 stated that the AFH staff did not clean the bathroom, and they spoke to the Provider about it. R1 stated that they were still waiting for the shower to be cleaned but the staff were better at sweeping and moping the bathroom now.

On 07/30/2024 at 1:26 PM, Provider stated that the cleanliness of the bathrooms could be better but it's tough to clean someone else's messes every day. Provider stated they could get the floors to look nicer, but it was an older house. Provider stated the odor in the home was hard to control and that R5 will fling fecal matter over the walls and sink of the bathroom. The Provider stated they were aware there was a lot of work to do with the environment of the AFH and that they were working on it. Provider stated that AFH

resident's do use both bathrooms in the AFH.

On 07/30/2024 at 12:44 PM, R2 stated that they used both bathrooms at the AFH.

This is a repeated deficiency previously cited on 11/01/2022.

Attestation Statement	
I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Carna Diaz Adult Family Home is or will be in compliance with this law and / or regulation on (Date) <u>11/12/2024</u> .	
In addition, I will implement a system to monitor and ensure continued compliance with this requirement.	
Richard P. Diaz	10/23/2024
Provider (or Representative)	Date

WAC 388-76-10685 Bedrooms. The adult family home must meet all of the following requirements:

(2) Ensure window and door screens:

(a) Do not hinder emergency escape; and

(3) Ensure each resident, including those using mobility aids such as wheelchairs and walkers has direct, unrestricted, and free access from the bedroom through doors, hallways, and corridors to common use areas and other rooms used for care and services including bathrooms.

This requirement was not met as evidenced by:

Based on observation and interview, the adult family home (AFH) failed to ensure windows did not hinder emergency escape access and walkways were clear for mobility aids for 5 of 5 Residents (Resident 1 [R1], Resident 2 [R2], Resident 3 [R3], Resident 4 [R4], and Resident 5 [R5]). This failure placed all residents at risk for harm when the environment was not accessible and clear.

Findings included...

Review of R4's record, titled "Assessment", dated 6/4/2024, showed they had a walker and wheelchair for their mobility and uses a wheelchair in the AFH.

An observation on 07/30/2024, showed that the AFH's second bathroom was located behind the kitchen and accessed through a small, tight walkway. There were items

along the walkway such as a large package of water bottles blocking 50 percent of the usable walkway surface. There was also a three-level rolling cart, large white appliance, rice cooker blocking 1/3 of the walkway closer to the bathroom entrance. In front of the bathroom door there was a red plastic step posing a tripping hazard. The shower in the bathroom had items in front of it (broom, trash, wipes, large battery, glass bottles) posing a tripping hazard. The bathroom was cluttered with household items which included a plastic tote, scale and a step stool.

On 07/30/2024 at 1:06 PM, observed R2's bedroom window was blocked by a bed, chair and desk which prevents access to egress in case of an emergency.

On 07/30/2024 at 1:26 PM, Provider stated that they were aware there was a lot of work to do with the environment of the AFH and that they were working on it. The Provider stated that the clutter in the home could be better and that there was a lot of work to do to clean the home.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Carna Diaz Adult Family Home is or will be in compliance with this law and / or regulation on (Date) 11/12/2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Richard P. Diaz**10/23/2024**_____
Provider (or Representative)_____
Date