



**STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
PO Box 45600, Olympia, WA 98504-5600**

February 24, 2026

PERSONAL DELIVERY AND ELECTRONIC-FACSIMILE

Licensee, Angelic Adult Care LLC
Angelic Adult Care LLC
227 E Midway Rd
Colbert, WA 99005

Adult Family Home License # **756604**
Entity Representative: Shreeise Starbuck

**REVOCATION OF LICENSE,
CONTINUED STOP PLACEMENT ORDER PROHIBITING ADMISSIONS, AND
CONTINUED AND AMENDED CONDITIONS ON A LICENSE**

Dear Licensee:

On February 9, 2026, the Department of Social and Health Services (DSHS), Residential Care Services completed a Complaint Investigation at your facility. This letter constitutes formal notice of the revocation of the adult family home license, continued stop placement of admissions, and continued and amended conditions on your license for your adult family home, also known as **Angelic Adult Care LLC**, located at **227 E Midway Rd, Colbert**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted in Revised Code of Washington (RCW) 70.128.160 and 70.128.306, chapter 43.20A RCW, and Washington Administrative Code (WAC) 388-76-10940.

The department has determined that the licensee has demonstrated an inability to comply with regulations and has shown limited ability to safely operate the home, placing residents at serious risk. The revocation of the adult family home license, the continued stop placement of admissions, and the continued and amended conditions on a license are effective immediately upon **personal delivery** to you on **February 24, 2026**.

The revocation of license, continued stop placement, and continued and amended conditions are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **February 9, 2026**.

Your license to provide care in your home is revoked and you are no longer authorized to provide care in your adult family home. The department may impose additional sanctions or take other legal action if you continue to provide care in your home. The department's Home and Community Services Division and the Developmental Disabilities Administration will provide information/relocation assistance to residents.

WAC 388-7610670 (2) Prevention of abuse.

The licensee failed to ensure three residents were free from abandonment and neglect. This failure resulted in all residents being left in the home alone overnight without a caregiver available.

WAC 388-76-10161 (2)(a) Background checks—Who is required to have.

The licensee failed to ensure a Washington State name and date of birth background check (NDOB) was completed for one caregiver. This failure resulted in residents receiving care from a person with an unknown background history.

WAC 388-76-10198 (2)(a)(b)(c) Adult family home—Personnel records.

The licensee failed to ensure employee records were readily available to the Department for one caregiver. This failure resulted in the Department being unable to verify that the caregiver was qualified to care for residents.

NOTE: These are the violations, which resulted in the revocation of license, continued stop placement of admissions, and continued and amended conditions on a license; see the attached Statement of Deficiencies for any additional violations.

Continued Stop Placement

WAC 388-7610670 (2) Prevention of abuse.

The licensee failed to ensure three residents were free from abandonment and neglect. This failure resulted in all residents being left in the home alone overnight without a caregiver available.

WAC 388-76-10161 (2)(a) Background checks—Who is required to have.

The licensee failed to ensure a Washington State name and date of birth background check (NDOB) was completed for one caregiver. This failure resulted in residents receiving care from a person with an unknown background history.

WAC 388-76-10198 (2)(a)(b)(c) Adult family home—Personnel records.

The licensee failed to ensure employee records were readily available to the Department for one caregiver. This failure resulted in the Department being unable to verify that the caregiver was qualified to care for residents.

The stop placement order prohibiting admissions to your adult family home was effective immediately upon **verbal** notice to you on **January 26, 2026**, in a notice dated January 28, 2026. The stop placement order prohibiting admissions to your adult family home is continued and effective immediately upon **personal delivery** to you on **February 24, 2026**, and electronic facsimile receipt of this letter and the attached Statement of Deficiencies report. The continued stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 70.128.160(5). The continued stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the continued stop placement, you may not admit any new resident to your adult family home. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting Selena Clemons, Field Manager, at (509) 598-0182.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the stop placement order prohibiting admissions.

Continued and Amended Conditions on License

WAC 388-7610670 (2) Prevention of abuse.

The licensee failed to ensure three residents were free from abandonment and neglect. This failure resulted in all residents being left in the home alone overnight without a caregiver available.

The department has determined that the following conditions shall be placed on your adult family home license (*amended are italicized, underlined, and bold*):

- ***The Adult Family Home must have a qualified caregiver present at the home to ensure residents are not left alone at any moment and are receiving care.***
- **The AFH provider must post this Notice of Continued and Amended Conditions, with the license, in a visible location in a common use area of the Adult Family Home, accessible to residents and visitors.**

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The conditions were placed on your license upon **verbal** notice to you on **January 26, 2026, in a** notice dated January 28, 2026. The conditions are continued and amended effective upon **personal delivery** to you on **February 24, 2026**, and remain in effect until lifted by formal Department of Social and Health Services notice.

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 70.128]

YOU MAY:

Request an Informal Dispute Resolution (IDR) meeting within **10 working days** after you receive this letter.

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after you receive this letter. For **Panel IDRs**, the IDR program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDR** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

You can make an IDR request and find directions on the IDR web page at:
<http://www.dshs.wa.gov/altsa/idr>.

Formal Administrative Hearing

You may contest the revocation of license, continued stop placement order prohibiting admissions, and continued and amended conditions by requesting a formal administrative hearing to challenge the deficiency, which resulted in the enforcement actions. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

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Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If an appeal request is not received by day 28 at the Office of Administrative Hearings, your license to operate is no longer in effect.

Prior to, or instead of, requesting a hearing, you have the right under RCW 70.128.060 to voluntarily surrender your license in lieu of revocation. For additional information, please contact your Field Manager.

A provider who receives notification of the department's initiation of revocation may, in lieu of appealing the Department's action, surrender or relinquish the license as authorized by RCW 70.128.060. The Department shall not issue a new license to or contract with the provider, for the purposes of providing care to vulnerable adults or children, for a period of twenty years following the surrendering or relinquishment of the former license.

NOTICE: State and federal law provide protections to defendants who are in military service, and to their dependents. Dependents of a service member are the service member's spouse, the service member's minor child, or and individual for whom the service member provided more than one-half of the individual's support for one hundred eight days immediately preceding an application for relief.

One protection provided is the protection against the entry of a default judgment in certain circumstances. This notice pertains only to a defendant who is a dependent of a member of the National Guard or a military reserve component under a call to active service, or a National Guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days. Other defendants in military service also have protections against default judgments not covered by this notice. If you are the dependent of a member of the national guard or a military reserve component under a call to active service, or a national guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days, you should notify the Department in writing of your status as such within twenty days of the receipt of this notice. If you fail to do so, then a court or an administrative tribunal may presume that you are not a dependent of an active duty member of the national guard or reserves, or a national guard member under a call to service authorized by the governor of the state of Washington, and proceed with the entry of an order of default and/or a default judgment without further proof of your status. Your response to the Department about your status does not constitute an appearance for jurisdictional purposes in any pending litigation nor a waiver of your rights.

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If you have any questions, please contact Selena Clemons, Field Manager, at (509) 598-0182.

Sincerely,

A handwritten signature in black ink that reads "Alfredo Brown". The script is cursive and fluid.

Alfredo Brown
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 1, Unit E
RCS Regional Administrator, Region 1
HCS Regional Administrator, Region 1
DDA Regional Administrator, Region 1
WA LTC Ombuds
HQ Central Files
DRW
HP