



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Helping Hands IN Home Care LLC
Helping Hands In Home Care LLC
7451 Road E.7 NE
Moses Lake, WA 98837

RE: Helping Hands In Home Care LLC License # 756404

Dear Provider:

This letter addresses Compliance Determination(s) 42021 (Completion Date 05/30/2024) and 40592 (Completion Date 05/17/2024).

The Department completed a follow-up inspection of your Adult Family Home on 05/30/2024 and found that you have corrected the violations listed in the Full report dated 05/17/2024. Your home is back in compliance as of 05/21/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10165-1, WAC 388-76-10165-1-a, WAC 388-76-10165-1-b

The Department staff who did the off-site verification:

Jo Whitney, AFH Licenser

If you have any questions, please contact me at (509)572-7394.

Sincerely,

Michelle Closner

Michelle Closner, Field Manager
Region 1, Unit C
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License #: 756404	Compliance Determination # 40592
Plan of Correction	Helping Hands In Home Care LLC	Completion Date
Page 1 of 3	Licensee: Helping Hands IN Home Care LLC	05/17/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 04/30/2024 and 04/30/2024 of:

Helping Hands In Home Care LLC
7451 Road E.7 NE
Moses Lake, WA 98837

The following sample was selected for review during the unannounced on-site visit: 2 of 2 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Jo Whitney, AFH Licensors

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit C
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Michelle Closner
Residential Care Services

05/21/2024

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

5/21/2024 09:13:00

State of Washington

Statement of Deficiencies	License #: 756404	Compliance Determination # 40592
Plan of Correction	Helping Hands In Home Care LLC	Completion Date
Page 2 of 3	Licensee: Helping Hands IN Home Care LLC	05/17/2024

Maria Khanjari
Provider (or Representative)

5/21/24
Date

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The adult family home must ensure:

(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for each individual listed in WAC 388-76-10161 ;

(b) There is a valid Washington state background check for all individuals listed in WAC 388-76-10161 .

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to submit criminal background check authorizations for 2 of 2 staff (Staff A, B) to ensure results were not over two years old. This failed practice placed the residents at risk from unqualified caregivers.

Findings included...

On 04/30/2024 staff record review showed:

Staff A, Provider, had a background check result dated 03/14/2022; it was over two years old
Staff B, Caregiver, had a background check result dated 03/14/2022; it was over two years old.

Interviewed on 04/30/2024 at 3:30 PM, Staff A, Provider, stated they had submitted authorizations for new background checks in January and February 2024. Staff A stated they were unable to access their Background Check System (BCS) account to get the results. They did not have results in the AFH that were not over two years old.

On 05/13/2024 at 9:30 AM, Staff A stated they found the AFH had not yet created an account with the BCS to submit authorizations for background check results.

Attestation Statement

This document was prepared by Residential Care Services for the Locator website.

Provider (or Representative)

Date

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

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This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to submit criminal background check authorizations for 2 of 2 staff (Staff A, B) to ensure results were not over two years old. This failed practice placed the residents at risk from unqualified caregivers.

Findings included...

On 04/30/2024 staff record review showed:

Staff A, Provider, had a background check result dated 03/14/2022; it was over two years old.

Staff B, Caregiver, had a background check result dated 03/14/2022; it was over two years old.

Interviewed on 04/30/2024 at 3:30 PM, Staff A, Provider, stated they had submitted authorizations for new background checks in January and February 2024. Staff A stated they were unable to access their Background Check System (BCS) account to get the results. They did not have results in the AFH that were not over two years old.

On 05/13/2024 at 9:30 AM, Staff A stated they found the AFH had not yet created an account with the BCS to submit authorizations for background check results.

Attestation Statement

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5/21/2024 09:13:00

State of Washington

Statement of Deficiencies	License #: 756404	Compliance Determination # 40592
Plan of Correction	Helping Hands In Home Care LLC	Completion Date
Page 3 of 3	Licensee: Helping Hands IN Home Care LLC	05/17/2024

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Helping Hands In Home Care LLC is or will be in compliance with this law and / or regulation on
(Date) 5/21/24

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Maria Kharitonov
Provider (or Representative)

5/21/24
Date

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date