



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Serene Lake AFH, Inc
Serene Lake AFH, Inc
4802 Picnic Point Rd
Edmonds, WA 98026

RE: Serene Lake AFH, Inc License # 756440

Dear Provider:

This letter addresses Compliance Determination(s) 71018 (Completion Date 01/06/2026) and 68165 (Completion Date 11/14/2025).

The Department completed a follow-up inspection of your Adult Family Home on 01/06/2026 and found that you have corrected the violations listed in the Complaint report dated 11/14/2025. Your home is back in compliance as of 12/29/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10198-4, WAC 388-76-10380-4

The Department staff who did the on-site verification:
Meazawork Tekie, Complaint Investigator

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services



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Statement of Deficiencies	License #: 756440	Compliance Determination #68165
Plan of Correction	Serene Lake AFH, Inc	Completion Date
Page 1 of 4	Licensee: Serene Lake AFH, Inc	11/14/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 11/03/2025 of:

Serene Lake AFH, Inc
4802 Picnic Point Rd
Edmonds, WA 98026

This document references the following complaint number(s): 199498

The following sample was selected for review during the unannounced on-site visit: 4 of 5 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Meazawork Tekie, Complaint Investigator
Renee Bourque, Field Manager

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee' Bouque
Residential Care Services

11/25/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

[Signature]
Provider (or Representative)

12/24/25
Date

WAC 388-76-10198 Adult family home Personnel records. The adult family home must keep documents related to staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:

(4) Criminal history disclosure and background check results as required.

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to have a copy of the Washington state name and date of birth Background Check (BGC) and results for 1 of 6 staff (Staff E, Caregiver) readily available for review. This failure placed 5 of 5 residents (Residents 1, 2, 3, 4, and 5) at risk of having a staff member with an unknown criminal background.

Findings included...

Review of AFH personnel records, on 11/03/20205 at 11:45 AM, showed there was no copy of the BGC results for Staff E on file for review.

In an interview, on 11/03/20205 at 11:49 AM, Staff A (Provider) stated that they had completed the background checks for Staff E but did not have the results on hand, and was not able to locate the results.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Serene Lake AFH, Inc is or will be in compliance with this law and / or regulation on (Date) 12/29/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

12/24/25

Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to review and update the Negotiated Care Plan (NCP) for 1 of 5 residents (Resident 1) at least every twelve months. This failure placed Resident 1 at risk for unrecognized and unmet care needs.

Findings included...

Review of Resident 1's NCP, dated 04/23/2024, showed Resident 1 was admitted to the AFH on [REDACTED]/2024 with multiple medical diagnoses. Review of Resident 1's NCP showed it was signed and reviewed on 04/03/2024. Resident 1's NCP was overdue by one year and six months.

In an interview, on 11/03/2025 at 11:49 AM, Staff A, Provider, acknowledged that Resident 1's NCP was reviewed and signed but had dated wrongly. Staff A stated that they would update and review Resident 1's NCP.

This is a repeated deficiency previously cited on 02/03/2025.

Statement of Deficiencies

License #: 758440

Compliance Determination # 68165

Plan of Correction

Serene Lake AFH, Inc

Completion Date

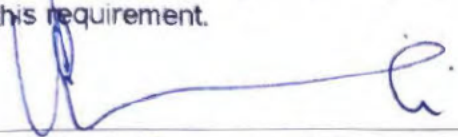
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Licensee: Serene Lake AFH, Inc

11/14/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Serene Lake AFH, Inc is or will be in compliance with this law and / or regulation on (Date) 12/29/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Provider (or Representative)

12/24/25
Date

This document was prepared by Residential Care Services for the Locator website.