



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Serene Lake AFH, Inc
Serene Lake AFH, Inc
4802 Picnic Point Rd
Edmonds, WA 98026

RE: Serene Lake AFH, Inc License # 756440

Dear Provider:

This letter addresses Compliance Determination(s) 56614 (Completion Date 03/19/2025) and 53772 (Completion Date 02/03/2025).

The Department completed a follow-up inspection of your Adult Family Home on 03/19/2025 and found that you have corrected the violations listed in the Complaint report dated 02/03/2025. Your home is back in compliance as of 02/17/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10380-4

The Department staff who did the on-site verification:
Theresa Karundeng, NCI

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee' Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services



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20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 756440	Compliance Determination # 53772
Plan of Correction	Serene Lake AFH, Inc	Completion Date
Page 1 of 3	Licensee: Serene Lake AFH, Inc	02/03/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 01/28/2025 of:

Serene Lake AFH, Inc
4802 Picnic Point Rd
Edmonds, WA 98026

This document references the following complaint number(s): 163477

The following sample was selected for review during the unannounced on-site visit: 3 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Theresia Karundeng, NCI

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee Bourque
Residential Care Services

02/07/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

[Signature]

Provider (or Representative)

2/21/25
Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to review and update the Negotiated Care Plan (NCP) for 2 of 3 residents (Resident 1 and 2) at least every twelve months. This failure placed Resident 1 and 2 at risk for unrecognized and unmet care needs.

Findings included...

Review of Resident 1's NCP, dated 02/24/2023, showed Resident 1 was admitted to the AFH on [REDACTED]/2023 with multiple medical diagnoses. Review of Resident 1's NCP showed it was signed and reviewed on [REDACTED]/2023. Resident 1's NCP was overdue by 11 months and four days.

Review of Resident 2's NCP, dated 04/06/2023, showed Resident 2 was admitted to the AFH on [REDACTED] 2023 with multiple medical diagnoses. Review of Resident 2's NCP showed it was signed and reviewed on [REDACTED] 6/2023. Resident 2's NCP was overdue by nine months and 28 days.

In an interview, on 01/28/2025 at 11:16 AM, Staff B, Caregiver, acknowledged that Resident 1 and 2's NCP was signed and reviewed in 2023. Staff B stated that NCPs were updated by the Provider on a yearly basis.

RECEIVED

FEB 24 2025

DSHS/ALTA/RCS

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee' Bourque
Residential Care Services

02/07/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to review and update the Negotiated Care Plan (NCP) for 2 of 3 residents (Resident 1 and 2) at least every twelve months. This failure placed Resident 1 and 2 at risk for unrecognized and unmet care needs.

Findings included...

Review of Resident 1's NCP, dated 02/24/2023, showed Resident 1 was admitted to the AFH on [REDACTED]/2023 with multiple medical diagnoses. Review of Resident 1's NCP showed it was signed and reviewed on [REDACTED]/2023. Resident 1's NCP was overdue by 11 months and four days.

Review of Resident 2's NCP, dated 04/06/2023, showed Resident 2 was admitted to the AFH on [REDACTED]/2023 with multiple medical diagnoses. Review of Resident 2's NCP showed it was signed and reviewed on [REDACTED]/2023. Resident 2's NCP was overdue by nine months and 28 days.

In an interview, on 01/28/2025 at 11:16 AM, Staff B, Caregiver, acknowledged that Resident 1 and 2's NCP was signed and reviewed in 2023. Staff B stated that NCPs were updated by the Provider on a yearly basis.

Statement of Deficiencies

License # 756440

Compliance Determination # 53772

Plan of Correction

Serene Lake AFH, Inc

Completion Date

Page 3 of 3

Licensee Serene Lake AFH, Inc

02/03/2025

In an interview on 01/28/2025 at 11:44 AM, Staff A, Provider, stated that they would update and review Resident 1 and 2's NCP

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Serene Lake AFH, Inc is or will be in compliance with this law and / or regulation on (Date) 02/17/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Provider (or Representative)

02/21/25
Date

This document was prepared by Residential Care Services for the Locator website.

In an interview, on 01/28/2025 at 11:44 AM, Staff A, Provider, stated that they would update and review Resident 1 and 2's NCP.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Serene Lake AFH, Inc is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date