



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

Golden Plains Adult Family Home LLC
Golden Plains Adult Family Home LLC
4916 N Vista Dr. E
Bonny Lake, WA 98391

RE: Golden Plains Adult Family Home LLC License # 756084

Dear Provider:

This letter addresses Compliance Determination(s) 72605 (Completion Date 02/09/2026) and 69385 (Completion Date 12/30/2025).

The Department completed a follow-up inspection of your Adult Family Home on 02/09/2026 and found that you have corrected the violations listed in the Complaint report dated 12/30/2025. Your home is back in compliance as of 01/12/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10355-7-c, WAC 388-76-10375-1, WAC 388-76-10375-2, WAC 388-76-10375, WAC 388-76-10380-4

The Department staff who did the off-site verification:

Jonel Tuckett, AFH Complaint Investigator

If you have any questions, please contact me at (360)664-8421.

Sincerely,

Jennifer LeMaster, Community Nurse Field Manager
Region 3, Unit F
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

Statement of Deficiencies	License #: 756084	Compliance Determination # 69385
Plan of Correction	Golden Plains Adult Family Home LLC	Completion Date
Page 1 of 6	Licensee: Golden Plains Adult Family Home LLC	12/30/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 12/02/2025 of:

Golden Plains Adult Family Home LLC
13005 State Route 162 East
Orting, WA 98360

This document references the following complaint number(s): 203370

The following sample was selected for review during the unannounced on-site visit: 2 of 3 current residents and 1 former residents.

The department staff that investigated the Adult Family Home:

Jonel Tuckett, AFH Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit F
800 NE 136th Ave, Suite 200
Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennifer LeMaster
Residential Care Services

01/09/2026
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

[Signature]
Provider (or Representative)

1/12/26
Date

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

(7) If needed, a plan to:

(c) Respond to resident's special needs, including, but not limited to medical devices and related safety plans;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the adult family home (AFH) failed to ensure that the resident's Negotiated Care Plan (NCP) included a plan to respond to the resident's special safety needs for 1 of 4 residents (Resident 1[R1]). This failure put R1 at risk of not having their safety needs met.

Findings included...

A record review on 12/01/2025 at 2:47 PM of R1's Assessment dated 08/06/2025 showed that R1 was diagnosed with [REDACTED] and [REDACTED]. R1 had assessed strengths that they were motivated, safe when unattended, would ask for assistance, and enjoyed independence.

An observation on 12/02/2025 at 10:12 AM showed a door wedge alarm on the small table near the window at the AFH.

During an interview on 12/02/2025 at 10:40 AM, Caregiver A (CGA) stated that staff

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

Date

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Findings included...

A record review on 12/01/2025 at 2:47 PM of R1's Assessment dated 08/06/2025 showed that R1 was diagnosed with [REDACTED] and [REDACTED]. R1 had assessed strengths that they were motivated, safe when unattended, would ask for assistance, and enjoyed independence.

An observation on 12/02/2025 at 10:12 AM showed a door wedge alarm on the small table near the window at the AFH.

During an interview on 12/02/2025 at 10:40 AM, Caregiver A (CGA) stated that staff

watched, socialized with, redirected, and used alarms to keep R1 safe. When CGA came out to the living area to check on R1 after less than five minutes unattended while providing care to Resident 3 on 11/28/2025 near 5:00 PM, R1 was no longer in the living room, and the door wedge alarm had been moved aside.

An observation on 12/02/2025 at 11:00 AM showed a motion sensor alarm on R1's dresser near the door.

During an interview on 12/02/2025 at 11:10 AM, the provider stated that the AFH used a wedge door alarm, a tall door alarm, and a motion sensor for R1's safety.

An observation on 12/02/2025 at 11:10 AM showed a door alarm at the top of the door frame to the front entrance of the AFH.

During an interview on 12/02/2025 at 11:00 AM, Resident 2 stated that the AFH staff watched R1, sat with and socialized with R1, redirected R1, had the alarms in place for R1, and did everything they could to avoid harm to R1.

A record review on 12/02/2025 at 11:57 AM of R1's NCP dated 08/03/2025 showed that R1's NCP failed to include the use of door alarms or motion sensors to keep R1 safe from wandering.

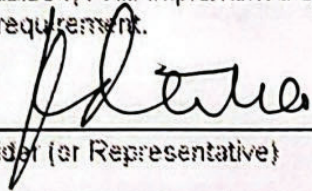
During an interview on 12/02/2025 at 11:57 AM, the provider stated that R1's NCP did not include the door alarms or motion sensor in use for safety from wandering because they were in the process of updating R1's NCP and had it on their computer.

A record review on 12/02/2025 at 11:57 AM of R1's revised NCP dated 11/14/2025 showed that R1's revised NCP failed to include the use of door alarms or motion sensors to keep R1 safe from wandering.

During an interview on 12/30/2025 at 8:10 AM, Registered Nurse Delegator (Registered Nurse assigned to the AFH who distributes a portion of patient care to the caregivers in the AFH) stated that door alarms and motion sensor alarms were in use for R1 at the AFH.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Golden Plains Adult Family Home LLC is or will be in compliance with this law and / or regulation on
(Date) 1/12/26

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

1/12/26

Date

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

- (1) Resident, and
- (2) Adult family home.

This requirement was not met as evidenced by:

Based on interview and record review, the adult family home (AFH) failed to ensure that Negotiated Care Plans (NCP)s were agreed to, signed, and dated by the resident and the AFH for 3 of 4 residents (Resident 1, Resident 2, and Resident 4). This failure put residents at risk of not receiving agreed upon care.

Findings included...

A record review on 12/02/2025 at 11:37 AM of Resident 4's NCP dated 06/26/2024 showed that the NCP had not been signed and dated by the resident or the AFH.

During an interview on 12/02/2025 at 11:37 AM, when asked why Resident 4's NCP was not signed by the resident or the AFH, the provider stated that they emailed the NCP to Resident 4's son. If there are any changes, the doctor calls him. There is no signature page and there are no signatures, it is all email.

A record review on 12/02/2025 at 11:47 AM of Resident 2's NCP dated 07/23/2024 showed that the NCP had not been signed and dated by the resident.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Golden Plains Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

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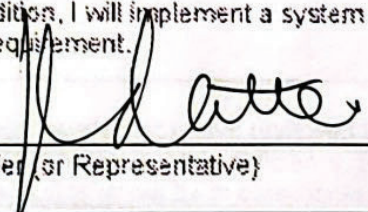
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A record review on 12/02/2025 at 11:47 AM of Resident 2's NCP dated 07/23/2024 showed that the NCP had not been signed and dated by the resident.

During an interview on 12/02/2025 at 11:47 AM, when asked why Resident 2's NCP had not been signed and dated by the resident, the provider stated that they must have overlooked it.

A record review on 12/02/2025 at 11:57 AM of Resident 1's NCP dated 08/03/2025 showed that the NCP had not been signed and dated by the resident or the resident representative.

During an interview on 12/02/2025 at 11:57 AM, when asked why Resident 1's NCP had not been signed and dated by the resident or the resident representative, the provider stated that they emailed the NCP to Resident 1's daughter but did not have their signature.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Golden Plains Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) <u>1/12/26</u>	
In addition, I will implement a system to monitor and ensure continued compliance with this requirement.	
<u></u> Provider (or Representative)	<u>1/12/26</u> Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on interview and record review, the adult family home (AFH) failed to ensure that Negotiated Care Plans (NCP)s were reviewed and revised at least every twelve months for 2 of 4 residents (Resident 2 and Resident 4). This failure put residents at risk of not having their current care needs met.

Findings included...

During an interview on 12/02/2025 at 11:47 AM, when asked why Resident 2's NCP had not been signed and dated by the resident, the provider stated that they must have overlooked it.

A record review on 12/02/2025 at 11:57 AM of Resident 1's NCP dated 08/03/2025 showed that the NCP had not been signed and dated by the resident or the resident representative.

During an interview on 12/02/2025 at 11:57 AM, when asked why Resident 1's NCP had not been signed and dated by the resident or the resident representative, the provider stated that they emailed the NCP to Resident 1's daughter but did not have their signature.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Golden Plains Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on interview and record review, the adult family home (AFH) failed to ensure that Negotiated Care Plans (NCP)s were reviewed and revised at least every twelve months for 2 of 4 residents (Resident 2 and Resident 4). This failure put residents at risk of not having their current care needs met.

Findings included...

Statement of Deficiencies

License #: 756084

Compliance Determination #69385

Plan of Correction

Golden Plains Adult Family Home LLC

Completion Date

Page 6 of 6

Licensee: Golden Plains Adult Family Home LLC

12/30/2025

A record review on 12/02/2025 at 11:37 AM of Resident 4's NCP dated 06/26/2024 showed that the NCP was past due for review/revision by more than five months.

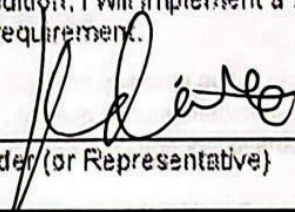
During an interview on 12/02/2025 at 11:37 AM, when asked why Resident 4's NCP had not been reviewed/revisioned within twelve months, the provider stated that they did not know but would take care of it right away.

A record review on 12/02/2025 at 11:47 AM of Resident 2's NCP dated 07/23/2024 showed that the NCP was past due for review/revision by more than four months.

During an interview on 12/02/2025 at 11:47 AM, when asked why Resident 2's NCP had not been reviewed/revisioned within twelve months, the provider stated that they must have overlooked it.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Golden Plains Adult Family Home LLC is or will be in compliance with this law and / or regulation on
(Date) 1/1/26.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

1/1/26

Date

A record review on 12/02/2025 at 11:37 AM of Resident 4's NCP dated 06/26/2024 showed that the NCP was past due for review/revision by more than five months.

During an interview on 12/02/2025 at 11:37 AM, when asked why Resident 4's NCP had not been reviewed/revised within twelve months, the provider stated that they did not know but would take care of it right away.

A record review on 12/02/2025 at 11:47 AM of Resident 2's NCP dated 07/23/2024 showed that the NCP was past due for review/revision by more than four months.

During an interview on 12/02/2025 at 11:47 AM, when asked why Resident 2's NCP had not been reviewed/revised within twelve months, the provider stated that they must have overlooked it.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Golden Plains Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

Plan of Correction

WAC 388-76-10380 – Negotiated Care Plan: Review and Revision Timeframes

The Provider reviewed all current resident negotiated care plans to determine the date of last review. Any care plan that had not been reviewed within the required 12-month timeframe was immediately reviewed and updated as needed.

Each reviewed care plan was:

- Updated to reflect the resident's current condition and needs
- Reviewed with the resident and/or resident's representative
- Signed and dated by the required parties
- Placed in the resident's record

For all residents, the Provider will:

- Track negotiated care plan review dates using a care plan review log or calendar system
- Ensure negotiated care plans are reviewed at least every 12 months
- Review and revise care plans whenever there is a significant change in condition, care needs, or services provided
- Document all reviews, revisions, signatures, and dates in the resident record

The Provider will:

- Implement a **Negotiated Care Plan Review Schedule** identifying due dates for each resident
- Use a standardized care plan review checklist to verify compliance with WAC requirements
- Ensure updated care plans are reviewed, revised, signed, and dated timely
- Provide ongoing training to caregivers regarding care plan review and revision requirements

The Provider will:

- Conduct quarterly audits of resident negotiated care plans to verify timely reviews
- Maintain documentation of audit findings and corrective actions
- Immediately address overdue care plan reviews through completion and retraining as needed

Correction for the Identified Resident(s)

- The AFH Provider and/or Resident Manager reviewed the negotiated care plan for the identified resident(s).
- The care plan was immediately updated to include:

- Identification of all medical devices used by the resident (e.g., [REDACTED] catheter, ostomy, mobility aids, blood glucose monitoring equipment).
 - Clear instructions for assistance, monitoring, and care related to each device.
 - Specific safety measures (e.g., infection control, fall prevention, fire safety for [REDACTED] use, emergency response).
- The updated care plan was reviewed with the resident and/or the resident's representative and documented in the resident record.
- All caregivers were informed of the updated care plan prior to providing care.

Plan of Correction

WAC 388-76-10355 – Negotiated Care Plan (Plan to respond to resident's special needs)

1. Correction for the Identified Resident(s)

- The AFH Provider and/or Resident Manager reviewed the negotiated care plan for the identified resident(s).
 - The care plan was immediately updated to include:
 - Identification of all medical devices used by the resident (e.g., [REDACTED] catheter, ostomy, mobility aids, blood glucose monitoring equipment).
 - Clear instructions for assistance, monitoring, and care related to each device.
 - Specific safety measures (e.g., infection control, fall prevention, fire safety for [REDACTED] use, emergency response).
 - The updated care plan was reviewed with the resident and/or the resident's representative and documented in the resident record.
 - All caregivers were informed of the updated care plan prior to providing care.
-

2. Identification and Correction of Other Residents at Risk

- The AFH Provider conducted a review of all residents' negotiated care plans to identify:

- Use of medical devices
 - Special medical or safety needs
 - Any care plan missing required information regarding devices or safety measures was updated immediately.
 - Residents and/or their representatives were involved in all care plan updates.
-

3. Systemic Changes to Prevent Recurrence

- The AFH implemented a **Negotiated Care Plan Review Process** that requires:
 - Documentation of all medical devices at admission.
 - Inclusion of device-specific care instructions and safety precautions.
 - Review and update of care plans:
 - At admission
 - With any change in condition
 - After hospital discharge
 - At least annually
- The AFH Provider will ensure caregivers receive training on:
 - Reading and following negotiated care plans
 - Safe use and monitoring of resident medical devices
 - Responding to resident special needs and safety risks
- Training will be documented in staff files.

Plan of Correction

WAC: 388-76-10375 – Negotiated Care Plan Signatures

1. Correction for the Identified Resident(s)

- The AFH Provider reviewed the negotiated care plan for the identified resident(s).
 - The negotiated care plan was reviewed with the resident and/or the resident's representative to ensure understanding and agreement.
 - The negotiated care plan was signed and dated by:
 - The resident or the resident's legal representative, and
 - The AFH Provider.
 - A signed copy of the negotiated care plan was placed in the resident's record.
 - Caregivers were notified that only signed negotiated care plans are to be implemented.
-

2. Identification and Correction of Other Residents at Risk

- The AFH Provider conducted a review of all residents' negotiated care plans to verify:
 - Resident or representative signature
 - AFH Provider signature
 - Dates reflecting current agreement
 - Any negotiated care plan missing required signatures was immediately reviewed with the resident or representative and signed by all required parties.
 - Updated, signed care plans were placed in each resident's record.
-

3. Systemic Changes to Prevent Recurrence

- The AFH Implemented a **Negotiated Care Plan Signature Verification Process** requiring:
 - Signatures of the resident or representative and AFH Provider at:
 - Admission
 - Care plan updates
 - Annual reviews
 - Verification of signatures before care plan implementation.
 - A care plan checklist is now used to confirm signatures are obtained prior to filing.
 - The AFH Provider will ensure caregivers and any resident managers receive training on:
 - WAC 388-76-10375 requirements
 - Importance of signed negotiated care plans
 - Training will be documented.
-

4. Monitoring for Ongoing Compliance

- The AFH Provider will:
 - Review negotiated care plans monthly to confirm required signatures and dates.
 - Immediately correct any missing signatures.
- Monitoring activities will be documented and maintained for DSHS review.